ANNUAL REPORT 2012







His Highness (Late) Sheikh Zayed Bin Sultan Al Nahyan

 ${\it May his soul rest in eternal paradise}$



His Highness (Late) Sheikh Maktoum Bin Rashid Al Maktoum

 ${\it May his soul rest in eternal paradise}$



His Highness Sheikh Khalifa Bin Zayed Al Nahyan
President of the United Arab Emirates and Ruler of Abu Dhabi



His Highness Sheikh Mohammed Bin Rashid Al Maktoum

Vice President & Prime Minister of the United Arab Emirates and Ruler of Dubai

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Head Office: P.O. Box 1250, Dubai, United Arab Emirates, Tel: 009714-2223333, SWIFT: BOMLAEAD, Website: www.mashreqbank.com

Board of Directors

Chairman

Mr. Abdulla Bin Ahmad Al Ghurair

Vice-Chairman

Mr. Ali Rashed Ahmad Lootah

Director & Chief Executive Officer

H.E. Abdul Aziz Abdulla Al Ghurair

Directors

Mr. Sultan Abdulla Ahmad Majid Al Ghurair

Mr. Abdulla Mohamed Ibrahim Obaidalla

Mr. Abdul Rahman Saif Ahmad Al Ghurair

Mr. Rashid Saif Al Ghurair

Chairman's Report



Mr. Abdulla Bin Ahmad Al Ghurair Chairman

It gives me a great pleasure to present Mashreqbank financials for 2012. While presenting last year's results, I forecasted a stronger performance for this year, and today I stand vindicated as Mashreq's performance in the fiscal 2012 had been outstanding.

Though this year, the much anticipated recovery in the Western hemisphere did not

materialize; however, the UAE economy continued to improve. High oil prices kept all GCC economies in good stead, but the UAE performed significantly better due to a strong growth by non-oil sectors also. For the UAE, the non-oil sector is particularly critical as it constitutes over 60% of the country's GDP. Mashreq, as always, had repositioned itself well in advance in preparation

of this spurt in the economic activity and actively participated and contributed to the economic growth of various sectors in the UAE during 2012.

Mashreq maintaining its cautious approach towards Assets growth selectively increased loan and advances to customers including Islamic financing in 2012 by 10%. However, due to optimization

of balance sheet structure, Total Assets declined by 4% during the same period. In line with the Bank's policy to maintain comfortable liquidity, Liquid Assets to Total Assets ratio stood at 27.4% at the end of 2012, out of which Cash and Balances with Central Bank represented a robust 14.1% of Total Assets. During the year, the bank repaid Ministry of Finance loan well before its final maturity of October 2016. Greater focus on liability management during the year resulted in a significant reduction in average Cost of Deposits. At the same time, increase in Customer Deposits and Islamic Deposits were increased by 4.5% over last year which led to an healthy Advances to Deposits ratio of 87% in 2012 against 83% in 2011. Through active management of balance sheet, the bank was able to improve its Net Interest Margin in 2012 to 2.6% as compared to 2.4% in 2011.

On the back of an improved
Net Interest margin in 2012, the
Bank was able to maintain Net
Interest Income (including Interest
Income on marketable securities)
at AED 1.98 Billion same as last
year despite reduced assets
level. Fee and Other Income
during the year had a strong
growth of 11.5% over 2011, and
Fee and Other Income to Total
Income ratio further improved
from 48.7% in 2011 to 51.5%
in 2012. This high contribution
of Fee and Other Income to

Total Income is a testimony of Mashreq's strength as a universal bank with a strong cross-sell capability. The Total Operating Income in 2012 reached AED 4.1 Billion, a growth of 5.5% over 2011. Continuous focus on cost management ensured slower growth of 3.4% in Operating Expenses and helped to improve efficiency ratio from 46.3% in 2011 to 45.4% in 2012. Effective risk management improved asset quality significantly and the risk cost during the year declined by 30.9% as compared to 2011. The impact of all these developments on Net Profit for 2012 was significant leading to a 60% increase over last year reaching AED 1.3 Billion.

The Bank's Tier-1 Capital ratio improved from 16.2% in 2011 to 17.2% in 2012 which is above the 12% minimum requirements by the UAE Central Bank. The total Capital Adequacy ratio remained high at 19.3%.

In view of the excellent growth in Net Profit and high Capital Adequacy ratio, your Board has proposed a cash dividend of 38% which will keep dividend payout ratio below 50% of profit.

UAE ECONOMY

The UAE economy defying negative global trends continued to grow strongly in 2012 and are expected to post over 4% growth in GDP to reach AED 1.3 Trillion this year. As the 2nd largest economy in the Arab world, it

continued to scale new heights, and in 2012 is forecasted to be more than 25% of combined GDP of GCC states. The GDP growth is driven primarily by high oil prices, growing retail sector, continued investment in the infrastructure and fast recovering service sector. The Real Estate sector which had bottomed out in 2010 staged fast recovery in 2012 and real estate prices in Dubai increased as much as 30% to 40% in certain areas. The Government of Dubai owned developer Nakheel returned to profit and posted handsome results. Many mega projects including Sh. Mohammed Bin Rashid City developments and Sh. Mohammed Bin Rashid Solar Energy Park were announced. The UAE in general and Dubai in particular remained a magnet for high net worth investors. Liberal policies of the Government, high quality infrastructure, and abundance of options for education and health care attracted high-end residents and tourists alike to Dubai from the region and beyond.

UAE is least dependant on oil as compared to its neighbors; still oil remains a mainstay of its economy contributing 38% to its GDP. The country's leadership showed its foresight and maintained its investment in hydrocarbon development projects even during the economic slowdown. Abu Dhabi's oil production increased to 2.5 Million bpd during the year and is planned to reach 3.5 Million bpd

by 2017. Abu Dhabi is planning to invest US\$ 25 Billion for the development of its gas resources in the coming years. Built with multi-billion dollar investment, the region's most advanced Sh. Khalifa Port has been commissioned in Abu Dhabi, and will provide strong impetus to the growth of import/export trade in Abu Dhabi.

Travel, tourism, and leisure industry had a strong growth as tourist inflow to Dubai grew 25% reaching a new peak. **Dubai International Airport** overtook Hong Kong to become the third busiest airport in the world handling over 56 Million passengers during the year. If continued to grow at this rate it is expected to become the number one bypassing Paris and London in the next few years. Dubai announced its official bid for hosting World Expo 2020 with ambitious development plans to meet the needs of such a mega event which if successful will further enhance Dubai's position as prime location for trade and tourism.

Dubai has announced its 2013 fiscal budget which reduced the deficit to less than 0.5% of Emirates GDP. 26% of the spending is for health, education and social development. The infrastructure projects have been allocated 16% of the budgeted expenditure.

The UAE banking sector growth during the year was stable in the first 11 months of the year, Advances to Customers grew by 3% whereas Customer Deposits grew by 11% improving market liquidity and bringing the Sector Advances to Deposit ratio to 94%. UAE Central Bank introduced quite a few proposed regulatory changes in respect of large exposure, Basel III liquidity ratio and mortgage lending parameters. These regulations are under consultation with the Banking community and once finalized will have far reaching effects on the banking industry in the UAE.

FUTURE OUTLOOK

In response to the fast improving economic scenario, the Bank decided to redraw its strategy for 2013–2015 period. This preemptive preparation was aimed to meet the challenges of the new market realities.

The extensive work done on organizational transformation during the last 2 years in the area of technology upgrade, customer segmentation, process re-engineering and organizational design has provided the foundation for future strategic growth.

The financial plan for 2013 is reasonably aggressive keeping in view strong growth trajectory of the UAE economy – and the

bank's revised strategic agenda set by transformational exercise conducted during 2011 and 2012. This bottoms-up plan is built unit by unit at customer level, product level, portfolio level and geographic level. I have full confidence in the management team's ability to execute its strategy precisely and effectively to deliver a sterling performance in 2013.

Before I close, I would like to thank the leadership team and the staff of the bank for the hard work and unwavering commitment in delivering such outstanding performance during the year. I also would like to put on record our gratitude to our customers, the Central Bank and the Government of the UAE for their support.

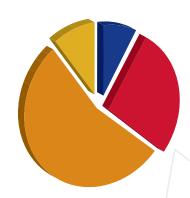
Thank you.

Abdullah Bin Ahmed Al Ghurair Chairman

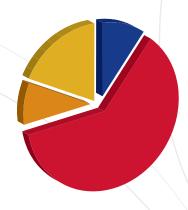
IMPORTANT INDICATORS	2008	2009	2010	2011	2012
ADVANCES TO CUSTOMER DEPOSITS	106.6%	89.0%	80.4%	83.0%	87.3%
EQUITY TO TOTAL ASSETS	11.5%	12.5%	14.6%	16.2%	18.1%
RETURN ON AVERAGE SHAREHOLDER'S EQUITY (AFTER-TAX)	16.7%	9.4%	6.9%	6.8%	10.3%
RETURN ON AVERAGE ASSETS (AFTER-TAX)	1.8%	1.1%	0.9%	1.0%	1.7%
EFFICIENCY RATIOS	47.0%	35.7%	40.2%	46.3%	45.4%
CAPITAL ADEQUACY RATIO (AS PER CB)	13.5%	20.2%	22.7%	22.6%	19.3%

CLASSIFICATION OF ASSETS/LIABILITIES - DECEMBER 31

ASSETS	2008	2009	2010	2011	2012
OTHER ASSETS	9.3%	7.0%	7.2%	8.3%	8.6%
CASH AND BANK BALANCES	16.5%	30.1%	31.8%	31.4%	27.4%
ADVANCES	58.9%	50.4%	48.6%	47.6%	54.2%
INVESTMENTS	15.3%	12.5%	12.4%	12.7%	9.8%



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LIABILITIES	20	008 2009	2010	2011	2012
LONG TERM AND OTHER LIABILITIES	14.0	6% 14.5%	13.9%	14.2%	10.4%
CUSTOMER DEPOSITS	55.2	2% 56.7%	60.4%	57.3%	62.1%
BANK DEPOSITS	18.	7% 16.3%	11.1%	12.3%	9.4%
SHAREHOLDERS' EQUITY	11.	5% 12.5%	14.6%	16.2%	18.1%

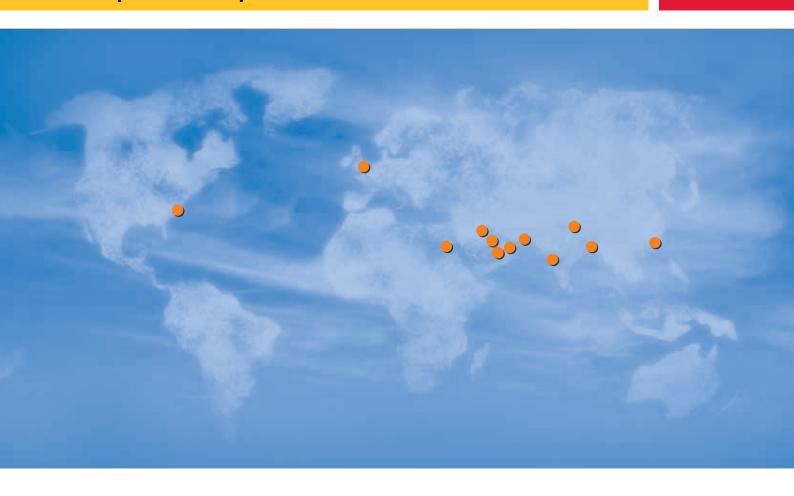


Worldwide Presence

UAE BRANCHES

Tel	Fax
02-6127200	02-6270214
02-6178717	02-6212822
02-6967700	02-6742482
02-4198212	02-4481821
02-4079215	02-4431717
02-6665767	02-6673883
02 - 5555051	02 - 5555052
02-4998211	02-6711004
02-6416628	02-6417904
	02-4439138
02-5134305	02-5567458
09 7661176	03-7662927
	03-7668896
03-7001178	03-7000090
04-4344113	04-4344103
04-4221313	04-4220372
04-6062372	04-2657449
04-7067714	04-7067722
04-2264178	04-2252912
04-2077417	04 - 2233785
04-5069229	04-5069293
	04 - 3452179
	04 - 8815482
	04 - 3212574
	04 - 2510853
	04 - 2860373
04-3632031	04-3611091
04-3624760 04-3714929/6	04-3624759 $-04-3200415$
	02-6127200 02-6178717 02-6967700 02-4198212 02-4079215 02-6665767 02-5555051 02-4998211 02-6416628 02-4017030 02-5134305 03-7661176 03-7661178 04-4344113 04-4221313 04-6062372 04-7067714 04-2264178 04-2047417 04-5069229 04-4077624 04-8815355 04-3028424 04-6013500 04-2857008

		Tel	Fax
	Karama	04-3360574	04-3367359
	Motor City	04-4554004	04-4579295
	Mizhar	04-2316401	04 - 2845651
	JBR	04-4242311	04-4233794
	Burjuman	04-5097329	04-3967105
	Al Nahda	04-6052905	04 - 2578543
	Al Quoz	04-3824801	04-3395676
	Mall Of The Emirates	04-5118606	04-3996021
	EBV Branch	04-4404544	04-4329367
	Umm Suqeim	04-3183900	04-3952191
\mathbf{SH}	ARJAH		
	King Abdul Aziz	06-5077603	06-5745334
	Sharjah Main	06-5118000	06-5689590
	Buhaira	06-5177803	06-5744446
	Al Khan	06-5770131	06-5772977
	SHJ Industrial Area	06-5131211	06-5340188
AJ	MAN		
	Ajman Main	06-7017300	06-7426690
FU	JAIRAH		
	Fujairah	09-2027224	09-2226860
KH	IORFAKKAN		
	Khorfakkan	09-2017512	09-2778950
RA	S AL KHAIMAH		
	Al Nakheel	07-2037316	07-2281880
UM	IM AL QUWAIN		
	Umm Al Quwain	06-7067515	06-7664948
DH	IAID		
	Dhaid	06-8027419	06-8027494



SUBSIDIARIES

UAE - DUBAI	Tel	Fax
Osool-A Finance Company PJSC	04-2223333	-
Oman Insurance Co. PSC	04 - 2337777	04 - 2337775
Mindscape Information Technology LLC	04-4246000	04-4247210
Mashreq Securities LLC	04-3632222	04 - 4247322
Injaz Services FZ LLC	04-4246000	$04 \hbox{-} 2076458$
Mashreq Al Islami Finance Co. PJSC	04-3632346	04 - 4247397
Mashreq Capital (DIFC) Ltd.	04-2223333	04-4247322

BAHRAIN

Makaseb Funds Co. BSC Makaseb Funds Co. BSC II

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Tel: (202) 25160677 Fax: (202) 25160900

Mohandseen

Tel: (202) 24563701 Fax: (202) 33053655

Nasr City

Tel: (202) 24032347 Fax: (202) 24032346

Zamalek

Tel: (202) 27358275/8 Fax: (202) 27358272

Alexandria

Tel: (203) 24566901 Fax: (203) 4296058

MIDDLE EAST

Bahrain Manama

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C Ring Road - Main

Tel: (974) 44249666 Fax: (974) 44249648

Doha Branch

Tel: (974) 4413213 Fax: (974) 4413880 Swift: MSHQ QA QA

Tel: (974) 44329974 Fax: (974) 44329288

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Tel: (44) 207 3824000 Fax: (44) 207 2569717 Swift: MSHQ GB 2L Telex: 883429 MSHQLN G

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Tel: (1) 212 545 8200 (1) 212 824 2800 Fax: (1) 212 5450919 Swift: MSHQ US 33

Hong Kong

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INDIA Mumbai

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Pakistan Karachi

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Nepal Kathmandu

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Corporate Governance Report

Governance Practice

Mashreqbank Corporate Governance rules are based on Ministerial Resolution Number 518 of 2009, industry best practices, Law Number 8 of UAE Companies Law, UAE Central Bank regulations, and the Securities and Commodities Authority code on Corporate Governance.

Through a good Corporate Governance structure, we seek to balance the financial success, controls, transparency and accountability. The Bank has a clear documented delegation of authority for administrative and credit approvals. The delegation of authority is judiciously provided based on experience, performance, track record and the position of individuals. Any misuse of authority or acts of negligence are highlighted through regular audits and credit reviews which are escalated up to board level depending upon the seriousness of the issue.

The Bank has well established policies and procedures documented in various manuals and supported by detailed Standard Operating and desk-top Procedures. The Bank has a written Code of Conduct to be followed by all employees. This Code of Conduct is signed by employees and its adherence is monitored closely.

A detailed qualitative disclosure on risk management policy and controls is provided through a separate Note on Pillar-3 Disclosure attached to our annual financial statements available on Bank's website. Please refer to this note for further information on our policies. For accounting policies, please refer to Note 3 and 4 published in our consolidated financial statements which are available on the bank's website. Similarly, a comprehensive quantitative and qualitative note (Note 42) on risk management policy is also published along with the annual consolidated financial statements that may be referred for further information on risk management issues.

The bank's detailed financial statements prepared in accordance with International Financial Reporting Standards (IFRS) are posted on its website which can be referred to for various pertinent disclosures.

Corporate Governance is high on Mashreq's agenda and we have a page on our website dedicated to our Corporate Governance practices.

Board of Directors composition

The bank's Board consists of 7 Directors. The Chairman and 5 Directors are Non-Executive Directors and only the CEO is an Executive Director. Two Directors out of seven are independent Directors who are not related to the major shareholders or Chairman or the CEO of the Bank.

The Executive Director and CEO is the son of the Chairman. Another son of the Chairman and two of his nephews are also Board members.

All Directors are elected by the shareholders of the company and have a 3-year term. During 2012 Mr. Majid Saif Al Ghurair resigned from the board before completing his 3 year tenure. Board of directors in its meeting held on 3rd February 2013 inducted Mr. Rashid Saif Al Ghurair to the board to fill the vacancy created by Mr. Majid's resignation. The appointment of Mr. Rashid Saif Al Ghurair will be presented in the next AGM for ratification by the shareholders. All the Directors are well-qualified, experienced professionals and add tremendous value to the overall management capability. These Directors are successful businessmen in their own right and they also hold very responsible positions in public life.

All the directors have declared their interest and directorships at the time of joining the Board and also their dealings in bank's securities are on full disclosure and arms length basis.

The names of the Directors and positions held by them are given below:

Chairman: Mr. Abdulla Bin Ahmad Al Ghurair

Vice Chairman: Mr. Ali Rashid Ahmad Lootah

Director & Chief Executive Officer H.E. Abdul Aziz Abdulla Al Ghurair

Directors: Mr. Sultan Abdulla Ahmed Al Ghurair

Mr. Abdulla Mohamed Ibrahim Obaidulla

Mr. Abdul Rahman Saif Ahmad Al Ghurair

Mr. Rashid Saif Al Ghurair

The Board of Directors meet at least once every Quarter. They have delegated certain powers to CEO for effective day-to-day management. All important management issues are raised at Board level where the bank's senior management presents details to the Board.

Remuneration of the Board

The remuneration of Board members consists of Director's fee which is a fixed amount for the year and is paid annually after closure of the year. For 2012, fee payable is AED 2.15 Million which is 0.16% of Net Profit.

In addition, the Executive Director and CEO is paid a monthly salary and he is entitled for performance bonus also.

Board Meetings: The Board of Directors meet minimum once every Quarter. During 2012 Mashreqbank Board had 4 meetings.

Board Committees

Audit Committee of the Board: The Audit Committee of the Board consists of the following 3 Non-Executive Directors:

- 1. Mr. Sultan Abdulla Ahmed Al Ghurair
- 2. Mr. Rashed Saif Al Ghurair
- 3. Mr. Abdulla Mohammed Ibrahim Obaidullah

The Audit Committee, during the year, meets the external auditor and provides them the recommendations on the overall audit plan. They also discuss the auditor's management letter and the management's response, as well as, corrective actions taken. They review the quarterly financials and Annual financial reports of the bank. The Audit Committee also meet's the bank's Head of Audit Compliance and Review Group to review their charter, scope of work, and the organization structure. The inspection reports from regulators are also presented to the Audit Committee for their review and action.

Remuneration and Compensation Committee of the Board: The following 3 Non-Executive members are members of this Committee

- 1. Mr. Ali Rashed Ahmed Lootah
- 2. Mr. Abdul Rahman Saif Ahmad Al Ghurair
- 3. Mr. Abdulla Mohammed Ibrahim Obaidullah

This Committee meets as and when required but at least once a year. The main task of this Committee is to review the reward strategy of the bank and approve the annual increments and bonus recommended by management.

The Board Committees are an important element in the overall corporate governance framework. There are various management committees which have been established by the Board and have delegated authority to manage the bank's affairs on day-to-day basis.

Management Committees

The Bank's **Executive Management Committee** consists of CEO and his Direct Reports. This Committee meets on monthly basis and discusses issues concerning the Bank and takes required decisions. The following are sub-Committees of the Executive Management Committee of the bank and derive their authority through the Board's delegation to CEO. These sub-Committees are specific to a function and all concerned functional heads are members of these Committees.

- (i) **The Audit and Compliance Committee** ACC: This Committee helps the Board Audit Committee and considers issues of internal control, internal audit, and risk identification. Response gaps, if any, to internal audit findings are also reviewed by this committee. This committee meets every month.
- (ii) Asset and Liability Committee ALCO: ALCO is responsible for monitoring and managing the bank's assets and liabilities with the primary objective of managing liquidity to ensure obligations and applicable regulatory requirements are met on an on-going basis while also mitigating interest rate risks. ALCO meets every month.

- (iii) Information Security Committee ISC: This is also a high level management committee to review and administer information security infrastructure in the bank. This Committee meets every month.
- (iv) **Risk Committee:** This Committee derives its powers from the Board delegation. It sets risk policies and programs. It also ensures their adherence. The Committee meets as and when required.
- (v) **Investment Committee:** The Investment Committee meets as and when required. The primary focus of the Committee is to approve the bank's investments of funds in securities. It also reviews the performance of the bank's investments as compared to benchmarks established by them.
- (vi) **Human Resource Committee:** The Human Resource Committee is focused to ensure that the bank adopts best practices in the area of people management. It works in coordination with Human Resource Division of the bank to improve attraction, retention and development of the talent.

External Auditors: Deloitte (a member of the Deloitte Touche and Tohmatsu) were appointed external auditors for Mashreqbank Group consolidation and parent company audit by the shareholders in their meeting held on Feb 28, 2012.

General: During the year, Mashreq share trading was very thin and only 152,472 shares representing 0.09018% of total shares were sold / purchased. None of the directors or major shareholders sold or purchased any of their holdings.

Basel II Pillar 3: Qualitative Disclosure

Pillar III: Qualitative Disclosure

Introduction

Basel II Framework

Basel III is the latest amendment to the Basel framework defining the capital requirements for banking institutions. The International Convergence of Capital Measurement and Capital Standards still remains valid.

The latest proposed changes to the regulations by the BCBS aim to deliver:

- i) A banking and financial system that acts as a stabilizing force on the real economy during financial stress especially including Credit Crunch Type conditions
- ii) To promote the adoption of stronger risk management practices by the banking industry
- iii) To prevent any competitive regulatory inequality among internationally active banks.

In order to achieve these objectives, the Basel Framework is based on three pillars:

- The first pillar Minimum Capital Requirements Defines the way banking institutions calculate their regulatory capital requirements in order to cover credit risk, market risk and operational risk. The revised framework provides different approaches for calculating credit risk (three approaches: Standardized, Foundation Internal Rating Based (FIRB), Advanced Internal Rating Based (AIRB), market risk (two approaches: Standardized, Internal Model Approach) and operational risk (three approaches: Basic Indicator Approach, Standardized Approach, Advanced Measurement Approach).
- The second pillar the Supervisory Review Process Provides national regulators with a framework to help them assess the adequacy of banks' internal capital to be used to cover credit risk, market risk and operational risk but also other risks not identified in the first pillar such as concentration risk and the recently added liquidity risk ratios.
- The third Pillar Market Discipline encourages market discipline by developing a set of qualitative and quantitative disclosure requirements which will allow market participants to make a better assessment of capital, risk exposure, risk assessment processes, and hence the capital adequacy of the institution. The requirements of Pillar III are fulfilled by this publication.

Basel II implementation

Pillar I - Approaches Adopted by Mashreq Bank

Risk Type	Current Approach Adopted
Credit	Standardized
Market	Standardized Measurement Approach (SMA)
Operational	Standardized Approach

Pillar 1 Scope

Credit Risk - Standardized Approach

The bank has adopted the Standardized Approach in line with the UAE Central Bank guidelines.

The bank also has its own PD and LGD models which have been in use since 2005 and a robust Credit Risk Simulation model which is used for Credit Risk computation under Pillar 2 and RAROC.

Market Risk - Standardized Measurement Approach

In terms of market risk, Mashreq Bank calculates its capital requirements on the basis of the Standardized Measurement Approach for general interest rate risk, foreign exchange risk, specific interest rate risk and equity risk (general as well as specific risk).

Operational Risk – Standardized Approach

For operational risk, Mashreq Bank applies the Standardized Approach. The Operational Risk Framework (ORM) has been put in place, including a sophisticated IT system to capture and report the large amount of data required. The Risk and Control Self-Assessment (RCSA) process and related processes are embedded within the business units across the bank.

Pillar II Scope

The bank uses a credit capital model, employing the Credit Metrics methodology. Simultaneously the capital requirement for all other tangible material risks is determined and aggregated into an economic capital platform.

The Economic capital calculation covers all global banking operations and is calculated for all risk bearing assets, including loan and investment portfolios, plus equity and real estate assets.

A bottom-up methodology is employed, enabling capital to be allocated at a bank-wide, Business Unit and obligor level.

During 2011 and 2012 the bank has developed and refined a Risk Adjusted Return on Capital (RAROC) model to determine the risk adjusted cost and economic price of business transactions conducted within the wholesale division. The model housed is available to all relationship manager users and extensive user training has been provided. The intention during 2013 is to become more focused on relationships that have a high Risk Adjusted Profitabilty.

The 31 December 2012 ICAAP calculation was prepared using the economic capital platform to derive the bank's capital demand. The capital surplus, being the excess of available financial resources over capital demand is being stress tested under various scenarios to ensure its adequacy and the results will be reported to the UAE Central Bank. ICAAP assessments, performed quarterly, demonstrate that the bank has adequate capital to cover all risks beyond the minimum regulatory requirements based on the size, location, complexity and concentration / diversification of its various banking entities.

The Economic Capital team prepares quarterly Capital Adequacy assessments, including a wide variety of adverse scenarios.

The bank's Risk Appetite tolerance levels have been set, being a combination of regulatory and internal limits and ratios governing key aspects of liquidity, credit and capital management. Concentration limits are set to manage key areas of high risk concentration risk, for example real estate.

The bank is currently in the process of finalizing its forward-looking Three year Capital Adequacy Assessment. The bank's capital buffer is significantly large enough to absorb any unexpected deterioration in portfolio credit quality.

Pillar III Scope

The Third Pillar – market discipline – encourages market discipline by developing a set of qualitative and quantitative disclosure requirements allowing market participants to make a better assessment of capital, risk exposures, risk-assessment processes, and hence the capital adequacy of the institution.

This section fulfills the qualitative disclosure requirement. The quantitative disclosure is disclosed in a separate section in the Annual Financial Statements.

Qualitative disclosure is primarily concerned with Basel and its impact upon enterprise-wide Risk Management, the organization and scope of Risk Management, a description of how all risks are managed and a brief assessment of Capital Adequacy and Risk Appetite (a more comprehensive assessment is contained in the ICAAP).

1. Risk Management Objectives and Policies

1.1 Risk Management Overview

Objectives

The main goals of Mashreq Bank's Risk Management are to oversee the bank's enterprise-wide risk policies and guidelines under the guidance of the Board of Directors and the Risk Committee, to establish credit limits and delegation authorities, to set and manage the risk surveillance function and decision processes and to implement Group-wide risk assessment methods for each of the bank's units and operating entities.

Mashreq Bank has implemented an integrated Risk Management platform enabling Risk to manage the bank as a single portfolio. Sophisticated risk metrics such as probability of default and risk charge are calculated at transaction and portfolio level, enabling the bank to manage its business based upon long-term risk-return.

All material risks are assessed in a proactive way within the Enterprise Risk framework. The Risk Appetite Assessment will integrate Basel II compliant stress scenarios, while comprehensive risk capital management will ensure an appropriate risk capital allocation at portfolio and transaction level.

Risk Governance

Mashreq Bank's Risk Governance model defines three types of committees:

- · The Risk Committee
- The Assets & Liabilities Committee (ALCO)
- The Investment Committee

Risk Committee

The Risk Committee concentrates on developing Group-wide policy frameworks for all risk types as well as managing and monitoring material credit, market and operational risks for the different activities within Mashreq Bank.

ALCO Committee

The ALCO Committee is in charge of monitoring the bank's liquidity, asset liability mismatch, interest rate risk and related functions.

Investment Committee

The Investment Committee monitors the credit and investment quality of the bank's various investment portfolios and recommends portfolio adjustments as required.

Organization - Risk Management

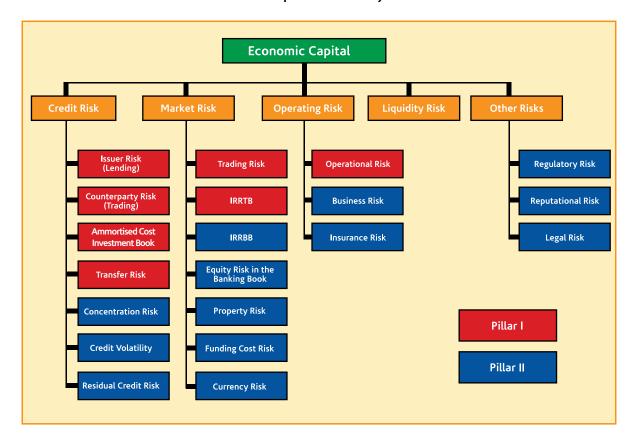
The Group has set up a strong risk management infrastructure supported by adoption of best practices in the field of risk management to manage and monitor material risks arising out of its day to day operations.

All risk types can be grouped under the following major headings:

- · Credit Risk
- · Market Risk
- Operational Risk
- · Liquidity Risk
- · Other Risks

NB: Change Group Risk Taxonomy chart to include Liquidity risk combined with other risk for which capital is not provided.

Group Risk Taxonomy



Key:

IRRTB Interest Rate Risk in the Trading Book

IRRBB Interest Rate Risk in the Banking Book

Pillar I covers credit, operational and market risks which typically impact the Income Statement and affect the earnings profile of the bank.

Pillar II covers the remaining risks not covered by Pillar I. More important it focuses upon risks such as volatility and concentration risk that typically impact the balance sheet and capital adequacy.

ICAAP

For ICAAP purposes, risks are aggregated using the above taxonomy and the bank's aggregate Risk Capital requirement determined.

Mashreq has the following ICAAP quantitative models:

- Credit Risk (including the concentration risk)
- Market Risk
 - o Trading and equity risk VaR Methodology
 - o Funding cost risk
 - o Interest Rate Risk in the Banking Book
- Operational Risk Standardized approach
- · Business Risk

Committee Structure

The Risk Committee, Assets and Liabilities Committee and Investment Committee work under the mandate of the CEO, as instructed by the Board of Directors, to set up risk limits and manage the overall risk in the Group. These committees approve risk management policies of the Group developed by the Risk Management Group.

The Risk Committee has overall responsibility for the oversight of the risk management frame work. It has established detailed policies and procedures in this regard along with senior management committees to ensure adherence to the approved policies and close monitoring of different risks within the Group. In addition to setting the credit policies of the Group, the Risk Committee also establishes industry caps, approves policy exceptions and conducts periodic portfolio reviews to ascertain portfolio quality.

The Risk Management Group function is independent of the business and is led by a qualified Risk Management Head, with enterprise-wide responsibility for the function. This Group is responsible for developing credit, market and operational risk policies. Experienced and trained Risk Managers have delegated authority within the risk management framework to approve credit risk transactions and monitor market and operational risk.

The Model Development & Capital Management Unit (formerly Credit Risk & Control Unit) is an independent unit within the Risk Management Group and is responsible for developing, validating and revalidating financial risk models for risk ratings and scoring models, as well as the calculation of Probability of Default ("PD"), Loss Given Default ("LGD"), and Exposure At Default ("EAD"). The Unit is also responsible for credit & economic capital management, credit portfolio management and related activities.

All material portfolios are covered by risk models. Management considers that the rating and capital management systems and methodology employed remain robust. During the downturn the models exhibited behavior consistent with a deteriorating credit environment and higher systemic risk.

The Group has a progressive risk rating system in place, and a conservative policy for early recognition of impairment and for providing for non–performing assets. As part of its Portfolio Heat Map analysis, the Group carries out periodic stress testing to its entire portfolio and takes appropriate action to (i) mitigate risks arising out of specific industries and/ or due to global risk events and their implications on the Group's client base, and (ii) determine portfolio direction and resource allocation accordingly.

1.2 Credit Risk Management

Different credit underwriting procedures are followed for commercial and institutional lending, and retail lending, as described below.

Credit risk is the potential for financial loss arising from a borrower's or counterparty's inability to meet its obligations. When assessing the credit risk charge related to a single counterparty, Mashreq Bank considers three elements:

- Probability of Default (PD): The likelihood that the counterpart will default on its obligation either over the life of the obligation or over some specified horizon, normally one year.
- Exposure at Default (EAD): An estimation of the exposure amount in the event of a default during the default period.
- Loss Given Default (LGD): In the event of a default, the difference between the portion of the exposure that will be recovered and the actual loss compared to the EAD.
- Facility Risk Rating (FRR): Facility Risk rating (FRR) is a concept that provides an additional dimension into the decision process that will impact a wide range of activities in the Credit Risk Management Process. In order to accurately reflect risk one has to go beyond the obligor credit quality to examine the Quality of the Collateral supporting the Loan. "A high PD for an obligor need not necessarily translate into a high EL, because collateral supporting such a facility can in fact yield a low EL."

The above metrics yield an estimation of Expected Loss for the various Obligors / Product Portfolios in Retail and Obligors / Business Segments in Wholesale, which are aggregated at Bank level to derive the consolidated Expected Loss for Mashreq Bank.

For Pillar II purposes the risk capital consumption of each transaction, counterparty and portfolio is a key driver in ultimately determining the risk profile and Risk Appetite of the bank, as well as its capital adequacy.

All credit policies are reviewed and approved by the Group Risk Committee. Whenever possible, loans are secured by acceptable forms of collateral in order to mitigate credit risk. The Group further limits risk through diversification of its assets by geography and industry sectors.

Wholesale Credit Risk Management

The Wholesale Risk Management team centrally approves all credit facilities and limits for all corporate, treasury and capital markets, financial institutions and SME clients of the Group. Such approvals are carried out in accordance with the Group's credit policy as set out in the Wholesale Credit Policy Manual. Periodic policy revisions and updates are posted as Policy Bulletins.

All credit lines or facilities extended by the Group are granted subject to prior approval and pursuant to a set of delegated credit authority limits as recommended by the Risk Management Head in line with the Wholesale Credit Policy manual, and approved by the Group's Chief Executive Officer (the "CEO"). At least two signatures are required to approve any credit application. Depending on factors such as the nature of the applicant, magnitude of credit, its risk rating, the client type or a specific policy issue, a third concurring signature may sometimes be required, as defined in the Credit Policy Manual. All credit proposals carry the recommendations of the sponsoring Business Unit with approval authority residing with (independent) Risk Management.

All credit applications for commercial and institutional lending are subject to the Group's credit policies, underwriting standards and industry caps (if any) and to regulatory requirements, as applicable from time to time. The Group does not lend to companies operating in industries that are considered by the Group inherently risky and where specialized industry knowledge is required.

Limit setting is based on a combination of factors, including a detailed evaluation of each borrower's creditworthiness based on proven performance, industry, management and financial analysis (both historical and projected), risk rating, and analysis of facilities (tenor & types of facilities, pricing, collateral and support).

Credit approval and marketing functions are segregated. Furthermore, all credit facilities are independently administered and monitored by the Credit Operations (Administration) Department, which separately reports into Operations & Technology Group.

The Group has also established cross border country limits for managing transferability and convertibility cross border risks. These limits are reviewed at least annually by the Risk Management Group and periodically by the Risk Committee. Individual country limits are set out based on policy terms defining acceptable country credit risk tolerance norms.

Cross border exposure and financial institutions exposure limits for money market and treasury activities are likewise approved as per guidelines set out by the Group's Wholesale Credit Policy Manual and are monitored by the Credit Operations Department.

Periodic reviews are also conducted by the Credit Examination teams from the Audit, Review and Compliance Group and facilities are risk graded based on criterion established in the Credit Policy Manual.

Credit Volatility & Concentration Risk

The bank's credit capital and portfolio management system, inter alia, monitors the credit risk capital consumption of each transaction, obligor and (sub) portfolio. Sectors and exposures with high volatility or concentration risk attract more capital, requiring either a higher commensurate return or some form of mitigation.

Within the bank's Risk Appetite framework credit concentration limits risk is monitored as part of the ICAAP process which has been embedded into the three-year Strategic Planning Cycle.

Retail Credit Risk Management

Retail Credit Risk comprises Policy, Credit Initiation & Compliance, Collection & Recovery, and Fraud Management. The business and its risks are managed on a product basis. Each retail credit application is considered for approval according to a product program, which is devised in accordance with guidelines set out in the product policy approved by the Group's Risk Committee. The evaluation of a borrower's creditworthiness is determined on the basis of statistically validated scoring models.

All approval authorities are delegated by the risk committee or by the Chief Executive Officer (the "CEO") acting on behalf of the Board of Directors. Different authority levels are specified for approving product programs and exceptions thereto, and individual loans and credits under product programs. Each product program contains detailed credit criteria (such as customer demographics and income eligibility) and regulatory, compliance and documentation requirements, as well as other operating requirements. Credit authority levels range from Level 1 (approval of a credit application meeting all the criteria of an already approved product program) to Level 5 (the highest level where the Risk Committee approval of the specific credit application is necessary).

Residual Credit Risk Management

Residual risk primarily arises as a result of insufficient collateral recovery or mitigation in the event of default. The bank has developed internal risk models, which include a residual recovery rate that is reviewed at least once annually, (more frequently in the case of downturns), the results of which are incorporated in the risk charge.

Consequently the bank is compensated for residual risk through the risk charge applied to the business and ultimately the client.

Basel II Implementation

During the period 2005 onwards, major emphasis was placed upon developing Pillar I compliant risk rating models (PD, LGD and EL) and the development of a portfolio management system centered upon Pillar I risk metrics. In due course it is the bank's intention to migrate from the Standardized Approach to the IRB approach for credit risk.

A Pillar II economic capital platform has been developed that provides effective bottom – up capital assessment and portfolio management. Risk adjusted capital allocation and pricing has been introduced enabling the bank to determine risk adjusted customer level profitability.

IT systems

In order to foster best practices in its IT systems and to ensure state-of-the-art responses to Basel II requirements, Mashreq Bank has redesigned its Credit Risk IT Systems.

· Wholesale

All Basel related metrics are generated by a stand-alone IT system independently controlled by the Model Development & Capital Management Unit.

Wholesale has been involved in a five year project to integrate its Risk Management IT requirements to provide a seamless data solution from transaction origination through to web-based portfolio reporting. A major project is underway to consolidate all data, including Basel outputs, onto a single platform.

• Retail

Data is generated from the core banking system and SAS is used for Basel II analytical purposes. The bank has investing in a new core banking system (I-Flex) that will provide the foundation for effective data management in future years.

A complete new suite of scorecards to ensure that calculation of risk metrics, based upon up-to-date scorecards and data was completed recently.

Data Management

Wholesale

A team of data input specialists has been employed since the inception of model building and validation in 2005. Their specific function is to check credit applications, rating sheets and related documentation, monitor data accuracy, and reconcile and clean data as required.

• Retail

All data is reconciled with the general ledger at a portfolio aggregate level to ensure accuracy and completeness.

Historical data has been archived since June 2002 for all scored products and is housed in a SQL Data mart.

1.3 Management of Market & Related Risks

Market Risk Management

Market risk comprises the Group's exposure to adverse movements in market prices (general and specific interest rates, foreign exchange rates, equity and commodity prices and others) and is primarily generated by Treasury and Capital Market (TCM) activities. As a general rule, market risks generated by the other businesses are hedged.

Market Risk Management is an independent group that oversees market risk. The primary objectives of Market Risk Management are to:

- · Define and implement policies and procedures regarding market risk
- · Develop a comprehensive market risk limit setting and monitoring capability
- Perform the necessary market risk analysis
- Develop robust stress testing analysis
- · Ensure compliance with market risk management regulatory requirements

Market risk is monitored by translating senior management's Risk Appetite into proper limits. Proprietary trading for the account of the Group is managed by limits set by the ALCO and/or Investment Committee. The Group classifies exposures to market risk into two distinct measures:

- a) Trading Risk, and
- b) Asset Liability Mismatch (ALM) Risk

Trading risk is the risk of loss on liquid, trading positions due to adverse market price changes. Market Risk Management uses a wide array of custom techniques, including exposure measures, factor sensitivities, Value-at-Risk (VaR) and Stress Scenarios to analyze portfolios.

The Group uses VaR as a general statistical measure of risk that is used to equate risk across products and aggregate risk on a portfolio basis, from the corporate level down to the individual trading desk. VaR is calculated using Risk Metrics and is intended to estimate the potential decline in the value of a position or a portfolio, under normal market conditions within a defined confidence level and over a specific time period.

The Group uses the Monte Carlo approach, to simulate a large number of asset distributions and re-order the outcomes to determine the percentile VaR.

Liquidity Risk Management

Liquidity Risk is the risk that the Group's entities in various locations and in various currencies will be unable to meet a financial commitment to a customer, creditor, or investor when due.

Management of Liquidity Risk

Senior management's focus on liquidity management is to:

- · Better understand the various sources of liquidity risk, particularly under stressed conditions.
- Develop effective contingency plans.
- Develop a comprehensive approach to management of liquidity risk to ensure that it is line with the Group's overall risk appetite.
- Improve resilience to a sharp decline in market liquidity and to demonstrate that the bank can survive the closure of one or more funding markets by ensuring that finance can be readily raised from a variety of sources.

The Assets and Liabilities Committee ("ALCO") has a broad range of authority delegated by the Board of Directors to manage the Group's asset and liability structure and funding strategy. ALCO meets on a monthly basis or more often as circumstances dictate to review liquidity ratios, asset and liability structure, interest rate and foreign exchange exposures, internal and statutory ratio requirements, funding gaps and general domestic and international economic and financial market conditions. ALCO formulates liquidity risk management guidelines for the Group's operation on the basis of such review.

To measure and monitor its liquidity, the Group uses various indicators including the regulatory ratio of Utilization of Funds to Stable Resources. Other indicators include Advances to Deposits and Stable Funds Ratio, Liquid Assets to Deposits Ratio and Liquid Assets to Adjusted Assets Ratio.

The Treasury function in the Group is responsible for managing liquidity and it follows strict guidelines for deployment of liquid assets within each liquidity bucket. Periodic stress tests are performed to ensure the availability of funds during stressed situations. Inter-bank borrowing lines and repo facilities with global banks are part of the contingency funding options maintained by the Treasury.

Liquidity Concentration Risk

All the banks in the UAE are subject to high depositor concentration. Over the years, the Group has successfully introduced various cash managed products and retail savings' schemes which have enabled it to mobilize low cost, broad base deposits, as well as increasing the tenor of deposits.

In order to diversify funding sources, the EMTN program was launched in 2004 of which one tranche is still outstanding. Additionally the bank has availed of the Ministry of Finance subordinated term loan facility, amounting to AED 3.4 billion, which is treated as Tier 2 Capital.

Asset Liability Mismatch (ALM) Risk Management

The Asset Liability Mismatch ("ALM") risk arises through the structural mismatch between liquid assets and liabilities on the banking book.

A Liquidity Contingency Funding Plan has been formulated within the ICAAP framework. The Contingency Funding Plan is based upon the actual measures that the bank took during the 2008/9 crisis to improve its liquidity position. These measures included:

- 1. Reducing the Advances-to-Deposit ratio to very conservative norms, well below the 100% threshold generally used as a benchmark
- 2. Doubling the bank's Liquid Asset: Total Asset ratio to very conservative levels to ensure that short term net outflows could be more than matched by the prompt monetization of liquid assets. The large majority of the bank's liquid assets are high quality, consisting of cash and Central Bank CDs
- 3. Reducing undrawn committed exposures
- 4. Monitoring and reducing other sources of contingent outflows
- 5. Reducing tenors where applicable
- 6. Re-pricing transactions for market disruption
- 7. Winding down off balance sheet exposures with the potential to become on balance sheet

Liquidity Measurement and Management within the Internal Capital Adequacy Assessment Process (ICAAP)

Major emphasis has been placed on addressing the liquidity requirements formulated within the Basel III framework.

In December 2009 the Basel Committee published the "International Framework for Liquidity Risk measurement, standards and monitoring" Report.

The Report highlighted that

- The Short Term Liquidity Coverage Ratio (LCR) proposed should ensure that banks have sufficient funds to survive an acute stress scenario lasting 30 Days.
- The Stock of High Quality Liquid Assets, as measured should be greater than the net cash outflow incurred under an acute stress scenario.

As part of the ICAAP a Liquidity Risk Tolerance Statement has been developed, which, together with the bank's Risk Appetite & Risk Capacity Statement, provide a sound foundation for Strategic Planning & Management Reporting.

During the annual planning process, the business plan is used to determine future liquidity and capital requirements, which are then compared with the bank's funding capacity to ensure an acceptable liquidity gap profile is targeted.

Interest Rate Risk Management

Pillar I covers interest rate risk in the trading book and treats it as a market risk confined primarily to Treasury and Capital Market (TCM) trading book.

Pillar II covers the broader issue of interest rate risk in the banking book, which is an enterprise risk.

• Interest Rate Risk in the Trading Book (IRRTB)

IRRTB is primarily derived from the debt securities portfolio, interest rate swaps, and a very small bond futures portfolio.

For Pillar I measurement purposes the bank has adopted the maturity method and is using the methodology and table specified in paragraph 718(iv) of the International Convergence of Capital Measurement and Capital Standards framework (The Basel II Accord).

• Interest Rate Risk in the Banking Book (IRRBB)

The core of Mashreq Bank's business is usually based on accepting customer deposits and/or borrowing from the market for a range of maturities and lending at a higher interest rate for varying maturities in order to earn a margin (the so called net interest margin). Abrupt or large changes in the interest rate curve can affect the profitability of a bank significantly as it directly affects this margin.

Mashreq Bank has adopted the Equity Approach to quantify IRRBB with the following four stresses being applied to the Yield curve to determine the IRRBB Capital that is held.

· Parallel shifts of the whole yield curve, one up and one down shift

Equity Risk in the Banking Book

Equity Risk in the Banking Book arises from the possibility that changes in market prices / indices can adversely affect the value of stocks and securities. The bank's exposure to this risk is immaterial.

Property & Investment Risk Management

This risk applies to properties owned by the bank and long-term investments in subsidiaries, associates and other investments. The risk attached to volatility in all other investments is captured under Market Risk.

The bank is not exposed to material property or investment risk since its material properties and investments are either not intended for disposal or held to maturity.

For economic capital purposes the capital requirement will be based upon the long-term volatility of the underlying indices.

Currency Risk Management

Currency risk represents the risk of change in the value of financial instruments due to changes in foreign exchange rates. Limits on positions by currencies are monitored.

The exchange rate of the AED against the US Dollar has been pegged since November 1980 and the Group's exposure to currency risk is limited to that extent. The majority of the bank's spot positions are USD Dollar denominated; any other material spot positions are denominated in GCC currencies which are also pegged to the US Dollar.

The bank performs short term partial hedges on its USD positions and carries some USD position risk as it has a fixed parity.

1.4 Management of Operational & Related Risks

Operational Risk Management

Operational Risk is risk of loss resulting from inadequate or failed internal processes, systems or human factors or from external events. Mashreq operational risk policy outlines the approach and governance structure for the monitoring and managing of operational risk.

Governance:

Operational Risk is inherent in Mashreq's activities and as with other risk types, is managed through an overall framework designed to balance strong corporate oversight with well defined independent Risk Management.

The operational risk policy is based on the principle that the primary responsibility for managing operational risk rests within business units and is part of the strategic and day to day decision making process. The objective of operational risk management is to identify, measure, mitigate and monitor operational Risk.

Group Operational Risk Function is responsible to develop, maintain and champion Mashreq's operational risk management framework, policies and enablers to support operational risk management in the business as well as the implementation of Basel II and regulatory requirements.

Mashreq uses Basel II Standardized Approach for calculating capital charge on operational risk.

There were no material changes to our policies and procedures for the management of operational risk in 2012.

Framework:

In accordance with principles in force within Mashreq, Operational Risk unit implemented a qualitative and quantitative system designed to identify, measure, monitor and mitigate operational risk, as required by Basel. The entire framework is subject to audit.

Internal Operational Loss Database:

The internal loss data is backward looking process which is essential for measurement and management of operational risk. Internal loss database provides very valuable information in order to improve the quality of internal controls system and to be compliant with regulatory requirements.

Risk and Control Self Assessment (RCSA):

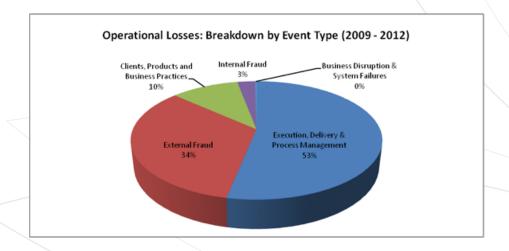
RSCA is a forward looking process through which business units identifies risk and offers set of control to mitigate the risks. This exercise provides a good view of the operational risk heat map within each entity and activity and also provides an opportunity to assess the quality of control environment.

Key Risk Indicators (KRI):

Risk Indicators have been defined for each identified risk, which are collated monthly to provide meaningful trend information to the respective risk owners. This helps risk owners to assess the risk adequately and also act as a control and check point to identify under / over assessment of operational risk.

Operational Risk Exposure:

Breakdown of operational losses by event type: 2009 – 2012:



Business Risk Management

Business Risk is the risk caused by uncertainty in profits due to changes in the competitive environment that damage the franchise or operational economics of a business. Business Risk comprises two distinct elements – new business and in-force business.

- New business acquisition (expected volumes, margins and costs from business yet to be written).
- · Existing business (expected volumes, margins and costs from business that has already been written).

Business Risk for new business acquisition is defined as the risk of loss (to the relevant confidence level and over the framework time horizon) caused by the potential for new business volumes and margins to fail to cover the expense base.

Business Risk for the existing book is defined as the risk of loss caused by a decline in business volumes due to competitive, recessionary or other conditions.

For new business the worst case scenario is that no new business is generated, but fixed and set up costs are incurred. In the current environment the bank is not contemplating any substantial new ventures; consequently the risk is not material.

For existing business a detailed ongoing review of all business units is conducted to assess whether marginally performing units should be rationalized or closed.

During the current downturn, the bank has taken significant steps to improve its efficiency ratios, primarily through a reduction in overhead costs.

Quantifying Business Risk

For economic capital purposes Business Risk is quantified by assessing the volatility of gross income and expenses at a 99.9% confidence level.

Insurance Risk Management

Insurance risk is managed within the ambit of operational risk. A detailed review of all insurance policies is undertaken annually to ensure comprehensive completeness.

1.5 Other risks

Regulatory Risk

Regulatory Risk is the risk that a change in laws and regulations will materially impact the bank and / or its market / client base. A change in laws or regulations made by the government or a regulatory body can increase the costs of operating a business, reduce the attractiveness of investment or change the competitive landscape.

Given the regulatory stability of its domestic market the bank does not consider regulatory risk to be a material risk. The bank does not have material exposure in countries deemed to be high-risk from a regulatory or legal perspective.

Regulatory risk can also arise from a failure to abide with existing regulatory requirements and expectations. This risk is managed through strong corporate governance and compliance rules.

Reputation Risk

Reputation risk is the risk of loss due to the deterioration of Mashreq Bank's reputation. This risk is managed through strong corporate governance and compliance rules and stringent internal controls within the Group.

Legal Risk

Legal risk is managed through strict corporate governance, reporting and compliance guidelines, as well as operational risk identification and control. During the year the bank completed an extensive external review of loan documentation to reduce the legal risk attached to unenforceable documentation.

2. Scope of Application

2.1. Name of the Credit Institution to which the Requirements apply

The Pillar III disclosure requirements under the new Basel II capital framework are applicable to the group level of consolidation, namely Mashreqbank psc, also known as Mashreq Bank Group, consolidated global banking operations. Non-Banking operations are excluded.

2.2. Differences between Accounting and Pillar III Reporting

As Pillar III is applicable to banking institutions and not to insurance and other non-banking entities, the scope of consolidation of Pillar III differs from the scope of consolidation of the financial statements which include the fully consolidated results and balance sheet of Oman Insurance Co, as disclosed in the Mashregbank psc Annual Report.

Since the information disclosed under Pillar III primarily relates to banking book loans and advances and similar information, the difference in consolidation and reporting does not materially impact Pillar III disclosure.

2.3. Restrictions on the Transfer of Funds & Regulatory Capital

No restrictions, or other major impediments, on the transfer of funds or regulatory capital within the Group exist.

3. Capital Adequacy

3.1 Capital Adequacy Assessment

The bank conducts a quarterly assessment of its actual capital adequacy based upon its Economic Capital methodology. It also analyzes the expected impact on the Bank's capital adequacy resulting from its business plans for the period 2013-2015 and helps to evaluate whether the Bank's capital endowment is sufficient to support this level of risk.

Furthermore as part of the ICAAP process, the bank addresses the impact on its future capital adequacy under stressed scenarios.

As at 31 December 2012 the bank has a Regulatory Capital Adequacy Ratio and a Pillar II Capital Adequacy Ratio well in excess of the respective targets which implies that MashreqBank is well equipped to deal with any stress events that could affect the banks capital.

3.2 Risk Appetite & Capital Planning

The bank has developed an Economic Capital Management and Risk Appetite framework. The Capital Planning process is part of the three-year rolling strategic business planning cycle that was finalized early in 2013.

The Risk Appetite framework manages the bank's three year forward-looking risk profile (capital demand) in accordance with projected strategic business plans and market conditions after taking into account various stressed scenarios. The Risk Appetite is then compared with the bank's Available Financial Resources to determine the size and adequacy of the Capital Surplus / Buffer.

4. Past Dues, Impaired Loans & Provisions

4.1. Definitions of Past Due and Impaired Loans / Provisions

Past Due Loans and Securities

For recognition of past due loans and securities, the bank uses the same methodology employed by Basel II:

- The loan, in full or in part, is past due by 90 days or more. Past due includes failure to service the interest.
- The bank deems that there is reasonable doubt that the loan will be recovered in full, or in part, or that the client will be able to service the debt, without recourse to collateral.

The unsecured portion of any loan (other than a qualifying residential mortgage loan) that is past due for more than 90 days, net of specific provisions (including partial charge-offs), is risk weighted as follows:

- · 150% risk weight when specific provisions are less than 20% of the outstanding amount of the loan;
- · 100% risk weight when specific provisions are 20% and above of the outstanding amount of the loan.

Past Due, but not Impaired, Loans and Securities

Past due but not impaired loans and securities are those loans and securities where contractual interest or principal payments are past due, but the Group believes that impairment is not appropriate on the basis of the level of security or collateral available and/or the stage of collection of amounts owed to the Group.

Impairment / Provisions

The Group establishes an allowance for impairment losses that represents its estimate of incurred losses in its loan portfolio. The main components of this allowance are a specific loss component that relates to individually significant exposures, and a collective loan loss allowance established for groups of homogeneous assets in respect of losses that have been incurred but have not been identified on loans subject to individual assessment for impairment.

The Group also complies with International Accounting Standards 39 (IAS 39), in accordance with which it assesses the need for any impairment losses on its loans portfolio by calculating the net present value of the expected future cash flows for each loan or its recoverability based either on collateral value or the market value of the asset where such price is available. As required by Central Bank of the UAE guidelines, the Group takes the higher of the loan loss provisions required under IAS 39 and Central Bank regulations.

Specific Provisioning

Financial assets

Impairment of financial assets

Financial assets, other than those at FVTPL, are assessed for indicators of impairment at each balance sheet date. Financial assets are impaired where there is objective evidence that, as a result of one or more events that occurred after the initial recognition of the financial asset, the estimated future cash flows of the investment have been impacted. For financial assets carried at amortised cost, the amount of the impairment is the difference between the asset's carrying amount and the present value of estimated future cash flows, discounted at the original effective interest rate.

For shares classified as FVTOCI, a significant or prolonged decline in the fair value of the security below its cost is considered to be objective evidence of impairment.

For all other financial assets, including redeemable notes classified as finance lease receivables, objective evidence of impairment could include:

- · Significant financial difficulty of the issuer or counterparty; or
- · Default or delinquency in interest or principal payments; or
- · It becoming probable that the borrower will enter bankruptcy or financial re-organisation.

The carrying amount of the financial asset is reduced by the impairment loss directly for all financial assets with the exception of loans and advances where the carrying amount is reduced through the use of an allowance account. When advance receivable is uncollectible, it is charged off against the allowance account. Subsequent recoveries of amounts previously charged off are credited against the allowance account. Changes in the carrying amount of the allowance account are recognized in profit or loss. If in a subsequent period, the amount of the impairment loss decreases and the decrease can be related objectively to an event occurring after the impairment was recognized, the previously recognized impairment loss is reversed through profit or loss to the extent that the carrying amount of the investment at the date the impairment is reversed does not exceed what the amortised cost would have been had the impairment not been recognized.

In respect of FVTOCI equity securities, any increase in fair value subsequent to an impairment loss is recognized directly in equity.

Impairment of loans and advances

Impairment of loans and advances are assessed as follows:

(i) Individually assessed loans

These represent mainly corporate loans which are assessed individually by the Bank's Credit Risk Unit in order to determine whether there exists any objective evidence that a loan is impaired.

Impaired loans are measured based on the present value of expected future cash flows discounted at the loan's effective interest rate or at the loan's observable market price, if available, or at the fair value of the collateral if the recovery is entirely collateral dependent.

The impairment loss is calculated as the difference between the loan's carrying value and its present value calculated as above.

Collective Provisioning

(ii) Collectively assessed loans

Impairment losses of collectively assessed loans include the allowances on:

- a) Performing commercial and other loans
- b) Retail loans with common features which are rated on a portfolio basis and here individual loan amounts are not significant.

(a) Performing commercial and other loans

Where individually assessed loans are evaluated and no evidence of loss is present or has been identified, there may be losses based upon risk rating and expected migrations, product or industry characteristics.

Impairment covers losses which may arise from individual performing loans that are impaired at the balance sheet date but were not specifically identified as such until some time in the future.

The estimated impairment is calculated by the Group's management for each identified portfolio as per the requirements of the Central Bank of the UAE and based on historical experience, credit rating and expected migrations in addition to the assessed inherent losses which are reflected by the economic and credit conditions.

(b) Retail loans with common features which are rated on a portfolio basis and where individual loan amounts are not significant

Retail loans are provided for as follows:

90 Days Past Due:

25%

120 Days Past Due:

50%

180 Days Past Due:

100%

Write -off Policy

Wholesale

The Group writes off a loan or security (and any related allowances for impairment losses) when the Group Credit Department determines that the loans or securities are uncollectible in whole or in part. This determination is reached after considering information such as the occurrence of significant changes in the borrower or issuer's financial position such that the borrower or issuer can no longer pay its obligation in full, or that proceeds from collateral will not be sufficient to pay back the entire exposure.

Retail

For retail and retail SME loans, write-offs are generally allowed only after three years from the date of which the asset has been classified as "Loss" or has been charged off.

All retail loans are charged off when installments are past due over 181 days (credit cards at 180 dpd). Mortgage loans that are classified as high risk are fully provided for at 180 days. All other mortgage loans are provisioned as per central bank regulations based on the negative equity component.

5. Standardized Approach Methodology

5.1. Introduction

Mashreq Bank is currently using the Standardized Approach for Credit Risk, covering all portfolios including Financial Institutions, Treasury & Capital Market counterparty risk as well credit risk in the Trading Book.

5.2. Nominated External Credit Assessment Institutions (ECAI)

The Standardized Approach provides weighted risk figures based on external ratings. In order to apply the Standardized Approach for risk-weighted exposures, Mashreq Bank uses the external ratings assigned by the following rating agencies: Standard & Poor's, Moody's and Fitch.

ECAI Application

These ratings are applied to Sovereign, Financial Institution and large Corporate exposures, where rated.

Rating Methodology

The rating used for the regulatory capital calculation is the lower of the two ratings, if two ratings are available, or the lower of the best two ratings, if three ratings are available. In case there is no external rating available, the Standardized Approach provides for specific risk-weights, usually 100% or 150% depending on the counterparty type and degree of risk.

Mapping of ECAI Ratings

The bank has developed its own internal ratings system and methodology, which has been externally developed and validated, and has been in use since 2005. This methodology is applicable to all wholesale sectors and retail products for which PD and related models have been developed.

ECAI ratings have been mapped to Internal Ratings Scale risk buckets.

5.3. Market Risk

There are no qualitative requirements under this topic.

5.4. Operational Risk

Mashreq Bank is currently using the Standardized Approach.

5.5. Compliance with Regulatory Guidelines

Mashreq Bank complies with the various Guidelines issued by the UAE Central Bank and the Basel Committee.

6. Securitization Activity

6.1. Securitization Exposure

The bank does not have material securitization exposure(s). Activities are limited to investments in sukuk issues, most of which are held to maturity, the remainder being immaterial.

7. Tables

The following section comprises the quantitative disclosures under Pillar III.

7.1. Information on Subsidiaries and Significant Investments as on 31st December 2012

Subsidiaries	Country of Incorporation	Ownership	Description	Accounting Treatment
Osool - a Finance Company (PJSC)	United Arab Emirates	98.00%	Finance	Fully consolidated
Oman Insurance Company (PSC) (Note 2)	United Arab Emirates	63.65%	Insurance	Fully consolidated
Mindscape Information Technology LLC	United Arab Emirates	99.00%	Software/Application provider	Fully consolidated
Mashreq Securities LLC	United Arab Emirates	99.98%	Brokerage	Fully consolidated
Injaz Services FZ LLC	United Arab Emirates	100.00%	Service provider	Fully consolidated
Mashreq Al Islami Finance Company (PJSC)	United Arab Emirates	99.80%	Islamic Finance	Fully consolidated
Mashreq Capital (DIFC) Limited	United Arab Emirates	100.00%	Brokerage/asset & fund management	Fully consolidated
Makaseb Funds Company BSC	Kingdom of Bahrain	99.90%	Fund manager	Fully consolidated
Makaseb Funds Company BSC II	Kingdom of Bahrain	99.90%	Fund manager	Fully consolidated
Bracebridge Limited	British Virgin Islands	Note 1	Special purpose vehicle	Fully consolidated
Orriston Limited	British Virgin Islands	Note 1	Special purpose vehicle	Fully consolidated

Note 1: Bank's participation in capital is nominal, however the entities are considered subsidiaries by virtue of effective control.

Note 2: During the year, Oman Insurance Company P.S.C. Group acquired 51% interest in Dubai Group Sigorta A.S. The Group's effective proportion of ownership interest in this subsidiary is 32.46%

7.2. Reconciliation of changes in Provision for Impaired Loans as on 31st December 2012

Description	Amount (AED 000's)
Opening Balance for Provisions for Impaired Loans	2,594,406
Impairment allowance for the year	583,549
Interest suspended	94,673
Written off during the year	(938,858)
Recoveries during the year	(61,855)
Closing Balance of Provisions for Impaired Loans	2,271,915

Islamic Loans & Advances

Description	Amount (AED 000's)
Opening Balance for Provisions for Impaired Loans	65,291
(Reversal of)/ impairment allowance during the year	(1,792)
Profit suspended	1,884
Written off during the year	(1,945)
Closing Balance of Provisions for Impaired Loans	63,438

7.3. Consolidated Capital Structure as on 31st December 2012

Tier 1 Capital	Amount (AED 000's)
1. Paid up share capital/common stock	1,690,770
2. Retained Earnings	10,579,527
3. Reserves	
a. Statutory reserve	848,385
b. Special reserve	
c. General reserve	312,000
4. Minority interests in the equity of subsidiaries	5,826
5. Innovative capital instruments	
6. Other capital instruments	
7. Surplus capital from insurance companies	
Sub-total	
Less Deductions for regulatory calculation	
Less Deductions from Tier 1 capital	48,999
Tier 1 Capital - Subtotal	13,387,509
Tier 2 capital	1,654,556
Less Other deductions from capitals	31,825
Tier 3 capital	-
Total eligible capital after deductions	15,010,240

7.4. Capital Adequacy as on 31st December 2012

Capital Requirements	Capital Charge (AED 000's)	Capital Ratio (%)
1. Credit Risk		
a. Standardised Approach	8,525,660	
2. Market Risk		
a. Standardised Approach	86,042	
b. Models Approach		
3. Operational Risk		
a. Basic Indicator Approach		
b. Standardised Approach/ASA	726,775	
Total Capital requirements	9,338,477	
Capital Ratio		
Total		19.29%
Tier 1		17.20%

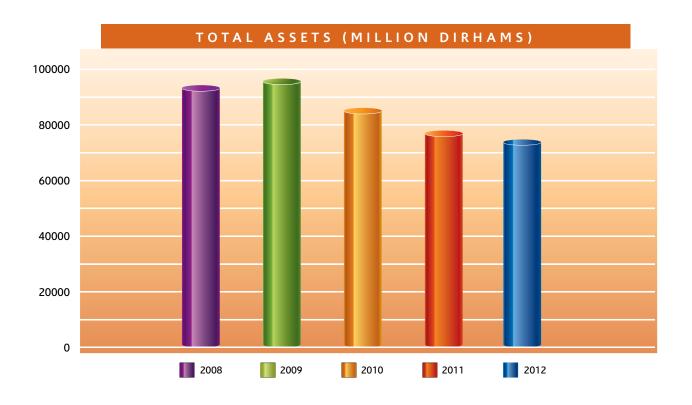
7.5. Credit Risk as Per Standardised Approach as on 31st December 2012 (AED 000's)

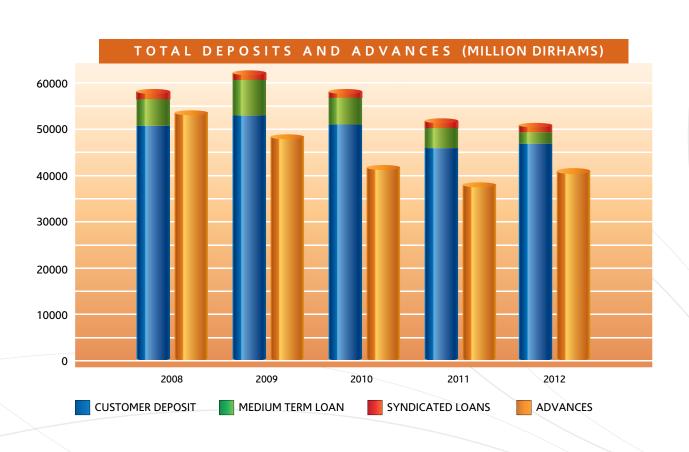
ASSET CLASSES	ON BALANCE SHEET	OFF BALANCE SHEET	CREDIT RISK MITIGATION (crm)		RWA's	
	GROSS O/S	EXPOSURE after CCF	EXPOSURE BEFORE CRM	CRM	After CRM	RWAS
CLAIMS ON SOVEREIGNS	11,641,242	-	11,641,242	-	11,641,242	225,485
CLAIMS ON NON-CENTRAL GOVERNMENT PSE'S	372,829	-	372,829	-	372,829	18,117
CLAIMS ON MULTI LATERAL DEVELOPMENT BANKS	-	-	-	-	-	-
CLAIMS ON BANKS	11,697,353	4,573,434	16,270,788		16,270,788	5,840,365
CLAIMS ON SECURITIES FIRMS	-	-	-	-	-	-
CLAIMS ON CORPORATES	28,881,393	23,703,200	52,584,594	2,580,641	50,003,953	49,985,414
CLAIMS INCLUDED IN THE REGULATORY RETAIL PORTFOLIO	8,048,355	5,654	8,054,009	402,793	7,651,216	6,715,899
CLAIMS SECURED BY RESIDENTIAL PROPERTY	2,890,431	-	2,890,431	-	2,890,431	1,060,082
CLAIMS SECURED BY COMMERCIAL REAL ESTATE	442,369	-	442,369	-	442,369	442,369
PAST DUE LOANS	4,249,989	-	2,738,449	-	2,738,449	3,059,107
HIGH RISK CATEGORIES	293,741	-	293,741	-	293,741	440,612
OTHER ASSETS	4,858,149	-	4,858,149	-	4,858,149	3,186,257
CLAIMS ON SECURITISED ASSETS	-	-	-	-	-	-
CREDIT DERIVATIVES (BANKS SELLING PROTECTION)	-	73,460	73,460	-	73,460	73,460
Total	73,375,851	28,355,749	100,220,060	2,983,434	97,236,626	71,047,167

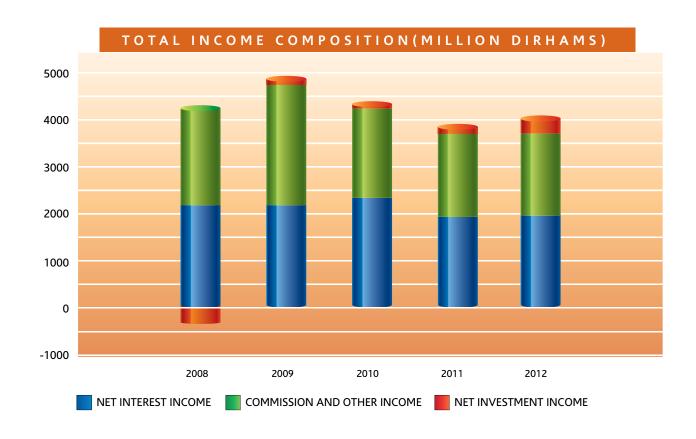
7.6. Total Capital Requirement for Market Risk (Standardized Approach) as on 31st December 2012

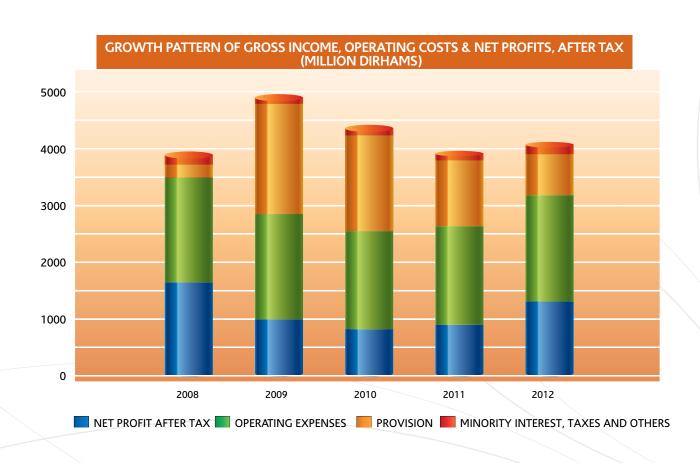
Risk Type	Amount (AED 000's)
Interest Rate Risk	9,500
Equity Position Risk	5,358
Foreign Exchange Risk	44,142
Commodity Risk	_
Options Risk	752
Total	59,751

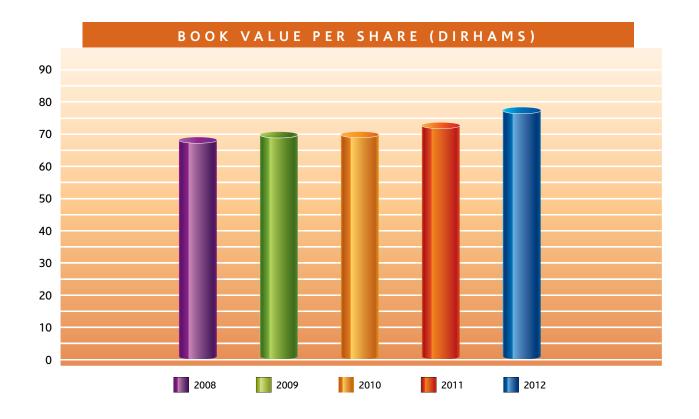
Financial Highlights













Independent Auditor's Report

INDEPENDENT AUDITOR'S REPORT

The Shareholders Mashreqbank psc Dubai United Arab Emirates

Report on the consolidated financial statements

We have audited the accompanying consolidated financial statements of Mashreqbank psc (the "Bank"), a Public Shareholding Company, and its Subsidiaries (collectively the "Group"), which comprise the consolidated statement of financial position as at 31 December 2012, and the consolidated income statement, consolidated statement of comprehensive income, consolidated statement of changes in equity and consolidated statement of cash flows for the year then ended, and a summary of significant accounting policies and other explanatory information.

Management's responsibility for the consolidated financial statements

Management is responsible for the preparation and fair presentation of these consolidated financial statements in accordance with the International Financial Reporting Standards, and for such internal control as management determines is necessary to enable the preparation of the consolidated financial statements that are free from material misstatements whether due to fraud or errors.

Auditor's responsibility

Our responsibility is to express an opinion on these consolidated financial statements based on our audit. We conducted our audit in accordance with International Standards on Auditing. Those standards require that we comply with ethical requirements and plan and perform the audit to obtain reasonable assurance whether the consolidated financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by management, as well as evaluating the overall presentation of the financial statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Opinion

In our opinion, the consolidated financial statements present fairly, in all material respects, the financial position of Mashreqbank psc and its subsidiaries as at 31 December 2012, and the Group's financial performance and cash flows for the year then ended in accordance with International Financial Reporting Standards.

Report on other legal and regulatory requirements

Also, in our opinion, proper books of account are maintained by the Bank. According to the information available to us, there were no contraventions during the year of the U.A.E. Federal Commercial Companies Law No. (8) of 1984 (as amended), or of the Bank's Articles of Association which might have a material effect on the financial position of the Bank or its financial performance.

Deloitte & Touche (M.E.)

Anis Sadek Registration Number 521 3 February 2013

Group Financial Statements

Consolidated statement of financial position at 31 December 2012

at 31 December 2012		201	2	20	11
	Notes	AED'000	USD'000	AED'000	USD'000
			Equivalent		Equivalent
ASSETS			2 2 2 4 4 5	=	
Cash and balances with central banks	5	10,767,087	2,931,415	14,731,800	4,010,836
Deposits and balances due from banks	6	10,176,676	2,770,671	10,147,675	2,762,776
Other financial assets measured at fair	_	. ==			207.01.
value	7	2,759,439	751,277	2,552,788	695,014
Loans and advances measured at		20102010	0.051.005	22 22 22	0.000 707
amortised cost	8	36,183,916	9,851,325	32,665,962	8,893,537
Islamic financing and investment	0	5 004 000	1 400 050	F 000 F 47	1 900 057
products measured at amortised cost	9	5,224,028	1,422,278	5,028,547	1,369,057
Other financial assets measured at amortised cost	7	4 207 500	1 104 550	7 101 509	1.055.020
Interest receivable and other assets	$\begin{matrix} 7 \\ 10 \end{matrix}$	4,387,590	1,194,552	7,181,593	1,955,239
Goodwill	11	5,336,691 $26,588$	$1,\!452,\!952$ $7,\!239$	5,417,102	1,474,844
Investment properties	12	364,245	99,168	318,028	86,585
Property and equipment	13	1,157,040	315,013	1,197,827	326,117
Troperty and equipment	10	1,137,040	319,013	1,137,027	520,117
Total assets		76,383,300	20,795,890	79,241,322	21,574,005
LIABILITIES AND EQUITY					
Liabilities					
Deposits and balances due to banks	14	5,982,708	1,628,834	7,223,370	1,966,613
Repurchase agreements with banks	15	1,155,369	314,557	2,505,165	682,049
Customers' deposits	16	42,430,655	11,552,043	40,177,020	10,938,475
Islamic customers' deposits	17	5,021,915	1,367,252	5,239,863	1,426,589
Insurance and life assurance funds	18	1,228,896	334,576	972,867	264,870
Interest payable and other liabilities	19	5,248,958	1,429,066	5,685,175	1,547,829
Medium-term loans	20	1,494,544	406,900	4,634,012	1,261,642
Total liabilities		62,563,045	17,033,228	66,437,472	18,088,067
Equity					
Capital and reserves					
Issued and paid up capital	21(a)	1,690,770	460,324	1,690,770	$460,\!324$
Statutory and legal reserves	21(a) 21(b)	848,385	230,979	846,745	230,532
General reserve	21(c)	312,000	84,944	312,000	84,944
Cumulative translation adjustment	21(d)	(32,076)	(8,733)	(33,022)	(8,990)
Investments revaluation reserve	21(e)	(163,794)	(44,594)	(346,145)	(94,240)
Retained earnings	2 1(0)	10,579,527	2,880,351	9,792,462	2,666,066
			,,,,,,,	3,,0,-3_	_,,,,,,,,
Equity attributable to shareholders of					
the Parent		13,234,812	3,603,271	12,262,810	3,338,636
Non-controlling interests	22	585,443	159,391	541,040	147,302
Total equity		13,820,255	3,762,662	12,803,850	3,485,938
Total liabilities and equity		76,383,300	20,795,890	79,241,322	21,574,005

Consolidated income statement for the year ended 31 December 2012

for the year ended 31 December 2012		2012		2011	
	Notes	AED'000	USD'000	AED'000	USD'000
	Notes	AED 000	Equivalent	AED 000	Equivalent
Interest income Income from Islamic financing and	24	2,821,438	768,156	3,135,446	853,647
investment products	25	242,654	66,064	252,762	68,816
Total interest income and income from Islamic financing and investment products		3,064,092	834,220	3,388,208	922,463
Interest expense	26	(1,045,063)	(284,526)	(1,334,303)	(363,273)
Distribution to depositors – Islamic products	27	(115,427)	(31,426)	(109,834)	(29,903)
Net interest income and income from Islamic products net of distribution to depositors		1,903,602	518,268	1,944,071	529,287
depositors		1,303,002	310,200	1,944,071	529,261
Fee and commission income	28	2,011,862	547,744	1,940,984	528,447
Fee and commission expenses	28	(824,318)	(224,426)	(957,928)	(260,803)
Net fee and commission income	_	1,187,544	323,318	983,056	267,644
Net investment income	29	285,739	77,794	123,367	33,588
Other income, net	30	707,552	192,636	821,839	223,751
Operating income		4,084,437	1,112,016	3,872,333	1,054,270
General and administrative expenses	31	(1,855,347)	(505,131)	(1,793,683)	(488,343)
Allowances for impairment, net	32	(826,540)	(225,031)	(1,195,839)	(325,576)
Profit before taxes	_	1,402,550	381,854	882,811	240,351
Overseas income tax expense	_	(31,914)	(8,689)	(21,769)	(5,926)
Profit for the year		1,370,636	373,165	861,042	234,425
Attributed to:	\				
Shareholders of the Parent		1,312,309	357,285	820,379	223,354
Non-controlling interests	\	58,327	15,880	40,663	11,071
	_	1,370,636	373,165	861,042	234,425
Earnings per share	33	AED 7.76	USD 2.11	AED 4.85	USD 1.32

Consolidated statement of comprehensive income for the year ended 31 December 2012

for the year ended 31 December 2012	2012		2011	
-	AED'000	USD'000 -	AED'000 USD'00	
	AED 000	Equivalent	AED 000	
		Equivalent		Equivalent
Profit for the year	1,370,636	373,165	861,042	234,425
-				
Other comprehensive (loss)/income				
Changes in fair value of financial assets measured at				
fair value through other comprehensive income, net				
(Note 7)	(36,436)	(9,920)	(80,501)	(21,918)
Exchange difference arising on translating the foreign				
operations	3,169	863	(11,531)	(3,140)
Loss on hedging instruments designated in hedges of				
the net assets of foreign operations [Note 21(d)]	(2,223)	(604)	(2,008)	(546)
Total other comprehensive loss for				
the year	(35,490)	(9,661)	(94,040)	(25,604)
Total comprehensive income for the year	1,335,146	363,504	767,002	208,821
ine year	1,555,140		707,002	200,021
Attributed to:				
Shareholders of the Parent	1,310,156	356,699	756,221	205,886
Non-controlling interests	24,990	6,805	10,781	2,935
	1,335,146	363,504	767,002	208,821

Consolidated Statement of Changes in Equity for the year ended 31 December 2012

	Issued and paid up capital AED'000	Statutory and legal reserves AED'000	General reserve	Cumulative translation adjustment AED'000	Investments revaluation reserve AED'000	Retained earnings AED'000	Equity attributable to shareholders of the Parent AED'000	Non-controlling interests AED'000	Total AED'000
Balance at 1 January 2011 Profit for the year Other comprehensive	1,690,770	845,385	312,000	(19,483)	(284,120)	9,300,191 820,379	11,844,743 820,379	540,239 40,663	12,384,982 861,042
loss for the year	-	-	-	(13,539)	(50,619)	-	(64,158)	(29,882)	(94,040)
Total comprehensive income for the year Transfer from investment revaluation reserve to		-		(13,539)	(50,619)	820,379	756,221	10,781	767,002
retained earnings Transfer to statutory and	-	-	-	-	(11,406)	11,406	-	-	-
legal reserves Payment of dividends	-	1,360	-	-	-	(1,360)	-	-	-
[Note 21 (f)] Purchase of non- controlling interest	-	-	-	-	-	(338,154)	(338,154)	(8,400) (1,580)	(346,554) (1,580)
Balance at 31	1 000 550	0.40.545	212.000	(00,000)	(0.40.1.4%)	0.500.400	10.000.010	* 41 0 40	10,000,070
December 2011	1,690,770	846,745	312,000	(33,022)	(346,145)	9,792,462	12,262,810	541,040	12,803,850
Profit for the year Other comprehensive income/(loss) for	-	-	-	-	-	1,312,309	1,312,309	58,327	1,370,636
the year	-	-	-	946	(3,099)	-	(2,153)	(33,337)	(35,490)
Total comprehensive income for the year Transfer from investment revaluation	-	-	-	946	(3,099)	1,312,309	1,310,156	24,990	1,335,146
reserve to retained earnings	-	-	-	\ .	185,450	(185,450)	-	-	-
Transfer to statutory and legal reserves	-	1,640	-	\ .	_	(1,640)			\ .
Payment of dividends [Note 21 (f)] NCI arising on	-	-	-	\-	\-	(338,154)	(338,154)		(338,154)
acquisiton of a subsidiary (Note 11) Additional contribution attributable to the	-	-	-	-	_	-	-	(25,545)	(25,545)
new non-controlling interest shareholders arising on acquisition (Note 22)	-	-	-	-	_			44,958	44,958
Balance at 31 December 2012	1,690,770	848,385	312,000	(32,076)	(163,794)	10,579,527	13,234,812	585,443	13,820,255

Consolidated Statement of Cash Flows for the year ended 31 December 2012

for the year ended 31 December 2012		201	2	201	11
	Notes	AED'000	USD'000	AED'000	USD'000
			Equivalent		Equivalent
Cash flows from operating activities					
Profit for the year		1,370,636	$373,\!165$	861,042	234,425
Adjustments for:					
Depreciation of property and equipment	13	144,270	39,279	158,961	43,278
Allowances for impairment	32	826,540	225,031	1,195,839	325,576
Loss/(gain) on sale of property and equipment	30	4,569	1,244	(15,824)	(4,308)
Gain from redemption of medium term loans	30	(14,526)	(3,955)	(31,859)	(8,674)
Fair value adjustment of other financial assets					
measured at FVTPL	29	(49,849)	(13,572)	13,189	3,591
Fair value adjustments of investment property	30	59,818	16,286	61,188	16,659
Net realized investment gain from sale of other					
financial assets measured at FVTPL	29	(14,224)	(3,873)	(7,373)	(2,007)
Dividend income from financial assets					
measured at FVTOCI	29	(47,525)	(12,939)	(43,056)	(11,722)
Net realized investment gain from sale of other					
financial assets measured at amortised cost	29	(95,607)	(26,030)	(42,888)	(11,677)
Loss on sale of loans and advances in a					
secondary market		-	-	2,571	700
Fair value adjustment - derivatives	30	11,868	3,231	9,216	2,509
Operating cash flow before changes in	_				
operating assets and liabilities		2,195,970	597,867	2,161,006	588,350
operating appear and maximum		2,100,010	301,001	2,101,000	000,000
Decrease/(increase) in deposits with central					
banks		5,743,137	1,563,609	(4,478,593)	(1,219,328)
(Increase)/decrease in deposits and balances		-,,,,	_,,,,,,,,	(-, - , - , - , - ,)	(-,,)
due from banks maturing after three months		(139,154)	(37,886)	2,971,127	808,910
(Increase)/decrease in loans and advances		(,,	(,)	_,, , _, ,	77,7
measured at amortised cost		(4,258,116)	(1,159,302)	2,276,477	619,787
(Increase)/decrease in Islamic financing and		(-,,	(-,,-,-,-,	_,,	3-2,
investment products measured at amortised					
cost		(207,379)	(56,460)	231,377	62,994
Decrease/(increase) in interest receivable and		(=0.,0.0)	(33,133)	_01,011	02,001
other assets	11	135,904	37,001	(588,843)	(160, 317)
Increase in other financial assets carried at	\	133,001	31,001	(000,010)	(100,011)
FVTPL		(715,978)	(194,930)	(428,710)	(116,719)
Decrease in repurchase agreements with banks		(1,349,796)	(367,491)	(863,828)	(235,183)
Increase/(decrease) in customers' deposits		2,253,635	613,568	(6,587,838)	(1,793,585)
(Decrease)/increase in Islamic customers'		2,299,099	019,900	(0,001,000)	(1,100,000)
deposits		(217,948)	(59,338)	751,048	204,478
Increase/(decrease) in medium-term loans (not		(217,040)	(99,990)	701,040	204,470
qualified as Tier 2 capital)		473,651	128,955	(1,101,900)	(300,000)
(Decrease)/increase in deposits and balances		475,051	120,333	(1,101,300)	(300,000)
due to banks		(1,240,662)	(337,779)	1,184,744	322,555
Increase in insurance and life assurance funds	11	79,215	21,567	76,280	20,768
(Decrease)/increase in interest payable and	11	13,210	21,007	10,200	20,700
other liabilities	11	(461,059)	(195 597)	685,267	186,569
outer naminues	11	(401,000)	(125,527)	000,207	100,009
Not each flows concreted by//yead in)					
Net cash flows generated by/(used in)		9 901 490	600 054	(2 719 200)	(1.010.791)
operating activities		2,291,420	623,854	(3,712,386)	(1,010,721)

Consolidated Statement of Cash Flows for the year ended 31 December 2012 (continued)

for the year ended 51 December 2012 (contin	iueu)	2012		201	2011	
	Notes	AED'000	USD'000 Equivalent	AED'000	USD'000 Equivalent	
Cash flows from investing activities						
Purchase of property and equipment	13, 11	(245,094)	(66,729)	(378, 252)	(102,982)	
Proceeds from sale of property and						
equipment		21,909	5,965	43,004	11,708	
Purchase of investment properties	12	-	-	(93,105)	(25,348)	
Net decrease in other financial assets						
measured at amortized cost		2,889,610	786,717	940,306	256,005	
Net decrease in other financial assets		7 00004	140100	10.00	0.04	
measured at FVTOCI		536,964	146,192	12,285	3,345	
Dividend income from other financial assets measured at FVTOCI		47 505	10.020	49.050	11 700	
Cash received on acquisition of a subsidiary	11	47,525 $71,930$	12,939 $19,583$	43,056	11,722	
Purchase of non-controlling interest	11	71,950	19,909	(1,580)	(430)	
Turchase of hon-controlling interest	_			(1,500)	(430)	
Net cash generated by investing activities		3,322,844	904,667	565,714	154,020	
Cash flows from financing activities	-					
Dividend paid	21	(338,154)	(92,065)	(346,554)	(94,352)	
Decrease in medium term loans (qualified						
as Tier 2 capital)		(3,598,593)	(979,742)	(135,263)	(36,826)	
Additional contribution by non-controlling		44.070	10010			
interest	22	44,958	12,240	-	-	
Net cash used in financing activities		(3,891,789)	(1,059,567)	(481,817)	(131,178)	
Net increase/(decrease) in cash and	_					
cash equivalents		1,722,475	468,954	(3,628,489)	(987,879)	
Net foreign exchange difference		946	258	(13,539)	(3,686)	
Cash and cash equivalents at 1 January		10,785,658	2,936,471	14,427,686	3,928,036	
1					, ,	
Cash and cash equivalents at						
31 December	35	12,509,079	3,405,683	10,785,658	2,936,471	

1 General information

Mashreqbank psc (the "Bank") was incorporated in the Emirate of Dubai in 1967 under a decree issued by The Ruler of Dubai. The Bank carries on retail banking, commercial banking, investment banking, Islamic banking, brokerage and asset management activities through its branches in the United Arab Emirates, Bahrain, Kuwait, Egypt, Hong Kong, India, Qatar, the United Kingdom and the United States of America.

The address of the Bank's registered office is P.O. Box 1250, Dubai, United Arab Emirates.

At 31 December 2012, Mashreqbank psc Group (the "Group") comprises of the Bank and the following direct subsidiaries:

Name of subsidiary	Place of incorporation (or registration) and operation	Proportion of ownership interest %	Proportion of voting power held %	Principal activity
Osool – A Finance Company (PJSC)	United Arab Emirates	98.00	98.00	Finance
Oman Insurance Company (PSC) Group**	United Arab Emirates	63.65	63.65	Insurance
Mindscape Information Technology L.L.C.	United Arab Emirates	99.00	99.00	Software/Application provider
Mashreq Securities LLC	United Arab Emirates	99.98	99.98	Brokerage
Injaz Services FZ LLC	United Arab Emirates	100.00	100.00	Service provider
Mashreq Al Islami Finance Company (PJSC)	United Arab Emirates	99.80	99.80	Islamic finance company
Mashreq Capital (DIFC) Limited	United Arab Emirates	100.00	100.00	Brokerage and asset & fund management
Makaseb Funds Company BSC	Kingdom of Bahrain	99.90	99.90	Fund manager
Makaseb Funds Company BSC II	Kingdom of Bahrain	99.90	99.90	Fund manager
Bracebridge Limited	British Virgin Islands	*	100.00	Special purpose vehicle
Orriston Limited	British Virgin Islands	*	100.00	Special purpose vehicle

^{*} Bank participation in capital is nominal, however the above subsidiaries are considered to be subsidiaries by virtue of effective control.

^{**} During the year, Oman Insurance Company P.S.C. Group acquired 51% interest in Dubai Group Sigorta A.S. The Group's effective proportion of ownership interest in this subsidiary is 32.46% (Note 11).

2. Adoption of new and revised International Financial Reporting Standards (IFRSs)

2.1 New and revised IFRSs applied with no material effect on the financial statements

The following new and revised IFRSs have been adopted in these financial statements. The adoption of these new and revised IFRSs have not had any material impact on the amounts reported for the current and prior years but may affect the accounting for future transactions or arrangements.

- Amendments to IFRS 1 Severe Hyperinflation
 - The amendments regarding severe hyperinflation provide guidance for entities emerging from severe hyperinflation either to resume presenting IFRS financial statements or to present IFRS financial statements for the first time. The amendments are effective for annual periods beginning on or after 1 July 2011 with retrospective application.
- · Amendments to IAS 12 Income Taxes Deferred Tax: Recovery of Underlying Assets
 - The amendments provide an exception to the general principles of IAS 12 for investment property measured using the fair value model in IAS 40 Investment Property by the introduction of a rebuttable presumption that the carrying amount of the investment property will be recovered entirely through sale. The amendments are effective for annual periods beginning on or after 1 January 2012 with retrospective application.
- · Amendments to IFRS 7 Disclosures Transfers of Financial Assets
 - The amendments increase the disclosure requirements for transactions involving transfers of financial assets. These amendments are intended to provide greater transparency around risk exposures of transactions when a financial asset is transferred but the transferor retains some level of continuing exposure in the asset. The amendments also require disclosures where transfers of financial assets are not evenly distributed throughout the period. The amendments are effective for annual periods beginning on or after 1 July 2011. Entities need not provide the disclosures required by the amendments for any period presented that begins before the date of the initial application of the amendments.

2.2 New and revised International Financial Reporting Standards (IFRSs) in issue but not yet effective and not early adopted:

The Group has not early applied the following new standards, amendments and interpretations that have been issued but not yet effective:

N	Josep	and	revised	TFPC
17	New	ลทต	revised	IP K.SS

Amendments to IFRS 7 Financial Instruments: Disclosures enhancing disclosures about offsetting of financial assets and liabilities.

IFRS 10 Consolidated Financial Statements* uses control as the single basis for consolidation, irrespective of the nature of the investee. IFRS 10 requires retrospective application subject to certain transitional provisions providing an alternative treatment in certain circumstances. Accordingly, IAS 27 Separate Financial Statements* and IAS 28 Investments in Associates and Joint Ventures* have been amended for the issuance of IFRS 10.

IFRS 11 *Joint Arrangements** establishes two types of joint arrangements: Joint operations and joint ventures. The two types of joint arrangements are distinguished by the rights and obligations of those parties to the joint arrangement. Accordingly IAS 28 Investments in Associates and Joint Ventures has been amended for the issuance of IFRS 11.

IFRS 12 Disclosure of Interests in Other Entities* combines the disclosure requirements for an entity's interests in subsidiaries, joint arrangements, associates and structured entities into one comprehensive disclosure standard.

IFRS 13 Fair Value Measurement issued in May 2011 establishes a single framework for measuring fair value and is applicable for both financial and non-financial items

Effective for annual periods beginning on or after

1 January 2013

- 2. Adoption of new and revised International Financial Reporting Standards (IFRSs) (continued)
- 2.2 New and revised International Financial Reporting Standards (IFRSs) in issue but not yet effective and not early adopted: (continued)

Effective for annual periods beginning on or after

Amendments to IAS 1-Presentation of Other Comprehensive Income. The amendments retain the option to present profit or loss and other comprehensive income in either a single statement or in two separate statements. However, items of other comprehensive income are required to be grouped into those that will and will not subsequently be reclassified to profit or loss with tax on items of other comprehensive income required to be allocated on the same basis.

1 July 2012

Amendments to IAS 19 *Employee Benefits* eliminate the "corridor approach" and therefore require an entity to recognise changes in defined benefit plan obligations and plan assets when they occur.

1 January 2013

Amendments to IAS 32 *Financial Instruments:* Presentation relating to application guidance on the offsetting of financial assets and financial liabilities.

1 January 2014

Annual Improvements to IFRSs 2009 – 2011 Cycle.

1 January 2013

The annual improvements include the amendments to five IFRSs which have been summarized below:

- IFRS 1 First Time Adoption of International Financial Reporting Standards Repeated application of IFRS 1
- IFRS 1 First Time Adoption of International Financial Reporting Standards
 Borrowing costs
- IAS 1 Presentation of Financial Statements Clarification of the requirements for comparative information
- IAS 16 Property, Plant and Equipment Classification of serving equipment
- IAS 32 Financial Instruments: Presentation Tax effect of the distribution to the holders of equity instruments
- IAS 34 Interim Financial Reporting Interim financial reporting and segment information for total assets and liabilities

Amendments to IFRS 10, IFRS 12 and IAS 27 – Guidance on Investment Entities.

1 January 2014

On 31 October 2012, the IASB published a final standard on investment entities, which amends IFRS 10, IFRS 12, and IAS 27 and introduces the concept of an investment entity in IFRSs. The amendments establish an exception to IFRS 10's general consolidation principle for investment entities, requiring them to "measure particular subsidiaries at fair value through profit or loss, rather than consolidate them." In addition, the amendments outline required disclosures for reporting entities that meet the definition of an investment entity.

*In May 2011, a package of five Standards on consolidation, joint arrangements, associates and disclosures was issued, including IFRS 10, IFRS 11, IFRS 12, IAS 27 (as revised in 2011) and IAS 28 (as revised in 2011). In June 2012, the amendments to IFRS 10, IFRS 11 and IFRS 12 were issued to clarify certain transitional guidance on the application of these IFRSs for the first time. These five standards are effective for annual periods beginning on or after 1 January 2013. Earlier application is permitted provided that all of these five standards are applied early at the same time.

Management is reviewing the impact of these new standards, interpretations and amendments that will be adopted in the Group's financial statements for the period beginning 1 January 2013 or as and when they are applicable.

3 Summary of significant accounting policies

3.1 Statement of compliance

The consolidated financial statements of the Group have been prepared in accordance with International Financial Reporting Standards (IFRS) and Central Bank of the U.A.E. requirements as related to the impairment of loans and advances measured at amortised cost and calculation of the capital adequacy ratio.

3.2 Basis of preparation

The consolidated financial statements of the Group are prepared under the historical cost basis except for certain financial instruments and investment properties which are measured at fair value. Historical cost is generally based on the fair value of the consideration given in exchange for assets.

The principal accounting policies are set out below:

3.3 Basis of consolidation

The consolidated financial statements incorporate the financial statements of the Bank and entities controlled by the Bank (its subsidiaries). Control is achieved where the Bank has the power to govern the financial and operating policies of an entity so as to obtain benefits from its activities.

Income and expenses of subsidiaries acquired or disposed of during the year are included in the consolidated statement of comprehensive income from the effective date of acquisition and up to the effective date of disposal, as appropriate. Total comprehensive income of subsidiaries is attributed to the shareholders of the Parent and to the non-controlling interests even if this results in the non-controlling interests having a deficit balance.

Where necessary, adjustments are made to the financial statements of subsidiaries to bring their accounting policies into line with those used by other members of the Group.

All intra-group transactions, balances, income and expenses are eliminated in full on consolidation.

Non-controlling interests in the net assets (excluding goodwill) of consolidated subsidiaries are identified separately from the Group's equity therein. The interests of non-controlling shareholders may be initially measured either at fair value or at the non-controlling interests' proportionate share of the fair value of the acquiree's identifiable net assets. The choice of measurement basis is made on an acquisition-by-acquisition basis. Subsequent to acquisition, the carrying amount of non-controlling interests is the amount of those interests at initial recognition plus the non-controlling interests' share of subsequent changes in equity. Total comprehensive income is attributed to non-controlling interests even if this results in the non-controlling interests having a deficit balance.

Changes in the Group's ownership interest in existing subsidiaries

Changes in the Group's ownership interests in subsidiaries that do not result in the Group losing control over the subsidiaries are accounted for as equity transactions. The carrying amounts of the Group's interests and the non-controlling interests are adjusted to reflect the changes in their relative interests in the subsidiaries. Any difference between the amount by which the non-controlling interests are adjusted and the fair value of the consideration paid or received is recognised directly in equity and attributed to shareholders of the Parent.

When the Group loses control of a subsidiary, the profit or loss on disposal is calculated as the difference between (i) the aggregate of the fair value of the consideration received and the fair value of any retained interest and (ii) the previous carrying amount of the assets (including goodwill), and liabilities of the subsidiary and any non-controlling interests. When assets of the subsidiary are carried at revalued amounts or fair values and the related cumulative gain or loss have been recognised in consolidated statement of comprehensive income and accumulated in equity, the amounts previously recognised in consolidated statement of comprehensive income and accumulated in equity are accounted for as if the Parent had directly disposed of the relevant assets (i.e. reclassified to profit or loss or transferred directly to retained earnings as specified by applicable IFRSs). The fair value of any investment retained in the former subsidiary at the date when control is lost is regarded as the fair value on initial recognition for subsequent accounting under IFRS 9 Financial Instruments or, when applicable, the cost on initial recognition of an investment in an associate or a jointly controlled entity.

3 Summary of significant accounting policies (continued)

3.4 Business combinations

Acquisitions of businesses are accounted for using the acquisition method. The consideration transferred in a business combination is measured at fair value, which is calculated as the sum of the acquisition-date fair values of the assets transferred by the Group, liabilities incurred by the Group to the former owners of the acquiree and the equity interests issued by the Group in exchange for control of the acquiree. Acquisition-related costs are generally recognised in profit or loss as incurred.

At the acquisition date, the identifiable assets acquired and the liabilities assumed are recognised at their fair value.

Goodwill is measured as the excess of the sum of the consideration transferred, the amount of any non-controlling interests in the acquiree, and the fair value of the acquirer's previously held equity interest in the acquiree (if any) over the net of the acquisition-date amounts of the identifiable assets acquired and the liabilities assumed. If, after reassessment, the net of the acquisition-date amounts of the identifiable assets acquired and liabilities assumed exceeds the sum of the consideration transferred, the amount of any non-controlling interests in the acquiree and the fair value of the acquirer's previously held interest in the acquiree (if any), the excess is recognised immediately in profit or loss as a bargain purchase gain.

When a business combination is achieved in stages, the Group's previously held equity interest in the acquiree is remeasured to fair value at the acquisition date (i.e. the date when the Group obtains control) and the resulting gain or loss, if any, is recognised in profit or loss. Amounts arising from interests in the acquiree prior to the acquisition date that have previously been recognised in consolidated statement of comprehensive income are reclassified to profit or loss where such treatment would be appropriate if that interest were disposed of.

If the initial accounting for a business combination is incomplete by the end of the reporting period in which the combination occurs, the Group reports provisional amounts for the items for which the accounting is incomplete. Those provisional amounts are adjusted during the measurement period (see above), or additional assets or liabilities are recognised, to reflect new information obtained about facts and circumstances that existed at the acquisition date that, if known, would have affected the amounts recognised at that date.

Business combinations that took place prior to 1 January 2010 were accounted for in accordance with the previous version of IFRS 3.

3.5 Goodwill

Goodwill arising on acquisition of a business is carried at cost as established at the date of aquistion of the business (see **Note 3.4** above) less accumulated impairment losses if any.

A cash-generating unit to which goodwill has been allocated is tested for impairment annually, or more frequently when there is an indication that the unit might be impaired. If the recoverable amount of the cash-generating unit is less than the carrying amount, the impairment loss is allocated first to reduce the carrying amount of any goodwill allocated to the unit and then to the other assets of the unit pro rata based on the carrying amount of each asset in the unit. Any impairment loss for goodwill is recognised directly in profit or loss. An impairment loss recognised for goodwill is not reversed in the subsequent periods.

3.6 Revenue recognition

Interest income and expense

Interest income and expense for all interest-bearing financial instruments, except for other financial assets measured at fair value through profit and loss (FVTPL), are recognised within 'interest income' and 'interest expense' in the consolidated income statement using the effective interest method. Interest income from other financial assets measured at FVTPL is recognised within 'net investment income' in the consolidated income statement.

3 Summary of significant accounting policies (continued)

3.6 Revenue recognition (continued)

The effective interest method is a method of calculating the amortised cost of a financial asset or a financial liability and of allocating the interest income or interest expense over the relevant period. The effective interest rate is the rate that exactly discounts estimated future cash payments or receipts through the expected life of the financial instrument or, when appropriate, a shorter period to the net carrying amount of the financial asset or financial liability. When calculating the effective interest rate, the Group estimates cash flows considering all contractual terms of the financial instrument (for example, prepayment options) but does not consider future credit losses. The calculation includes all fees and points paid or received between parties to the contract that are an integral part of the effective interest rate, transaction costs and all other premiums or discounts.

Once a financial asset or a group of similar financial assets has been written down as a result of an impairment loss, interest income is recognised using the rate of interest used to discount the future cash flows for the purpose of measuring the impairment loss. Recoveries in respect of loans and advances previously provided for are accounted for on a cash receipt basis.

Income from Islamic financing and investments products

The Group's policy for recognition of income from Islamic financing and investments products is described in Note 3.24 (iii).

Fee and commission income and expenses

Fee and commission income and expenses are accounted for on the date the transaction arises.

Dividend revenue

Dividend revenue from investments is recognised in the consolidated income statement when the Group's right to receive payment has been established.

Insurance contracts revenue and insurance commission income

Premiums on general insurance policies are accounted for on the date of writing of policies except premium income on marine cargo policies which is accounted for on the expected date of voyage. Premiums are adjusted for unearned premium.

Premium on life assurance policies are accounted for on the date of writing of policies and on subsequent due dates.

Insurance commission income is recognised when the policies are written based on the terms and percentages agreed with the reinsurers.

Gain or loss from redemption of medium term loans

Gain or loss from redemption of medium term loans represents the difference between the amount paid and the carrying amount of the liability on the date of redemption.

Rental income

The Group's policy for recognition of revenue from operating leases is described in 3.5 below.

Rendering of services

Consultancy and project services revenue represents the total amount of services rendered and work completed and invoiced, net of discount.

3 Summary of significant accounting policies (continued)

3.7 Leasing

Leases are classified as finance leases whenever the terms of the lease transfer substantially all the risks and rewards of ownership to the lessee. All other leases are classified as operating leases.

The Group as lessor

Rental income from operating leases is recognised on a straight-line basis over the term of the relevant lease. Initial direct costs incurred in negotiating and arranging an operating lease are added to the carrying amount of the leased asset and recognised on a straight-line basis over the lease term.

The Group as lessee

Operating lease payments are recognised as an expense on a straight-line basis over the lease term, except where another systematic basis is more representative of the time pattern in which economic benefits from the leased asset are consumed. Contingent rentals arising under operating leases are recognised as an expense in the period in which they are incurred.

In the event that lease incentives are received to enter into operating leases, such incentives are recognised as a liability. The aggregate benefit of incentives is recognised as a reduction of rental expense on a straight-line basis, except where another systematic basis is more representative of the time pattern in which economic benefits from the leased asset are consumed.

3.8 Foreign currencies

The individual financial statements of each Group entity are presented in the currency of the primary economic environment in which the entity operates (its functional currency). For the purpose of the consolidated financial statements, the results and financial position of each entity are expressed in U.A.E. Dirham (AED), which is the functional currency of the Group, and the presentation currency for the consolidated financial statements.

The presentation currency of the Group is the U.A.E. Dirham (AED); however, for presentation purposes only, additional columns for US Dollar (USD) equivalent amounts have been presented in the consolidated statement of financial position, consolidated income statement, consolidated statement of comprehensive income and consolidated statement of cash flows and certain notes to the consolidated financial statements using a conversion rate of USD 1.00 = AED 3.673.

In preparing the financial statements of the individual entities, transactions in currencies other than the Group's functional currency (foreign currencies) are recorded at the rates of exchange prevailing at the dates of the transactions. At each reporting date, monetary items denominated in foreign currencies are retranslated at the rates prevailing at the reporting date. Non-monetary items carried at fair value that are denominated in foreign currencies are retranslated at the rates prevailing at the date when the fair value was determined. Non-monetary items that are measured in terms of historical cost in a foreign currency are not retranslated.

Exchange differences are recognised in consolidated income statement in the period in which they arise except for:

- exchange differences which relate to assets under construction for future productive use, which are included in the cost of those assets when they are regarded as an adjustment to interest costs on foreign currency borrowings;
- · exchange differences on transactions entered into in order to hedge certain foreign currency risks; and
- exchange differences on monetary items receivable from or payable to a foreign operation for which settlement is
 neither planned nor likely to occur, which form part of the net investment in a foreign operation, and which are
 recognised in the foreign currency translation reserve and recognised in consolidated income statement on disposal
 of the net investment.

3 Summary of significant accounting policies (continued)

3.8 Foreign currencies (continued)

For the purpose of presenting consolidated financial statements, the assets and liabilities of the Group's foreign operations are expressed in AED using exchange rates prevailing at the reporting date. Income and expense items are translated at the average exchange rates for the year, unless exchange rates fluctuated significantly during that year, in which case the exchange rates at the dates of the transactions are used. Exchange differences arising, if any, are classified as equity and recognised in the Group's cumulative translation adjustment. Such exchange differences are recognised in the consolidated income statement in the period in which the foreign operation is disposed.

3.9 Borrowing costs

All borrowing costs are recognised in profit or loss in the period in which they are incurred.

3.10 Property and equipment

Property and equipment are stated at cost less accumulated depreciation and any accumulated impairment losses, except for capital work-in-progress which is carried at cost less any accumulated impairment losses.

Depreciation is charged so as to write off the cost of assets, other than land and capital work in progress, using the straight-line method, over the estimated useful lives of the respective assets, as follows:

	<u>Years</u>
Properties for own use	20 - 25
Furniture, fixtures, equipments and vehicles	4 - 10
Improvements to freehold properties and others	5 - 10

The estimated useful lives, residual values and depreciation method are reviewed at each year end, with the effect of any changes in estimate accounted for on a prospective basis.

The gain or loss arising on the disposal or retirement of an item of property and equipment is determined as the difference between the sales proceeds and the carrying amount of the asset and is recognised in the consolidated income statement.

One year after property and equipment are fully depreciated, they are maintained at a net book value of one currency unit by setting off accumulated depreciation against cost.

Capital work in progress is carried at cost, less any accumulated impairment losses. Cost includes professional fees and, for qualifying assets, borrowing costs capitalised in accordance with the Group's accounting policy. Depreciation of these assets commences when the assets are ready for their intended use.

3.11 Investment property

Investment properties are properties held to earn rentals and/or for capital appreciation (including property under construction for such purposes). Investment properties are measured initially at cost, including transaction costs. Subsequent to initial recognition, investment properties are measured at fair value. Gains and losses arising from changes in the fair value of investment properties are included in the consolidated income statement in the period in which they arise.

An investment property is derecognised upon disposal or when the investment property is permanently withdrawn from use and no future economic benefits are expected from the disposal. Any gain or loss arising on derecognition of the property (calculated as the difference between the net disposal proceeds and the carrying amount of the asset) is included in the consolidated income statement in the period in which the property is derecognised.

3 Summary of significant accounting policies (continued)

3.12 Impairment of tangible assets

At the end of each reporting period, the Group reviews the carrying amounts of its tangible assets to determine whether there is any indication that those assets have suffered an impairment loss. If any such indication exists, the recoverable amount of the asset is estimated in order to determine the extent of the impairment loss (if any). Where it is not possible to estimate the recoverable amount of an individual asset, the Group estimates the recoverable amount of the cash-generating unit to which the asset belongs. Where a reasonable and consistent basis of allocation can be identified, corporate assets are also allocated to individual cash-generating units, or otherwise they are allocated to the smallest group of cash-generating units for which a reasonable and consistent allocation basis can be identified.

Recoverable amount is the higher of fair value less costs to sell and value in use. In assessing value in use, the estimated future cash flows are discounted to their present value using a pre-tax discount rate that reflects current market assessments of the time value of money and the risks specific to the asset.

If the recoverable amount of an asset (or cash-generating unit) is estimated to be less than its carrying amount, the carrying amount of the asset (or cash-generating unit) is reduced to its recoverable amount. An impairment loss is recognised in the consolidated income statement.

Where an impairment loss subsequently reverses, the carrying amount of the asset (or cash-generating unit) is increased to the revised estimate of its recoverable amount, such that the increased carrying amount does not exceed the carrying amount that would have been determined had no impairment loss been recognised for the asset (or cash-generating unit) in prior years. A reversal of an impairment loss is recognised in the consolidated income statement.

3.13 Provisions

Provisions are recognised when the Group has a present obligation (legal or constructive) as a result of a past event, it is probable that the Group will be required to settle the obligation, and a reliable estimate can be made of the amount of the obligation.

The amount recognised as a provision is the best estimate of the consideration required to settle the present obligation at the reporting date, taking into account the risks and uncertainties surrounding the obligation. Where a provision is measured using the cash flows estimated to settle the present obligation, its carrying amount is the present value of those cash flows.

When some or all of the economic benefits required to settle a provision are expected to be recovered from a third party, the receivable is recognised as an asset if it is virtually certain that reimbursement will be received and the amount of the receivable can be measured reliably.

3.14 Financial instruments

Financial assets and financial liabilities are recognised when the Group becomes a party to the contractual provisions of the instrument.

Financial assets and financial liabilities are initially measured at fair value. Transaction costs that are directly attributable to the acquisition or issue of financial assets and financial liabilities (other than financial assets and financial liabilities at fair value through profit and loss) are added to or deducted from the fair value of the financial assets or financial liabilities, as appropriate, on initial recognition. Transaction costs directly attributable to the acquisition of financial assets or financial liabilities at fair value through profit and loss are recognised immediately in the consolidated income statement.

3.14.1 Financial assets

All regular way purchases or sales of financial assets are recognised and derecognised on a trade date basis. Regular way purchases or sales are purchases or sales of financial assets that require delivery of assets within the time frame established by regulation or convention in the marketplace.

3 Summary of significant accounting policies (continued)

3.14 Financial instruments (continued)

3.14.1 Financial assets (continued)

All recognised financial assets are subsequently measured in their entirety at either amortised cost or fair value, depending on the classification of the financial assets.

Classification of financial assets

For the purposes of classifying financial assets, an instrument is an 'equity instrument' if it is a non-derivative and meets the definition of 'equity' for the issuer except for certain non-derivative puttable instruments presented as equity by the issuer. All other non-derivative financial assets are 'debt instruments'.

Debt instruments, including loans and advances and Islamic financing and investments products, are measured at amortised cost if both of the following conditions are met:

- the asset is held within a business model whose objective is to hold assets in order to collect contractual cash flows;
 and
- the contractual terms of the instrument give rise on specified dates to cash flows that are solely payments of principal and interest/profit on the principal amount outstanding.

All other financial assets are subsequently measured at fair value.

Amortised cost and effective interest method

The effective interest method is a method of calculating the amortised cost of a debt instrument and of allocating interest income over the relevant period. The effective interest rate is the rate that exactly discounts estimated future cash receipts (including all fees and points paid or received that form an integral part of the effective interest rate, transaction costs and other premiums or discounts) through the expected life of the debt instrument, or, where appropriate, a shorter period, to the net carrying amount on initial recognition.

Income is recognised on an effective interest basis for debt instruments (other than those financial assets designated as FVTPL) are measured subsequently at amortised cost. Interest income is recognised in the consolidated income statement.

Financial assets at fair value through other comprehensive income (FVTOCI)

At initial recognition, the Group can make an irrevocable election (on an instrument-by-instrument basis) to designate investments in equity instruments as at FVTOCI. Designation at FVTOCI is not permitted if the equity investment is held for trading.

A financial asset is held for trading if:

- it has been acquired principally for the purpose of selling it in the near term;
- on initial recognition it is part of a portfolio of identified financial instruments that the Group manages together and has evidence of a recent actual pattern of short-term profit-taking; or
- it is a derivative that is not designated and effective as a hedging instrument or a financial guarantee.

Investments in equity instruments at FVTOCI are initially measured at fair value plus transaction costs. Subsequently, they are measured at fair value with gains and losses arising from changes in fair value recognised in consolidated statement of comprehensive income and accumulated in the investments revaluation reserve. Where the asset is disposed of, the cumulative gain or loss previously accumulated in the investments revaluation reserve is not transferred to consolidated income statement, but is reclassified to retained earnings.

3 Summary of significant accounting policies (continued)

3.14 Financial instruments (continued)

3.14.1 Financial assets (continued)

Dividends on these investments in equity instruments are recognised in the consolidated income statement when the Group's right to receive the dividends is established in accordance with IAS 18 *Revenue*, unless the dividends clearly represent a recovery of part of the cost of the investment.

Financial assets at fair value through profit or loss (FVTPL)

Investments in equity instruments are classified as at FVTPL, unless the Group designates an investment that is not held for trading as at fair value through other comprehensive income (FVTOCI) on initial recognition (as described above).

Debt instruments that do not meet the amortised cost criteria (as described above) are measured at FVTPL. In addition, debt instruments that meet the amortised cost criteria but are designated as at FVTPL are measured at FVTPL. A debt instrument may be designated as at FVTPL upon initial recognition if such designation eliminates or significantly reduces a measurement or recognition inconsistency that would arise from measuring assets or liabilities or recognising the gains and losses on them on different bases.

Debt instruments are reclassified from amortised cost to FVTPL when the business model is changed such that the amortised cost criteria are no longer met. Reclassification of debt instruments that are designated as at FVTPL on initial recognition is not allowed.

Financial assets at FVTPL are measured at fair value at the end of each reporting period, with any gains or losses arising on remeasurement recognised in the consolidated income statement. The net gain or loss recognised in the consolidated income statement is included in the 'net investment income' line item in the consolidated income statement. Fair value is determined in the manner described in **Note 42** to the consolidated financial statements.

Interest income on debt instruments as at FVTPL is included in the net gain or loss described above and is included in the 'net investment income' line item.

Dividend income on investments in equity instruments at FVTPL is recognised in the consolidated income statement when the Group's right to receive the dividends is established in accordance with IAS 18 *Revenue* and is included in the net gain or loss described above.

Foreign exchange gains and losses

The fair value of financial assets denominated in a foreign currency is determined in that foreign currency and translated at the spot rate at the end of each reporting period. The foreign exchange component forms part of its fair value gain or loss. Therefore,

- for financial assets that are classified as at FVTPL, the foreign exchange component is recognised in the consolidated income statement; and
- for financial assets that are designated as at FVTOCI, any foreign exchange component is recognised in consolidated statement of comprehensive income.

For foreign currency denominated debt instruments measured at amortised cost at the end of each reporting period, the foreign exchange gains and losses are determined based on the amortised cost of the financial assets and are recognised in the consolidated income statement.

3 Summary of significant accounting policies (continued)

3.14 Financial instruments (continued)

3.14.1 Financial assets (continued)

Impairment of financial assets

Financial assets that are measured at amortised cost are assessed for impairment at the end of each reporting period. Financial assets are considered to be impaired when there is objective evidence that, as a result of one or more events that occurred after the initial recognition of the financial assets, the estimated future cash flows of the asset have been affected.

Objective evidence of impairment could include:

- · significant financial difficulty of the issuer or counterparty;
- · breach of contract, such as a default or delinquency in interest or principal payments;
- · it becoming probable that the borrower will enter bankruptcy or financial re-organisation; or
- · the disappearance of an active market for that financial asset because of financial difficulties.

The amount of the impairment loss recognised is the difference between the asset's carrying amount and the present value of estimated future cash flows reflecting the amount of collateral and guarantee, discounted at the financial asset's original effective interest rate.

The carrying amount of the financial asset is reduced by the impairment loss directly for all financial assets with the exception of loans and advances and due from banks, where the carrying amount is reduced through the use of an allowance account. When a loan is considered uncollectible, it is written off against the allowance account. Subsequent recoveries of amounts previously written off are credited against the allowance account. Changes in the carrying amount of the allowance account are recognised in the consolidated income statement.

If, in a subsequent period, the amount of the impairment loss decreases and the decrease can be related objectively to an event occurring after the impairment was recognised, the previously recognised impairment loss is reversed through the consolidated income statement to the extent that the carrying amount of the financial asset at the date the impairment is reversed does not exceed what the amortised cost would have been had the impairment not been recognised.

Impairment of loans and advances measured at amortised costs are assessed by the Group as follows:

(i) Individually assessed loans

These represent mainly corporate loans which are assessed individually by the Group's Credit Risk Unit in order to determine whether there exists any objective evidence that a loan is impaired.

Impaired loans are measured based on the present value of expected future cash flows discounted at the loan's effective interest rate or at the loan's observable market price, if available, or at the fair value of the collateral if the recovery is entirely collateral dependent.

Impairment loss is calculated as the difference between the loans carrying value and its present value calculated as above.

3 Summary of significant accounting policies (continued)

3.14 Financial instruments (continued)

3.14.1 Financial assets (continued)

Impairment of financial assets (continued)

(ii) Collectively assessed loans

Impairment losses of collectively assessed loans include the allowances on:

(a) Performing commercial and other loans

Where individually assessed loans are evaluated and no evidence of loss is present or has been identified, there may be losses based upon risk rating and expected migrations, product or industry characteristics.

Impairment covers losses which may arise from individual performing loans that are impaired at the reporting date but were not specifically identified as such until sometime in the future.

The estimated impairment is calculated by the Group's management for each identified portfolio and based on historical experience, credit rating and expected migrations in addition to the assessed inherent losses which are reflected by the economic and credit conditions and taking into account the requirements of the Central Bank of the U.A.E.

(b) Retail loans with common features which are rated on a portfolio basis and where individual loan amounts are not significant

Impairment of retail loans is calculated by applying a formulaic approach whereby a provision of 25% of loan balance is made when it is past due by more than 90 days and a provision of 50% of loan balance is made when is past due by more than 120 days. All loans that are past due by more than 180 days are written off.

Derecognition of financial assets

The Group derecognises a financial asset only when the contractual rights to the cash flows from the asset expire, or when it transfers the financial asset and substantially all the risks and rewards of ownership of the asset to another entity. If the Group neither transfers nor retains substantially all the risks and rewards of ownership and continues to control the transferred asset, the Group recognises its retained interest in the asset and an associated liability for amounts it may have to pay. If the Group retains substantially all the risks and rewards of ownership of a transferred financial asset, the Group continues to recognise the financial asset and also recognises a collateralised borrowing for the proceeds received.

On derecognition of a financial asset measured at amortised cost, the difference between the asset's carrying amount and the sum of the consideration received and receivable is recognised in the consolidated income statement.

On derecognition of a financial asset that is classified as FVTOCI, the cumulative gain or loss previously accumulated in the investments revaluation reserve is not reclassified to the consolidated income statement, but is reclassified to retained earnings.

3 Summary of significant accounting policies (continued)

3.14 Financial instruments (continued)

3.14.2 Financial liabilities and equity instruments

Classification as debt or equity

Debt and equity instruments issued by the Group are classified as either financial liabilities or as equity in accordance with the substance of the contractual arrangement and the definitions of a financial liability and an equity instrument.

Equity instruments

An equity instrument is any contract that evidences a residual interest in the assets of an entity after deducting all of its liabilities. Equity instruments issued by the Group are recognised at the proceeds received, net of direct issue costs.

Financial liabilities

All financial liabilities are subsequently measured at amortised cost using the effective interest rate method or at FVTPL.

However, financial liabilities that arise when a transfer of a financial asset does not qualify for derecognition or when the continuing involvement approach applies, financial guarantee contracts issued by the Group, and commitments issued by the Group to provide a loan at below-market interest rate are measured in accordance with the specific accounting policies set out below.

Financial liabilities subsequently measured at amortised cost

Financial liabilities that are not held-for-trading and are not designated as at FVTPL are measured at amortised cost at the end of subsequent accounting periods. The carrying amounts of financial liabilities that are subsequently measured at amortised cost are determined based on the effective interest method. Interest expense that is not capitalised as part of costs of an asset is included in the consolidated income statement.

The effective interest method is a method of calculating the amortised cost of a financial liability and of allocating interest expense over the relevant period. The effective interest rate is the rate that exactly discounts estimated future cash payments (including all fees and points paid or received that form an integral part of the effective interest rate, transaction costs and other premiums or discounts) through the expected life of the financial liability, or (where appropriate) a shorter period, to the net carrying amount on initial recognition.

Foreign exchange gains and losses

For financial liabilities that are denominated in a foreign currency and are measured at amortised cost at the end of each reporting period, the foreign exchange gains and losses are determined based on the amortised cost of the instruments and are recognised in the consolidated income statement.

The fair value of financial liabilities denominated in a foreign currency is determined in that foreign currency and translated at the spot rate at the end of the reporting period.

Financial guarantee contracts

A financial guarantee contract is a contract that requires the issuer to make specified payments to reimburse the holder for a loss it incurs because a specified debtor fails to make payments when due in accordance with the terms of a debt instrument.

3 Summary of significant accounting policies (continued)

3.14 Financial instruments (continued)

3.14.2 Financial liabilities and equity instruments

Financial guarantee contracts (continued)

Financial guarantee contracts issued by the Group are initially measured at their fair values and, if not designated as at FVTPL, are subsequently measured at the higher of:

- the amount of the obligation under the contract, as determined in accordance with IAS 37 Provisions, Contingent Liabilities and Contingent Assets; and
- the amount initially recognised less, where appropriate, cumulative amortisation recognised in accordance with the revenue recognition policies.

De-recognition of financial liabilities

The Group derecognises financial liabilities when, and only when, the Group's obligations are discharged, cancelled or they expire. The difference between the carrying amount of the financial liability derecognised and the consideration paid and payable, including any non-cash assets transferred or liabilities assumed, is recognised in consolidated income statement.

Financial liabilities at FVTPL

Financial liabilities are classified as 'at FVTPL' when the financial liability is either held for trading or it is designated as FVTPL.

A financial liability is classified as held for trading if:

- · it has been acquired for the purpose of repurchasing in the near term; or
- on initial recognition it is part of the portfolio of identified financial instruments that the Group manages together and has a recent actual pattern of short-term profit making; or
- it is a derivative that is not designated and effective as a hedging instrument

A financial liability other than a financial liability held for trading may be designated as at FVTPL upon initial recognition if:

- such a designation eliminates or significantly reduces a measurement or recognition inconsistency that would otherwise arise; or
- the financial liability forms a part of a group of assets or financial liability or both, which is managed and its performance is evaluated on affair value basis, in accordance with the Group's documented risk management or investment strategy, and information about the grouping is provided internally on that basis; or
- it forms part of a contract containing one or more embedded derivatives, and IAS 39 permits the entire contract (asset or liability) to be designated as FVTPL.

Financial liabilities at FVTPL are stated at fair value, with any gains or losses arising on the remeasurement recognised in profit or loss. The net gain or loss recognised in profit or loss incorporates any interest paid on the financial liability and is included in the 'other gains and losses' line item.

3 Summary of significant accounting policies (continued)

3.15 Offsetting of financial assets and liabilities

Financial assets and liabilities are offset and reported net in the consolidated statement of financial position only when there is a legally enforceable right to set off the recognised amounts or when the Group intends to settle on a net basis, or to realize the asset and settle the liability simultaneously.

3.16 Derivative financial instruments

The Group deals with derivatives such as forward foreign exchange contracts, interest rate futures, forward rate agreements, currency and interest rate swaps, currency and interest rate options (both written and purchased).

Derivatives are initially recognised at fair value at the date the derivative contracts are entered into and are subsequently remeasured to their fair value at the end of each reporting period. The resulting gain or loss is recognised in consolidated income statement immediately. All derivatives are carried at their fair values as assets where the fair values are positive and as liabilities where the fair values are negative.

Fair values are generally obtained by reference to quoted market prices, discounted cash flow models and recognised pricing models as appropriate.

Embedded derivatives

Derivatives embedded in non-derivative host contracts that are not financial assets within the scope of IFRS 9 (e.g. financial liabilities) are treated as separate derivatives when their risks and characteristics are not closely related to those of the host contracts and the host contracts are not measured at FVTPL.

3.17 Hedge accounting

The Group designates certain hedging instruments, which include derivatives and non-derivatives in respect of foreign currency risk, as either fair value hedges or hedges of net investments in foreign operations.

At the inception of the hedge relationship, the Group documents the relationship between the hedging instrument and the hedged item, along with its risk management objectives and its strategy for undertaking various hedge transactions. Furthermore, at the inception of the hedge and on an ongoing basis, the Group documents whether the hedging instrument is highly effective in offsetting changes in fair values or cash flows of the hedged item attributable to the hedged risk.

Note 42 sets out details of the fair values of the derivative instruments used for hedging purposes.

Fair value hedges

Changes in the fair value of derivatives that are designated and qualify as fair value hedges are recognised in profit or loss immediately, together with any changes in the fair value of the hedged asset or liability that are attributable to the hedged risk. The change in the fair value of the hedging instrument and the change in the hedged item attributable to the hedged risk are recognised in the consolidated income statement relating to the hedged item.

Hedge accounting is discontinued when the Group revokes the hedging relationship, when the hedging instrument expires or is sold, terminated, or exercised, or when it no longer qualifies for hedge accounting. The fair value adjustment to the carrying amount of the hedged item arising from the hedged risk is amortised to the consolidate income statement from that date.

3 Summary of significant accounting policies (continued)

3.17 Hedge accounting (continued)

Hedges of net investments in foreign operations

Hedges of net investments in foreign operations are accounted for similarly to cash flow hedges. Any gain or loss on the hedging instrument relating to the effective portion of the hedge is recognised in the consolidated statement of comprehensive income and accumulated under the heading of cumulative translation reserve. The gain or loss relating to the ineffective portion is recognised immediately in the consolidated income statement.

Gains and losses on the hedging instrument relating to the effective portion of the hedge accumulated in the cumulative translation reserve are reclassified to the consolidated income statement on the disposal of the foreign operation.

3.18 Insurance claims

Claims, comprising amounts payable to contract holders and third parties and related loss adjustment expenses, net of salvage and other recoveries are charged to consolidated income statement as incurred. Provision for incurred but not reported claims is included within additional reserve.

The Group generally estimates its claims based on previous experience. Independent loss adjusters normally estimate property claims. Any difference between the provisions at the reporting date and settlements and provisions for the following year is included in the underwriting account for that year.

3.19 Insurance liability adequacy test

At the end of each reporting period, insurance liability adequacy tests are performed to ensure the adequacy of the contract liabilities. In performing these tests, current best estimates of future contractual cash flows and claims handling and administration expenses, as well as investment income from the assets backing such liabilities, are used. Any deficiency is immediately charged to the consolidated income statement establishing a provision for losses arising from liability adequacy tests.

3.20 Reinsurance

The Group cedes insurance risk in the normal course of business for all of its businesses. Reinsurance assets represent balances due from reinsurance companies. Recoverable amounts are estimated in a manner consistent with the outstanding claims provisions and are in accordance with reinsurance contract. Premiums and claims are presented on a net basis for both ceded and assumed reinsurance.

3.21 Life assurance fund

The fund is determined by independent actuarial valuation of future policy benefits at the end of each reporting period. Actuarial assumptions include a margin for adverse deviation and generally vary by type of policy, year of issue and policy duration. Mortality and withdrawal rate assumptions are based on experience and industry mortality tables. Adjustments to the balance of the fund are effected by charging to the consolidated income statement.

3.22 Receivables and payables related to insurance contracts

Receivables and payables related to insurance contracts are recognised when due. These include amounts due to and from agents, brokers and insurance contract holders.

If there is objective evidence that the insurance receivable is impaired, the Group reduces the carrying amount of the insurance receivable accordingly and recognises that impairment loss in the consolidated income statement.

3.23 Taxation

Where applicable, provision is made for current and deferred taxes arising from the operating results of overseas branches that are operating in taxable jurisdictions.

3 Summary of significant accounting policies (continued)

3.24 Islamic financing and investment products

In addition to conventional banking products, the Group offers its customers certain non-interest based banking products, which are approved by its Sharia'a Supervisory Board.

All Islamic banking products are accounted for in conformity with the accounting policies described below:

(i) Definitions

The following terms are used in Islamic financing:

Murabaha

An agreement whereby the Group sells to a customer a commodity or an asset, which the Group has purchased and acquired, based on a promise received from the customer to buy the item purchased according to specific terms and conditions. The selling price comprises the cost of the commodity and an agreed profit margin.

Ijara

An agreement whereby the Group acting as a lesser, purchases or constructs an asset for lease according to the customer's request (lessee), based on his promise to lease the asset for an agreed rent and a specific period that could end by transferring the ownership of the leased asset to the lessee.

Musharaka

An agreement between the Group and a customer to contribute to a certain investment enterprise or the ownership of a certain property ending up with the acquisition by the customer of the full ownership. The profit or loss is shared as per the terms of the agreement.

Mudaraba

An agreement between the Group and a customer whereby the Group would provide a certain amount of funds, which the customer would then invest in a specific enterprise or activity against a specific share in the profit. The customer would bear the loss in case of default, negligence or violation of any of the terms and conditions of the Mudaraba.

Wakala

An agreement whereby the Group provides a certain sum of money to an agent who invests it according to specific conditions in return for a certain fee (a lump sum of money or a percentage of the amount invested). The agent is obliged to return the invested amount in case of default, negligence or violation of any of the terms and conditions of the Wakala.

(ii) Accounting policy

Islamic financing and investing products are measured at amortised cost, using the effective profit method, less any amounts written off, allowance for doubtful accounts and unearned income.

The effective profit rate is the rate that exactly discounts estimated future cash flow through the expected life of the financial asset or liability, or, where appropriate, a shorter period.

Allowance for impairment is made against Islamic financing and investing products when their recovery is in doubt taking into consideration IFRS requirements (as explained in Note 3.12). Islamic financing and investing products are written off only when all possible courses of action to achieve recovery have proved unsuccessful.

3 Summary of significant accounting policies (continued)

3.24 Islamic financing and investment products (continued)

(iii) Revenue recognition policy

Income from Islamic financing and investing assets are recognised in the consolidated income statement using the effective profit method.

The calculation of the effective profit rate includes all fees paid or received, transaction costs, and discounts or premiums that are an integral part of the effective profit rate. Transaction costs are incremental costs that are directly attributable to the acquisition, issue or disposal of a financial asset.

Murabaha

Murabaha income is recognised on effective profit rate basis over the period of the contract based on the principal amounts outstanding.

Ijara

Ijara income is recognised on effective profit rate basis over the lease term.

Musharaka

Income is accounted for on the basis of the reducing balance on a time proportion basis that reflects the effective yield on the asset.

Mudaraba

Income or losses on Mudaraba financing are recognised on an accrual basis if they can be reliably estimated. Otherwise, income is recognised on distribution by the Mudarib, whereas the losses are charged to income on their declaration by the Mudarib.

Wakala

Estimated income from Wakala is recognised on an accrual basis over the period, adjusted by actual income when received. Losses are accounted for on the date of declaration by the agent.

(iv) Islamic customers' deposits and distributions to depositors

Islamic customers' deposits are initially measured at fair value which is normally consideration received net of directly attributable transaction costs incurred, and subsequently measured at their amortised cost using the effective profit method.

Distributions to depositors (Islamic products) are calculated according to the Group's standard procedures and are approved by the Group's Sharia'a Supervisory Board.

4 Critical accounting judgements and key sources of estimation uncertainty

In the application of the Group's accounting policies, which are described in Note 3, the management is required to make judgements, estimates and assumptions about the carrying amounts of assets and liabilities that are not readily apparent from other sources. The estimates and associated assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised if the revision affects only that period, or in the period of the revision and future periods if the revision affects both current and future periods.

Significant areas where management has used estimates, assumptions or exercised judgements are as follows:

(i) Impairment of financial assets measured at amortised cost

The Group's accounting policy for allowances in relation to impaired financial assets carried at amortised cost is described in Note 3. Impairment is calculated on the basis of discounted estimated future cash flows or by applying a certain percentage on the performing unclassified loans and advances book based on market trend and historical pattern of defaults. For retail loans and advances impairment is calculated based on a formulaic approach depending on past due installments and payments.

The allowance for loans and advances losses is established through charges to income in the form of an allowance. Increases and decreases in the allowance due to changes in the measurement of the impaired loans and advances are included in the allowance for loans and advances losses and affect the consolidated income statement accordingly.

Individually assessed loans and advances

Impairment losses for individually assessed loans and advances are determined by an evaluation of exposure on a case-by-case basis. This procedure is applied to all classified corporate loans and advances which are individually significant accounts or are not subject to the portfolio-based approach.

The following factors are considered when determining impairment losses on individually assessed accounts:

- 1. The customer's aggregate borrowings.
- 2. The customer's risk rating, i.e. ability to perform profitable business and generate sufficient cash to repay the borrowed amount.
- 3. The value of the collateral and the probability of successful repossession.
- 4. The cost involved to recover the debts.

The Group's policy requires regular review of the level of impairment allowances on individual facilities.

Impaired loans and advances continue to be classified as impaired unless they are brought fully current and the collection of scheduled interest and principal is considered probable.

Collectively assessed loans and advances

The management of the Group assesses, based on historical experience and the prevailing economical and credit conditions, the magnitude of loans and advances which may be impaired but not identified as of the reporting date.

These portfolio allowances are reassessed on a periodical basis and allowances are adjusted accordingly based on the judgement of management and guidance received from the Central Bank of the UAE.

Collectively assessed allowances are also made in respect of losses incurred in portfolios of retail loans with common features and where individual loan amounts are not significant.

Impairment of retail loans is calculated by applying a formulaic approach whereby a provision of 25% of loan balance is made when it is past due by more than 90 days and a provision of 50% of loan balance is made when is past due by more than 120 days and less than 180 days. All loans that are past due by more than 180 days are written off.

4 Critical accounting judgements and key sources of estimation uncertainty (continued)

(ii) Property and equipment

The cost of property and equipment is depreciated over the estimated useful life, which is based on expected usage of the asset, expected physical wear and tear, which depends on operational factors. The management has not considered any residual value as it is deemed immaterial. During the year, management has revised the estimated useful life of furniture, fixtures, equipments and vehicles from 3-7 years to 4-10 years. The change in estimated useful life is a change in accounting estimate that has been applied prospectively from 1 January 2012.

The impact of this change in current and future periods is as follows:

	2012	2013	2014
	AED'000	AED'000	AED'000
Increase in net profit	14,671	9,131	863

(iii) Fair value of financial instruments

Where the fair values of financial assets and financial liabilities recorded on the consolidated statement of financial position cannot be derived from active markets, they are determined using a variety of valuation techniques that include the use of mathematical models. The inputs to these models are derived from observable market data where possible, but where observable market data are not available, judgment is required to establish fair values. The judgments include considerations of liquidity and model inputs such as volatility for longer dated derivatives and discount rates, prepayment rates and default rate assumptions for asset backed securities. The management believes that the chosen valuation techniques and assumptions used are appropriate in determining the fair value of financial instruments.

(iv) Derivative financial instruments

Subsequent to initial recognition, the fair values of derivative financial instruments measured at fair value are generally obtained by reference to quoted market prices, discounted cash flow models and recognised pricing models as appropriate. When prices are not available, fair values are determined by using valuation techniques which refer to observable market data. These include comparison with similar instruments where market observable prices exist, discounted cash flow analysis, option pricing models and other valuation techniques commonly used by market participants. The main factors which management considers when applying a model are:

- (a) The likelihood and expected timing of future cash flows on the instrument. These cash flows are usually governed by the terms of the instrument, although management judgment may be required in situations where the ability of the counterparty to service the instrument in accordance with the contractual terms is in doubt; and
- (b) An appropriate discount rate of the instrument. Management determines this rate, based on its assessment of the appropriate spread of the rate for the instrument over the risk-free rate. When valuing instruments by reference to comparable instruments, management takes into account the maturity, structure and rating of the instrument with which the position held is being compared. When valuing instruments on a model basis using the fair value of underlying components, management considers, in addition, the need for adjustments to take account of a number of factors such as bid-offer spread, credit profile, servicing costs of portfolios and model uncertainty.

(v) Investment properties

The Group values its investment properties at fair value on the basis of market valuations prepared by independent property consultants. The valuations are based on assumptions which are mainly based on market conditions existing at each reporting date. Therefore, any future change in the market conditions could have an impact on the fair value.

4 Critical accounting judgements and key sources of estimation uncertainty (continued)

(vi) The ultimate liability arising from claims made under insurance contracts

The estimation of ultimate liability arising from the claims made under insurance contracts is one of the Group's most critical accounting estimates. There are sources of uncertainty that need to be considered in the estimate of the liability that the Group will eventually pay for such claims. Estimates have to be made at the end of the reporting period for both the expected ultimate cost of claims reported and for the expected ultimate cost of claims incurred but not reported ("IBNR"). Liabilities for unpaid reported claims are estimated using the input of assessments for individual cases reported to the Group and management estimates based on past claims settlement trends for the claims incurred but not reported. At the end of each reporting period, prior year claims estimates are reassessed for adequacy and changes are made to the provision.

(vii) Classification and measurement of financial assets

The classification and measurement of the financial assets depend on the management's business model for managing its financial assets and on the contractual cash flow characteristics of the financial asset assessed. Management is satisfied that the Group's investments in securities are appropriately classified and measured.

5 Cash and balances with central banks

(a) The analysis of the Group's cash and balances with central banks as at 31 December is as follows:

	2012 AED'000	2011 AED'000
~		
Cash on hand	639,063	491,159
Balances with central banks:	2.00= = 4.0	1 0 = 000
Current accounts and other balances	2,087,746	1,957,226
Statutory deposits	3,318,278	3,007,415
Certificates of deposit	4,722,000	9,276,000
	10,767,087	14,731,800

(b) The geographical analysis of the cash and balances with central banks is as follows:

		2012	2011
		AED'000	AED'000
Balances within the U.A.E.		9,074,537	13,004,314
Balances outside the U.A.E.		1,692,550	1,727,486
		10,767,087	14,731,800

- (c) The Group is required to maintain statutory deposits with various central banks on demand, time and other deposits as per the statutory requirements. The statutory deposits are not available for use in the Group's day-to-day operations. Cash on hand and current accounts and other balances are non interest-bearing. Certificate of deposits are at an average interest rate of 0.40% (2011: 0.56%) per annum.
- (d) In 2012 no certificates of deposits were provided (2011: AED 367.3 million) as collateral for Central Bank of the U.A.E. against repurchase agreements "Repos" (Note 15).

6 Deposits and balances due from banks

(a) The analysis of the Group's deposits and balances due from banks is as follows:

	2012	2011
	AED'000	AED'000
Demand	2,492,768	2,328,251
Overnight	178,390	1,188,494
Time	7,592,794	7,218,623
	10,263,952	10,735,368
Less: Allowance for impairment	(87,276)	(587,693)
	10,176,676	10,147,675
(b) The above represent deposits and balances due from:		
· · · · · · · · · · · · · · · · · · ·	2012	2011
	AED'000	AED'000
Banks within the U.A.E.	1,852,515	2,737,258
Banks outside the U.A.E.	8,411,437	7,998,110
	10,263,952	10,735,368
Less: Allowance for impairment	(87,276)	(587,693)
	10,176,676	10,147,675
(c) Allowance for impairment movement		
	2012	2011
	AED'000	AED'000
At 1 January	587,693	534,758
Charged during the year (Note 32)	55,150	11,640
Interest in suspense	4,039	41,295
Written off during the year	(559,606)	-
At 31 December	87,276	587,693

7 Other financial assets

(a) The analysis of the Group's other financial assets as at 31 December is as follows:

		2012	2011
	A	ED'000	AED'000
ther financial assets measured at fair value			
) Financial assets measured at fair value through profit and loss (FVTPL)			
Debt securities			
Corporate bonds and Treasury bills	(970,325	520,422
Sukuk		29,018	19,587
	Ç	999,343	540,009
Equities		,	,
Quoted		32,864	39,699
Unquoted		622	652
		33,486	40,351
Mutual and other funds	7	761,246	433,664
	1,7	794,075	1,014,024
other comprehensive income (FVTOCI) Equities			
Quoted		325,295	871,772
Unquoted		316,712	390,794
		642,007	1,262,566
Mutual and other funds		323,357	276,198
		965,364	1,538,764
Total other financial assets measured at fair value	(A) 2,7	759,439	2,552,788
ii) Financial assets measured at amortised cost			
Debt securities			
Bonds	3,7	791,267	4,951,842
Sukuk	\ \ \ \	596,323	2,229,751
Total other financial assets measured at amortised co	st (B) 4,5	387,590	7,181,593
Total other financial assets [(A) +(B)]	7.1	147,029	9,734,381
	- ",		5,.01,001

7 Other financial assets (continued)

(b) The geographic analysis of other financial assets is as follows:

	2012	2011
	AED'000	AED'000
Balances within the U.A.E.	3,855,316	6,051,962
Balances outside the U.A.E.	3,291,713	3,682,419
	7,147,029	9,734,381
(c) The analysis of other financial assets by industry sector is as follows:	2012	2011
	AED'000	AED'000
Government and Public Sector	2,544,360	3,758,068
Commercial and Business	184,711	548,762
Financial Institutions	4,030,902	4,968,161
Other	387,056	459,390
	7,147,029	9,734,381

- (d) The fair value of other financial assets measured at amortised cost amounted to AED 4.38 billion as of 31 December 2012 (2011: AED 6.85 billion).
- (e) The above other financial assets include debt securities aggregating to AED 1.07 billion (2011: AED 3.10 billion) which were collateralised against repurchase agreement (Repos) (Note 15).
- (f) Other financial assets measured at FVTOCI are strategic investments in equity instruments and mutual funds that are not held for trading. The management believes therefore that designating these instruments as at FVTOCI provides a more meaningful presentation of its medium to long-term interest in its investments than classifying the investments at fair value through profit and loss.
- (g) Other financial assets measured at FVTOCI includes AED 323 million (2011: AED 276 million) which represents investments in Makaseb Income Fund, Mashreq Al Islami Income Fund, MCF Series and Mashreq Arab Tigers Fund. These funds are managed by the Group and have no fixed maturity or coupon rate. The fair value of these investments is based on quoted market prices.
- (h) As of 31 December 2012, there are no significant concentrations of credit risk for debt instruments measured at amortised cost. The carrying amount reflected above represents the Group's maximum exposure for credit risk for such assets.
- (i) During the year ended 31 December 2012, dividends received from financial assets measured at FVTOCI amounting to AED 48 million (2011: AED 43 million) were recognised as investment income in the consolidated income statement (Note 29).
- (j) During the year ended 31 December 2012, fair value adjustment of other financial assets measured at FVTPL amounted to AED 50 million (2011: loss of AED 13 million) and was recongnised as investment income in the consolidated income statement (Note 29).
- (k) During the year ended 31 December 2012, change in fair value of financial assets measured at FVTOCI amounted to a loss of AED 36 million (2011: loss of 81 million) and was recognised in the consolidated statement of comprehensive income.

8 Loans and advances measured at amortised cost

(a) The analysis of the Group's loans and advances measured at amortised cost is as follows:

	2012 AED'000	2011 AED'000
Loans	32,285,586	29,577,932
Overdrafts	4,220,115	4,037,985
Credit cards	1,716,574	1,482,708
Other	233,556	161,743
	38,455,831	35,260,368
Less: Allowance for impairment	(2,271,915)	(2,594,406)
	36,183,916	32,665,962

(b) The analysis of loans and advances measured at amortised cost by industry sector is as follows:

	2012	2011
	AED'000	AED'000
Manufacturing	2,907,208	2,805,029
Construction	2,600,278	2,566,833
Trade	7,842,573	6,479,620
Transport and communication	927,755	1,092,463
Services	5,114,937	4,624,304
Financial institutions	3,206,385	2,823,938
Personal	10,456,916	9,442,197
Government and public sector	5,189,316	5,383,134
Other	210,463	42,850
	38,455,831	35,260,368
Less: Allowance for impairment	(2,271,915)	(2,594,406)
	36,183,916	32,665,962

- (c) As at 31 December 2012, AED 1.45 billion (2011: AED Nil) of the above balance was collateralised under repurchase agreement Repo (Note 15).
- (d) In certain cases, the Group continues to carry classified doubtful debts and delinquent accounts on its books even after making 100% provision for impairment. Interest is accrued on most of those accounts for litigation purposes only and accordingly not taken to consolidated income statement. Accounts are written off only when all legal and other avenues for recovery or settlement are exhausted. The value of loans and advances on which interest is not taken to consolidated income statement, including fully provided accounts, amounted to AED 3.89 billion at 31 December 2012 (2011: AED 4.86 billion) (Note 42).

8 Loans and advances measured at amortised cost (continued)

(e) The movement of the allowance for impairment and suspended interest of loans and advances measured at amortised cost during the year was as follows:

	2012	2011
	AED'000	AED'000
At 1 January	2,594,406	3,099,714
Impairment allowance for the year (Note 32)	583,549	640,286
Interest suspended	94,673	220,476
Recoveries during the year	(61,855)	(50,715)
Written off during the year	(938,858)	(1,315,355)
At 31 December	2,271,915	2,594,406

f) In determining the recoverability of loans and advances, the Group considers any change in the credit quality of the loans and advances measured at amortised cost from the date credit was initially granted up to the end of the reporting period. The concentration of credit risk is limited due to the fact that the customer base is large and unrelated.

9 Islamic financing and investment products measured at amortised cost

(a) The analysis of the Group's Islamic financing and investment products measured at amortised cost is as follows:

	2012 AED'000	2011_ AED'000
Financing		
Murabaha	3,092,215	2,614,266
Ijara	1,314,081	1,417,406
	4,406,296	4,031,672
Investment		
Musharakah	279,596	807,876
Mudaraba Wakala	115,822 627,969	363,230
	1,023,387	1,171,106
Total	5,429,683	5,202,778
Less: Unearned income Allowance for impairment	(142,217) (63,438)	(108,940) (65,291)
	5,224,028	5,028,547

- 9 Islamic financing and investment products measured at amortised cost (continued)
- (b) The analysis of Islamic financing and investment products measured at amortised cost by industry sector is as follows:

	2012	2011
	AED'000	AED'000
Government and public sector	1,287,969	$1,\!211,\!744$
Construction	302,059	1,228,353
Services	1,863,347	1,374,607
Financial institutions	$640,\!652$	257,361
Personal	810,814	923,281
Transport and communication	1,086	9,016
Trade	169,814	172,738
Manufacturing	353,942	25,678
Total	5,429,683	5,202,778
Less: Unearned income	(142,217)	(108,940)
Allowance for impairment	(63,438)	(65,291)
	5,224,028	5,028,547

- (c) The value of Islamic financing and investment products on which profit is not taken to consolidated income statement, including fully provided accounts, amounted to AED 241 million as at 31 December 2012 (2011: AED 240 million) (Note 42).
- (d) Allowance for impairment movement

20	12 2011
AED'0	AED'000
At 1 January 65,2	91 136,093
(Reversal of)/impairment allowance during the year (1,79	2) 30,980
Profit suspended	1,916
Written off during the year (1,94	5) (103,698)
At 31 December 63,4	65 ,291

(e) In determining the recoverability of Islamic financing and investment products, the Group considers any change in the credit quality of the Islamic financing and investment products measured at amortised cost from the date credit was initially granted up to the end of the reporting period. The concentration of credit risk is limited due to the fact that the customer base is large and unrelated.

10 Interest receivable and other assets

	2012	2011
	AED'000	AED'000
Interest receivable	84,158	139,394
Property acquired in settlement of debts**	231,221	230,508
Prepayments	73,960	82,209
Acceptances*	2,121,853	2,334,057
Positive fair value of derivatives (Note 40)	1,221,374	1,415,577
Insurance related receivables	995,497	979,427
Credit card interchange receivables	103,563	37,654
Taxes paid in advance	25,418	20,753
Other	479,647	177,523
	5,336,691	5,417,102

^{*} Acceptances are recognised as a financial liability (Note 19) in the consolidated statement of financial position with a contractual right of reimbursement from the customer as a financial asset.

11 Goodwill

On 13 August 2012, Oman Insurance Company P.S.C, a subsidiary of the Bank acquired a 51% interest in Dubai Group Sigorta A.S, a company established and registered in Istanbul, Turkey which is engaged in the business of issuing short term and long term insurance contracts relating to general insurance. Dubai Group Sigorta A.S. was acquired by the Group with the objective of improving its overall geographical spread.

The Group's effective proportion of ownership interest in this subsidiary is 32.46%.

The consolidated financial statements include the results of Dubai Group Sigorta A.S from the acquisition date to the year ended 31 December 2012.

a) Consideration transferred

A nominal amount of AED 1 has been paid as purchase consideration to the previous shareholders of Dubai Group Sigorta A.S.

^{**} As of 31 December 2012 and 2011, property acquired in settlement of debts includes land with a carrying amount of AED 227 million which is registered in the name of the Group's Chief Executive Officer on trust and for the benefit of the Group.

11 Goodwill (continued)

b) Assets acquired and liabilities assumed at the date of acquisition

The fair values of the identifiable assets and liabilities of Dubai Group Sigorta A.S. as at the date of acquisition were:

	ALD 000
Assets	
Property and equipment	2,732 ****
Insurance receivables	42,217 *
Other receivables	17,677 *
Reinsurance contract assets	14,967 *
Cash and bank balances	71,930
Liabilities	
Insurance contract liabilities	(176,814) **
Insurance payables	(11,391) ***
Other payables and accruals	(13,451) ***
Net liabilities assumed	(52,133)

- * These balances at acquisition date were classified as interest receivable and other assets and excluded from the consolidated statement of cash flow for the year ended 31 December 2012.
- ** Insurance contract liabilities at acquisition date were classified as insurance and life assurance funds and excluded from the consolidated statement of cash flow for the year ended 31 December 2012.
- *** These balances at acquisition date were classified as interest payable and other liabilities and excluded from the consolidated statement of cash flow for the year ended 31 December 2012.
- **** This balance at acquisition date was classified as property and equipment and excluded from the consolidated statement of cash flow for the year ended 31 December 2012.

The assets and liabilities presented above have been measured by management at their respective carrying values which approximate their fair values at the date of acquisition.

11 Goodwill (continued)

c) Non-controlling interests

Non-controlling interests (49%) that are present ownership interests and entitle their holders to a proportionate share of the entity's net assets in the event of liquidation, are initially measured at the non-controlling interests' proportionate share of the recognised amounts of the acquiree's net assets.

	AED'000
Net liabilities assumed	(52,133)
Proportionate share attributable to non-controlling interests to Oman Insurance Company PSC (49%)	(25,545)
d) Goodwill arising on acquisition	
	AED'000
Consideration transferred	-
Less: Non-controlling interests (at proportionate share)	(25,545)
Add: Fair value of identifiable net liabilities assumed	52,133
Goodwill arising on acquisition	26,588
e) Net cash inflow on acquisition	
	AED'000
Consideration paid in cash	
Cash and cash equivalent balances acquired	71,930
Net cash inflow from the acquisition	71,930

f) Impact of acquisition on the results of the Group

Revenue for the period includes AED 50 million in respect of the subsidiary, Dubai Group Sigorta A.S, out of which revenue attributable to the shareholders of the parent is AED 16 million. Included in the profit for the year is a loss of AED 33 million which has derived from the subsidiary, Dubai Group Sigorta A.S out of which, loss attributable to the shareholders of the parent is AED 11 million.

Had the acquisition of the subsidiary Dubai Group Sigorta A.S. been effected at 1 January 2012, the operating income of the Group for the year ended 31 December 2012 would have been AED 4.18 billion, and the profit for the same period would have been AED 1.33 billion.

The Group's management will reassess the purchase price allocation within the twelve months grace period from the date of acquisition as allowed by IFRS.

12 Investment properties

	2012 AED'000	2011 AED'000
At fair value		
At 1 January	318,028	172,320
Purchases	-	93,105
Transfers from property and equipment*	105,927	-
Transfers from other assets	108	113,791
Change in fair value during the year (Note 30)	(59,818)	(61,188)
At 31 December	364,245	318,028

^{*} Freehold land with a fair value of AED 106 million has been transferred to investment property during the year (Note 13)

The fair value of investment properties for the Group's subsidiaries Osool - A Finance Company (PJSC) (AED 3 million) and Oman Insurance Company (PSC) (AED 361 million) as at 31 December 2012 has been arrived at on the basis of a valuation carried out in December 2012 by independent professionally qualified valuers. The valuation, which conforms to international valuation standards, was arrived at by the reference to market comparable evidence of transaction prices for similar properties.

All of the Group's investment properties are held under free hold interest and located in the U.A.E.

13 Property and equipment

	Properties for own use	Furniture, fixtures, equipments & vehicles	Improvements to freehold properties and others	Capital work-in- progress	Total
	AED'000	AED'000	AED'000	AED'000	AED'000
Cost					
At 1 January 2011	838,560	383,777	321,486	64,161	1,607,984
Additions	180,560	68,301	124,055	5,336	378,252
Disposals/write-offs	(8,964)	(57,462)	(56,634)	(4,556)	(127,616)
Transfers	46,419	7,020	14	(53,453)	-
At 31 December 2011	1,056,575	401,636	388,921	11,488	1,858,620
Additions	94,347	49,015	102,329	2,135	247,826
Disposals/write-offs	(1,230)	(32,678)	(59,179)	-	(93,087)
Transfers (Note 12)	(94,838)	-	-	(11,089)	(105,927)
At 31 December 2012	1,054,854	417,973	432,071	2,534	1,907,432
Accumulated depreciation and impairment				_	
At 1 January 2011	133,281	187,811	142,889	-	463,981
Charge for the year (Note 31)	17,202	68,811	72,948	-	158,961
Disposals/write-offs	(5,518)	(42,380)	(52,538)	-	(100, 436)
Impairment of property and equipment (Note 32)	138,287		-	-	138,287
At 31 December 2011	283,252	214,242	163,299	-	660,793
Charge for the year (Note 31)	19,000	55,795	69,475	_	144,270
Disposals/write-offs	(517)	(21,644)	(44,448)	-	(66,609)
Impairment of property and equipment (Note 32)	11,938		_		11,938
At 31 December 2012	313,673	248,393	188,326		750,392
Carrying amount					
At 31 December 2012	741,181	169,580	243,745	2,534	1,157,040
At 31 December 2011	773,323	187,394	225,622	11,488	1,197,827

14 Deposits and balances due to banks

(a) The analysis of deposits and balances due to banks is as follows:

	2012 AED'000	2011 AED'000
Time Demand Overnight	3,311,013 1,586,341 1,085,354	5,663,231 1,082,654 477,485
	5,982,708	7,223,370

(b) The above represent borrowings from:

	2012 AED'000	2011 AED'000
Banks within the U.A.E. Banks outside the U.A.E.	699,569 5,283,139	2,451,347 4,772,023
	5,982,708	7,223,370

(c) Deposits and balances due to banks included in 2011 an amount of AED 1.84 billion (USD 500 million) relating to a 5 year syndicated loan which matured in July 2012.

15 Repurchase agreements with banks

Tenure	Due date	Interest rate	2012	2011
			AED'000	AED'000
3 months	January 2013	1.15% per annum	423,052	-
3 months	February 2013	2.56% per annum	732,317	-
6 months	January 2012	1.20% per annum	-	483,824
1 month	January 2012	1.20% per annum	-	23,203
1 month	January 2012	1.50% per annum	-	284,430
1 month	January 2012	1.50% per annum	-	187,197
1 month	January 2012	0.50% per annum	-	8,207
1 month	January 2012	0.45% per annum	-	11,155
1 month	January 2012	0.50% per annum	-	11,875
1 month	January 2012	0.70% per annum	-	367,300*
1 month	January 2012	1.50% per annum	-	739,000*
3 months	February 2012	1.64% per annum	-	388,974
			1,155,369	2,505,165

^{*}Amounts represent repurchase agreements ("Repo") with the U.A.E. Central Bank as of 31 December 2011.

Collateral given against these Repo borrowings is disclosed in Notes 5, 7 and 8 to the consolidated financial statements.

16 Customers' deposits

(a) The analysis of customers' deposits is as follows:

		2012	2011
	A	ED'000	AED'000
		- 10 - 10 -	
Current and other accounts	19,	543,197	14,125,443
Saving accounts	3,	136,944	3,127,472
Time deposits	19,	750,514	22,924,105
	42,	430,655	40,177,020
(h) Analysis by industry sector.			

(b)	Analysis	bу	industry	sector:
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(b) Thiarysis by madestry sector.		
	2012	2011
	AED'000	AED'000
Government and public sector	4,780,891	4,960,330
Commercial and business	25,632,775	22,234,986
Personal	10,651,910	10,725,104
Financial institutions	1,269,372	2,184,264
Other	95,707	72,336
	42,430,655	40,177,020

17 Islamic customers' deposits

(a) The analysis of Islamic customers' deposits is as follows:

	2012	2011
	AED'000	AED'000
Current and other accounts	355,586	375,724
Saving accounts	110,416	189,705
Time deposits	4,555,913	4,674,434
	5,021,915	5,239,863
(b) Analysis by industry sector:		
	2012	2011
	AED'000	AED'000
Government and public sector	615,263	278,542
Commercial and business	2,851,473	4,212,088
Personal	484,253	737,756
Financial institutions	1,070,887	9,024
Other	39	2,453

18 Insurance and life assurance funds

	Outstanding claims AED'000	Unearned premium reserve AED'000	Additional reserve AED'000	Life assurance fund AED'000	Total AED'000
At 31 December 2010	280,120	389,534	100,413	126,520	896,587
Increase/(decrease)	23,805	(43,464)	28,554	67,385	76,280
At 31 December 2011	303,925	346,070	128,967	193,905	972,867
Increase	72,031	26,788	3,250	153,960	256,029
At 31 December 2012	375,956	372,858	132,217	347,865	1,228,896

Unearned premium reserve is calculated as a percentage of annual premiums earned, net of reinsurance. Additional reserves are also made for the estimated excess of potential claims and claims incurred but not reported at the reporting date.

Life assurance fund is determined by an independent actuarial valuation of future policy benefits.

19 Interest payable and other liabilities

	2012	2011
	AED'000	AED'000
Interest payable	126,840	169,173
Negative fair value of derivatives (Note 40)	1,114,561	1,382,807
Acceptances*	2,121,853	2,334,057
Insurance premium collected in advance	363,748	457,691
Accrued expenses	373,799	432,002
Income received in advance – discounted bills	124,377	84,563
Pay orders issued	192,368	139,353
Provision for employees' end of service indemnity**	144,423	147,991
Credit card related payables	50,155	103,362
Provision for taxation	30,294	25,225
Other	606,540	408,951
	5,248,958	5,685,175

^{*} Acceptances are recognised as a financial liability in the consolidated statement of financial position with a contractual right of reimbursement from the customer as a financial asset (Note 10).

^{**} Provision for employees' end of service indemnity included AED 140 million (2011: AED 143 million) for estimated amounts required to cover employees' end of service indemnity at the reporting date as per U.A.E. Labour Law. In the opinion of management, the provision would not have been materially different had it been calculated on an actuarial basis.

20 Medium-term loans

	2012 AED'000	2011 AED'000
Tier 2 loan from the Ministry of Finance of the U.A.E. Medium term floating rate notes	- 1,494,544	3,443,593 1,190,419
	1,494,544	4,634,012

(a) Tier 2 loan from the Ministry of Finance of the U.A.E.

On 31 October 2012, the Bank repaid the Tier 2 loan from the Ministry of Finance of the U.A.E. The original maturity of the loan was 2016 and the loan had qualified for Tier 2 subordinated loan capital.

(b) Medium term floating rate notes

The maturities of the bonds (FRN) issued under the programme are as follows:

		2012	2011
Due date	Interest rate	AED'000	AED'000
24 January 2017	3 months Libor + 1.125%	1,035,419	1,190,419
24 October 2014	3 Months Libor +1.500%	91,825	,, -
2 May 2014	3 Months Libor $+1.700%$	183,650	-
12 March 2014	3 Months Libor +1.800%	183,650	-
		1,494,544	1,190,419

During 2004, the Bank established a Euro Medium Term Note (EMTN) programme for USD 750 million (AED 2.75 billion) under an agreement dated 4 February 2004. The EMTN programme was increased to USD 2 billion (AED 7.35 billion) under an agreement dated 21 March 2006. On 15 March 2010, the EMTN programme limit was further increased to USD 5 billion (AED 18.37 billion).

AED 1.04 billion (AED 1.19 billion in 2011) is a subordinated floating rate note ("FRN") and qualified for Tier 2 subordinated loan capital till 2012 and therafter it will be amortised at the rate of 20% per annum for next five years until 2017 for capital adequacy calculation purposes and has been approved by U.A.E. Central Bank as Tier 2 capital.

The remaining bonds maturing in 2014 and aggregating to AED 459 million do not qualify for Tier 2 subordinated loan capital for capital adequacy calculation purposes.

21 Issued and paid up capital and reserves

(a) Issued and paid up capital

As of 31 December 2012, 169,076,975 ordinary shares of AED 10 each (31 December 2011: 169,076,975 ordinary shares of AED 10 each) were fully issued and paid up.

(b) Statutory and legal reserves

In accordance with Union Law 10/80 of U.A.E., 10% of the profit for the year is to be transferred to statutory reserve. Such transfers to reserves may cease when they reach the levels established by the respective regulatory authorities (in the U.A.E. this level is 50% of the issued and paid up share capital). The legal reserve relates to the Group's foreign operations. Neither the statutory reserve nor the legal reserve is available for distribution.

(c) General reserve

The general reserve is computed pursuant to the Bank's Articles of Association and can be used for the purposes determined by the Ordinary General Meeting.

(d) Cumulative translation adjustment

Exchange differences relating to the translation of the results and net assets of the Group's foreign operations from their functional currencies to the Group's presentation currency (i.e. AED), are recognised directly in consolidated statement of comprehensive income and accumulated in the cumulative translation adjustment reserve. Gains and losses on hedging instruments that are designated as hedging instruments for hedges of net investments in foreign operations are included in the cumulative translation adjustment reserve. Exchange differences previously accumulated in the cumulative translation adjustment reserve (in respect of translating both the net assets of foreign operations and hedges of foreign operations) are reclassified to the consolidated income statement on the disposal of the foreign operation.

(e) Investments revaluation reserve

Investment revaluation reserve shows the effects from the fair value measurement of other financial assets measured at FVTOCI. The change in fair value for the year amounted to a loss of AED 36 million (2011: loss of AED 81 million) and was reflected in the consolidated statement of comprehensive income.

(f) Dividends on equity instruments

During the year ended 31 December 2012, a proposed 20% cash dividend amounting to AED 338.15 million (2011: AED 338.15 million) was approved by the Board of Directors and ratified by the shareholders at the Annual General Meeting held on 28 February 2012.

22 Non-controlling interests

	2012	2011
	AED'000	AED'000
At 1 January	541,040	540,239
Dividends paid	-	(8,400)
Profit for the year	58,327	40,663
Other comprehensive loss for the year	(33,337)	(29,882)
Purchase of non-controlling interests	-	(1,580)
Non-controlling interest arising on acquisiton of a subsidiary (Note 11)	(25,545)	-
Additional contribution to the new non-controlling interest		
shareholders arising on acquisition*	44,958	-
At 31 December	585,443	541.040

^{*} This represent additional contribution made by the non-controlling interest shareholders of Dubai Group Sigorta A.S as approved by Board of Directors during their extraordinary general meeting on 13 August 2012 in proportion with their shareholding percentage.

23 Contra accounts and commitments

(a) The analysis of the Group's contra accounts and commitments is as follows:

		2012 AED'000	2011 AED'000
(i)	Contra accounts (memoranda)		
	Guarantees Letters of credit	40,410,921 6,563,747	38,335,059 6,279,121
		46,974,668	44,614,180
(ii)	Commitments for acquisition of property and equipment	16,862	45,965
(iii)	Operating lease commitments	44,475	67,283
Tota	l contra accounts and commitments	47,036,005	44,727,428

(b) Outstanding granted but unutilised facilities as at 31 December 2012 amounted to AED 130,300 million (2011: AED 115,707 million).

23 Contra accounts and commitments (continued)

(c) Contra accounts – maturity profile

The maturity profile of the Group's contra accounts were as follows:

			2012			
	Within 3 months AED'000	Over 3 to 6 months AED'000	Over 6 to 12 months AED'000	Over 1 to 5 years AED'000	Over 5 years AED'000	Total AED'000
Guarantees Letters of credit	17,573,616 4,547,764	2,198,919 758,411	2,122,204 797,664	5,792,676 459,908	12,723,506	40,410,921 6,563,747
Total	22,121,380	2,957,330	2,919,868	6,252,584	12,723,506	46,974,668
			2011			
	Within 3 months AED'000	Over 3 to 6 months AED'000	Over 6 to 12 months AED'000	Over 1 to 5 years AED'000	Over 5 years AED'000	Total AED'000
Guarantees Letters of credit	14,026,686 3,830,823	2,018,797 871,959	$2,327,120 \\957,490$	6,617,369 618,849	13,345,087	38,335,059 6,279,121
Total	17,857,509	2,890,756	3,284,610	7,236,218	13,345,087	44,614,180

The analysis of commitments and contingencies by geographic region and industry sector is shown in Note 37 to the consolidated financial statements.

(d) Operating lease commitments

The future minimum lease payments payable under non-cancellable operating leases where the Group is the lessee are as follows:

	2012	2011
	$\frac{2012}{\text{AED'000}}$	AED'000
Less than 1 year	27,687	37,164
1 to 5 years	16,698	28,186
Over 5 years	90	1,933
Total	44,475	67,283
24 Interest income		
	2012	2011
	AED'000	AED'000
Loans and advances	2,284,148	2,441,091
Banks	297,345	336,543
Other financial assets	203,900	284,793
Central Bank	36,045	73,019

2,821,438

3,135,446

25 Income from Islamic financing and investment products

		2012	2011
		AED'000	AED'000
Financing			
Murabaha		108,971	104,008
Ijara		55,345	66,288
Other		22,985	29,624
		187,301	199,920
Investment			
Mushakara		27,249	43,838
Mudaraba		8,350	8,923
Wakala		19,754	81
	_	55,353	52,842
Total		242,654	252,762
26 Interest expense			
		2012	2011
		AED'000	AED'000
		7 99 090	700.014
Customers' deposits		533,928	786,814
Deposits and balances due to central banks Deposits and balances due to other banks		2,571 $356,152$	15,093 377,004
Medium-term loans		$152,\!412$	155,392
		1,045,063	1,334,303

27 Distribution to depositors – Islamic products

This represents the share of income allocated to depositors of the Group. The allocation and distribution to depositors is approved by the Group's Sharia'a Supervisory Board.

(2,571)

40,212

821,839

119,426 707,552

Notes to the consolidated financial statements for the year ended 31 December 2012 (continued)

Loss on sale of loans and advances in a secondary market

Other

28 Net fee and commission income		
	2012	2011
	AED'000	AED'000
Fee and commission income	001 405	011 004
Commission income Problem on a not asset management	661,497	811,084
Brokerage and asset management Insurance commission	22,837 $173,864$	9,359 141,558
Fees and charges on banking services	414,827	345,301
Credit Card related fees	633,083	577,093
Other	105,754	56,589
Total fee and commission income	2,011,862	1,940,984
Fee and commission expenses		
Commission expense	(154,025)	(340,361)
Brokerage and asset management	(277)	(277)
Insurance commission	(195,165)	(218,645)
Credit Card related expenses	(424,895)	(372, 524)
Other	(49,956)	(26,121)
Total fee and commission expenses	(824,318)	(957,928)
Net fee and commission income	1,187,544	983,056
29 Net investment income		
27 Net investment income	2242	2011
	2012	2011
	AED'000	AED'000
Net realized gain from sale of other financial assets measured at FVTPL	14,224	7,373
Fair value adjustments of other financial assets measured at FVTPL	49,849	(13,189)
Interest income from debt securities at FVTPL	78,090	41,801
Dividends income from other financial assets measured at FVTPL	444	1,438
Net realized gain from sale of other financial assets measured at amortised cost	95,607	42,888
Dividend income from financial assets measured at FVTOCI	47,525	43,056
Dividend income from infancial assets measured at 1 v 1001	285,739	123,367
	200,100	125,507
30 Other income, net		
	2012	2011
	AED'000	AED'000
Fair value adjustments of investment properties (Note 12)	(59,818)	(61,188)
Foreign exchange gains, net	213,024	204,754
Insurance and other related income [Note 30(a)]	431,026	594,681
(Loss)/gain on sale of property and equipment	(4,569)	15,824
Rental income from properties	5,805	7,484
Fair value adjustment – derivatives	(11,868)	(9,216)
Gain from redemption of medium-term loans	14,526	31,859

30 Other income, net (continued)

(a) Insurance and other related income

	2012	2011
	AED'000	AED'000
Net insurance premium revenue	1,170,928	1,236,137
Net claims incurred	(654,780)	(562,734)
	516,148	673,403
Excess of loss reinsurance premium	(49,524)	(44,191)
Policies surrendered and maturities paid	(26,745)	(25,925)
Insurance business fees	(8,853)	(8,606)
	431,026	594,681

31 General and administrative expenses

	2012	2011
	AED'000	AED'000
Salaries and employees related expenses	1,059,663	987,671
Depreciation on property and equipment (Note 13)	144,270	158,961
Other	651,414	647,051
	1,855,347	1,793,683

Pension and national insurance contribution for U.A.E. citizens are made by the Group in accordance with Federal Law No. 7 of 1999.

32 Allowances for impairment, net

		20	012	
	Retail AED'000	Corporate and others AED'000	Collective Impairment AED'000	Total AED'000
Allowance/(reversal) of impaired loans and advances,				
net [Note 8 (e)]	(15,447)	358,975	240,021	583,549
Allowance for impaired balances due from banks, net	-	55,150	-	$55,\!150$
Allowance for other debtors, net	-	7,393	-	7,393
Allowance/(reversal) of Islamic assets, net	(1,817)	25	-	(1,792)
Impaired and write-off of impaired loans and	210 204			210 204
advances Impairment of property and equipment (Note 13)	318,364	11,938	-	318,364 $11,938$
Recovery of allowance against impaired loans and	_	11,550	_	11,550
advances	_	(61,855)	_	(61,855)
Recovery of loans and advances previously written off	(64,393)	(21,814)	-	(86,207)
	236,707	349,812	240,021	826,540
		20	011	
		Corporate	Collective	
	Retail	and others	Impairment	Total
	AED'000	AED'000	AED'000	AED'000
Allowance for impaired loans and advances, net [Note 8 (e)]	169,477	386,961	83,848	640,286
Allowance for impaired balances due from banks, net	-	11,640	-	11,640
Impairment of other financial assets measured at amortised		,		, ,
cost, net	-	4,800	-	4,800
Allowance for other debtors, net	_	35,160	-	35,160
Allowance for Islamic assets	16,616	12,164	2,200	30,980
Write-off of impaired loans and advances	493,617	-	· <u>-</u>	493,617
Impairment of property and equipment (Note 13)	-	138,287	-	138,287
Recovery of impaired loans and advances	\ -	(50,715)	<u> </u>	(50,715)
Recovery of loans and advances previously written off	(76,604)	(31,612)	<u></u>	(108,216)
	603,106	506,685	86,048	1,195,839

33 Earnings per share

Earnings per share are calculated by dividing the profit for the year by the number of shares outstanding during the year as follows:

	2012	2011
Profit for the year (AED'000)		
(Attributed to shareholders of the parent)	1,312,309	820,379
Number of ordinary shares outstanding	169,076,975	169,076,975
Earnings per share (AED)	7.76	4.85
Diluted earnings per share (AED)	7.76	4.85

34 Proposed dividends

The Board of Directors has proposed 38% cash dividend at their meeting held on 3 February 2013. For the previous year, a cash dividend of 20% was proposed and paid (Note 21f).

35 Cash and cash equivalents

Cash and cash equivalents consist of cash on hand, current accounts and other balances with central bank certificates of deposits, balances with banks and money market placements which are maturing within three months from the date of the deposit or placement, as follows:

	2012	2011
	AED'000	AED'000
Cash on hand	639,063	491,159
Balances with central banks:		
Current accounts and other balances	2,087,746	1,957,226
Certificates of deposit - within 3 months	1,500,000	-
Deposits and balances due from banks		
maturing within 3 months	8,282,270	8,337,273
	12,509,079	10,785,658

36 Related party transactions

- (a) Certain "related parties" (such as, directors and major shareholders of the Group and companies of which they are principal owners) are customers of the Group in the ordinary course of business. Transactions with such related parties are made on substantially the same terms, including interest rates and collateral, as those prevailing at the same time for comparable transactions with external customers and parties. Such related party transactions are disclosed below.
- (b) The Group is controlled by Al Ghurair Family members who own 83.67% (2011: 83.5%) of the issued and paid up capital.
- (c) Related party balances included in the consolidated statement of financial position are as follows:

	2012	2011
	AED'000	AED'000
Loans and advances measured at amortised cost	2,508,704	2,199,530
Customer's deposits	842,216	980,263
Letters of credit and guarantee	2,094,668	2,023,979

(d) Profit for the year includes related party transactions as follows:

	2012	2011
	AED'000	AED'000
Interest income	83,722	126,120
Interest expense	13,740	18,639
Other income, net	78,443	105,214

(e) Compensation of key management comprises salaries, bonuses and other benefits amounting in total to AED 87.80 million (2011: AED 64.41 million).

37 Concentrations of assets, liabilities and off balance sheet items

(a) Geographic regions

		2012			2011	
			Off balance			Off balance
	Assets	Liabilities	sheet items	Assets	Liabilities	sheet items
	AED'000	AED'000	AED'000	AED'000	AED'000	AED'000
U.A.E.	52,253,314	48,060,837	31,536,152	55,629,687	50,205,351	$32,\!554,\!579$
Other Middle East						
Countries	13,551,880	8,364,155	8,286,956	13,651,395	9,488,602	5,602,383
O.E.C.D.	5,976,230	3,875,791	4,224,346	6,911,906	5,139,391	3,358,309
Other	4,601,876	2,262,262	2,927,214	3,048,334	1,604,128	3,098,909
	76,383,300	62,563,045	46,974,668	79,241,322	66,437,472	44,614,180

(b) Industry Sector

		$\boldsymbol{2012}$			2011	
	Assets	Liabilities	Off balance sheet items	Assets	Liabilities	Off balance sheet items
	AED'000	AED'000	AED'000	AED'000	AED'000	AED'000
Government and Public Sector	8,906,012	6,917,569	197,244	10,161,488	8,728,419	-
Commercial & Business	23,244,673	30,554,514	40,031,467	21,745,271	28,819,468	30,890,007
Personal	10,404,675	11,819,330	868,915	9,583,113	11,842,460	912,153
Financial Institutions	29,095,974	10,693,260	5,876,416	33,948,127	14,193,948	12,769,062
Other	4,731,966	2,578,372	626	3,803,323	2,853,177	42,958
	76,383,300	62,563,045	46,974,668	79,241,322	66,437,472	44,614,180

38 Segmental information

Reportable segments

Operating segments are identified on the basis of internal reports about the components of the Group that are regularly reviewed by the Group's CEO (the Group's chief operating decision maker) in order to allocate resources to the segment and to assess its performance. Information reported to the Group's CEO for the purpose of resource allocation and assessment of performance is based on following strategic business units offering products and services to different markets.

The Group's reportable segments under IFRS 8 are therefore as follows:

- 1. The **Domestic Corporate** segment comprises of corporate and commercial banking customers in the U.A.E. Trade finance, contracting finance, project finance, investment banking, corporate advisory, cash management, wealth management, and SME & private banking are the major products and / or business lines making up this segment.
- 2. The **Domestic Retail** segment includes products and services offered to individuals or small businesses within the U.A.E. The product offerings to customers include, current accounts, savings accounts, fixed deposits, investment products, "Mashreq Millionaire" deposits, personal loans, auto loans, mortgage loans, business loans, credit cards with unique loyalty programs, bank assurance, overdraft, priority banking and wealth management services.
- 3. The **Treasury & Capital Markets** segment consists of customer flow business and proprietary business. Customer flow business includes transactions for Foreign Exchange, Derivatives, Margin FX, Futures, Hedging, Investment Products, Domestic Equities (brokerage) and Asset Management undertaken on behalf of customers. The proprietary business includes trading and investing activity undertaken on behalf of the Group.
- 4. The **International Banking** segment consists of Retail and Corporate business for the Group's overseas banking branches in Qatar, Egypt, Bahrain & Kuwait and the Group's correspondent banking business in other overseas branches which includes trade services, reimbursements, reimbursement undertaking, reimbursement financing, export bills collection, risk participations.
- 5. All Islamic banking products offered to customers are included under the **Islamic Banking** segment. These products are Ijara Home Finance, Mudaraba Deposit, Mudaraba savings account, Musharaka finance, Murabaha commodity finance, Ijara Equipment Finance, Sukuk Underwriting, Musharaka LC, Murabaha LC, TR Murabaha, Kafala, Wakala Deposit, Reverse Murabaha Deposit & Sukuk Advisory.
- 6. The Insurance subsidiary, Oman Insurance Company (PSC) comprises the **Insurance** segment. The product offerings to customers include life, health, motor, marine cargo and hull, aviation, fire and general accident, engineering, liability and personal lines insurance.
- 7. The **Head office** consists of certain investments and assets held centrally due to their strategic significance to the Group.

The accounting policies of the reportable segments are the same as the Group's accounting policies described in Note 3 to the consolidated financial statements. Segment profit represents the profit earned by each segment without allocation of general and administrative expenses, allowances for impairment and overseas tax expenses. This is the measure reported to the chief operating decision maker for the purposes of resource allocation and assessment of segment performance.

38 Segmental information (continued)

Reportable segments (continued)

				201	2			
	Domestic corporate	Domestic retail	Treasury & capital markets	International banking	Islamic banking	Insurance	Head office	Total
	AED'000	AED'000	AED'000	AED'000	AED'000	AED'000	AED'000	AED'000
Net interest income and earnings from Islamic products	645,842	749,893	(145,027)	295,557	127,226	14,123	215,988	1,903,602
Other income, net	481,059	346,439	478,859	343,113	52,654	431,930	46,781	2,180,835
Total operating income	1,126,901	1,096,332	333,832	638,670	179,880	446,053	262,769	4,084,437
General and administrative expenses Allowances for								(1,855,347)
impairment								(826,540)
Profit before taxes Overseas income tax expense								1,402,550 (31,914)
Profit for the year								1,370,636
Attributed to: Shareholders of the								1 010 000
Parent Non-controlling								1,312,309
interests								58,327
								1,370,636
Segment Assets	21,921,735	8,389,697	15,079,616	14,759,287	5,892,234	3,132,711	7,208,020	76,383,300
Segment Liabilities	25,296,380	11,666,800	6,213,500	10,236,600	5,090,302	1,957,210	2,102,253	62,563,045

38 Segmental information (continued)

Reportable segments (continued)

_				201	1			
_	Domestic corporate	Domestic retail	Treasury & capital markets	International banking	Islamic banking	Insurance	Head office	Total
	AED'000	AED'000	AED'000	AED'000	AED'000	AED'000	AED'000	AED'000
Net interest income and earnings from Islamic products	720,560	846,652	(89,538)	225,240	142,927	6,725	91,505	1,944,071
Other income, net	402,959	332,914	293,613	299,861	48,274	485,409	65,232	1,928,262
Total operating income	1,123,519	1,179,566	204,075	525,101	191,201	492,134	156,737	3,872,333
General and administrative expenses Allowances for								(1,793,683)
impairment								(1,195,839)
Profit before taxes Overseas income tax expense								882,811 (21,769)
Profit for the year								861,042
Attributed to:								
Shareholders of the Parent Non-controlling interests								820,379 40,663
								861,042
Segment Assets	18,986,258	7,168,489	22,384,443	14,420,975	5,951,210	3,278,274	7,051,673	79,241,322
Segment Liabilities	23,582,382	8,792,900	11,209,000	11,478,905	5,280,891	1,882,036	4,211,358	66,437,472

38 Segmental information (continued)

Geographical information

The Group operates in four principal geographical areas – U.A.E. (country of domicile), other Middle East Countries (Kuwait, Bahrain, Egypt and Qatar), O.E.C.D. (USA and UK) and other countries (India and Hong Kong).

The Group's revenue from continuing operations from external customers and information about its non-current assets by geographical location are detailed below:

		Operating income external customers *		ssets **
	2012	2011	2012	2011
	AED'000	AED'000	AED'000	AED'000
U.A.E.	3,601,017	3,522,812	1,469,205	1,448,165
Other Middle East countries	331,727	231,788	46,946	62,245
O.E.C.D.	110,152	81,123	4,163	4,367
Other countries	41,541	36,610	27,559	1,078
	4,084,437	3,872,333	1,547,873	1,515,855

^{*} Operating income from external customers is based on the Group's operational centres.

Revenue from major products and services

Revenue from major products and services are disclosed in Notes 24, 25, 28, 29 and 30 in the consolidated financial statements.

Information about major customers

No single customer contributed 10% or more to the Group's revenue for both years ended 31 December 2012 and 2011.

^{**} Non-current assets excluding financial instruments, deferred tax assets (if any), and assets arising from insurance contracts.

39 Classification of financial assets and liabilities

(a) The table below sets out the Group's classification of each class of financial assets and liabilities and their carrying amounts as at 31 December 2012:

_	FVTPL	FVTOCI	Amortised cost	Total
	AED'000	AED'000	AED'000	AED'000
Financial assets: Cash and balances with central banks	-	-	10,767,087	10,767,087
Deposits and balances due from banks	-	-	10,176,676	10,176,676
Other financial assets measured at fair value	1,794,075	965,364	-	2,759,439
Loans and advances measured at amortised cost	-	-	36,183,916	36,183,916
Islamic financing and investment products measured at amortised cost	-	-	5,224,028	5,224,028
Other financial assets measured at amortised cost	-	-	4,387,590	4,387,590
Interest receivable and other assets	1,221,374	-	3,784,718	5,006,092
	3,015,449	965,364	70,524,015	74,504,828
Financial liabilities:				
Deposits and balances due to banks	-	-	5,982,708	5,982,708
Repurchase agreements with banks	-	-	1,155,369	1,155,369
Customers' deposits	-	-	42,430,655	42,430,655
Islamic customers' deposits	_	-	5,021,915	5,021,915
Interest payable and other liabilities	1,114,561		3,471,555	4,586,116
Medium-term loans	\-	-	1,494,544	1,494,544
	1,114,561	-	59,556,746	60,671,307

39 Classification of financial assets and liabilities (continued)

(b) The table below sets out the Group's classification of each class of financial assets and liabilities and their carrying amounts as at 31 December 2011:

	FVTPL	FVTOCI	Amortised cost_	Total
	AED'000	AED'000	AED'000	AED'000
Financial assets:				
Cash and balances with central banks	-	-	14,731,800	14,731,800
Deposits and balances due from banks	-	-	10,147,675	10,147,675
Other financial assets measured at fair value	1,014,024	1,538,764	-	2,552,788
Loans and advances measured at amortised cost	-	-	32,665,962	32,665,962
Islamic financing and investment products measured at amortised cost	-	-	5,028,547	5,028,547
Other financial assets measured at amortised cost	-	-	7,181,593	7,181,593
Interest receivable and other assets	1,415,577	-	3,668,055	5,083,632
	2,429,601	1,538,764	73,423,632	77,391,997
Financial liabilities:				
Deposits and balances due to banks	-	-	7,223,370	7,223,370
Repurchase agreements with banks	-	-	2,505,165	2,505,165
Customers' deposits	-	-	40,177,020	40,177,020
Islamic customers' deposits		-	5,239,863	5,239,863
Interest payable and other liabilities	1,382,807		3,586,898	4,969,705
Medium-term loans	\-	-	4,634,012	4,634,012
	1,382,807	-	63,366,328	64,749,135

40 Derivatives

In the ordinary course of business, the Group utilizes the following derivative financial instruments for both trading and hedging purposes:

- (a) Swaps are commitments to exchange one set of cash flows for another. For interest rate swaps, counter-parties generally exchange fixed and floating rate interest payments in a single currency without exchanging principal. For currency swaps, fixed interest payments and principal are exchanged in different currencies. For cross-currency rate swaps, principal, fixed and floating interest payments are exchanged in different currencies.
- (b) Credit Default Swap (CDS) is a swap contract in which the buyer of the CDS makes a series of payments to the seller and, in exchange, receives a payoff if a debt instrument goes into default and fails to pay.
- (c) Forwards and futures are contractual agreements to either buy or sell a specified currency, commodity or financial instrument at a specified price and date in the future. Forwards are customized contracts transacted in the over-the-counter market. Foreign currency and interest rate futures are transacted in standardized amounts on regulated exchanges and changes in futures contract values are marked to market daily.
- (d) Forward rate agreements are similar to interest rate futures, but are individually negotiated. They call for a cash settlement for the difference between a contracted interest rate and the market rate on a specified future date, on a notional principal for an agreed period of time.
- (e) Options are contractual agreements under which the seller (writer) grants the purchaser (holder) the right, but not the obligation, to either buy or sell at fixed future date or at any time during a specified period, a specified amount of a currency, commodity or financial instrument at a pre-determined price.

40 Derivatives (continued)

Statement of Derivatives as at 31 December 2012

	Notional amount by term maturity							
	Positive fair value	Negative fair value	Notional amount	Up to 3 months	3 – 6 months	6 – 12 months	1 year to 5 years	Over 5 years
	AED'000	AED'000	AED'000	AED'000	AED'000	AED'000	AED'000	AED'000
Forward foreign exchange contract	110,241	105,239	45,185,034	10,760	28,463,167	16,131,550	579,557	-
Foreign exchange options (bought)	-	43,537	20,962,670	-	523,208	4,974,358	15,465,104	-
Foreign exchange options (sold)	43,204	-	21,168,570	-	351,929	5,707,846	15,108,795	-
Interest rate swaps	1,058,974	957,787	21,370,029	1,084,376	804,377	1,779,543	9,969,021	7,732,712
Credit Default Swaps	302	-	73,460	-	-	-	73,460	-
Equity options	759	104	361,744	55,653	168,776	121,293	16,022	-
Futures contracts purchased (Customer)	-	3,311	227,634	-	188,188	39,446	-	-
Futures contracts sold (Customer)	-	4,583	237,703	-	136,568	101,135	-	-
Futures contracts sold (Bank)	3,311	-	227,634	-	188,188	39,446	-	-
Futures contracts purchased (Bank)	4,583	-	237,703	-	136,568	101,135	-	-
	1,221,374	1,114,561	110,052,181	1,150,789	30,960,969	28,995,752	41,211,959	7,732,712

Statement of Derivatives as at 31 December 2011

			Notion	nal amount by t	erm maturity			
	Positive	Negative	Notional	Up to	3 - 6	6 - 12	1 year to	Over 5
	fair value	fair value	amount	3 months	months	months	5 years	years
	AED'000	AED'000	AED'000	AED'000	AED'000	AED'000	AED'000	AED'000
Forward foreign exchange contract	128,504	115,026	23,297,382	16,105,966	3,774,214	1,441,099	1,976,103	-
Foreign exchange options (bought)	-	31,768	5,542,410	486,742	2,113,199	2,626,834	315,635	
Foreign exchange options (sold)	31,642	-	7,001,116	1,975,745	2,092,581	2,617,156	315,634	\ \ .\
Interest rate swaps	1,246,603	1,220,309	22,220,366	4,103,569	1,929,112	2,282,951	6,095,313	7,809,421
Credit Default Swaps	-	6,982	102,849	_	\ -	-	102,849	
Equity options	1,140	1,034	663,141	486,978	87,784	7,346	81,033	_
Futures contracts purchased (Customer)	-	6,447	172,065	170,978	1,087	-	-	-
Futures contracts sold (Customer)	1,241	-	178,890	178,838	52		<u>-</u>	-
Futures contracts sold (Bank)	6,447	-	172,065	170,978	1,087	<u>.</u>		-
Futures contracts purchased (Bank)	-	1,241	178,890	178,838	52			
	1,415,577	1,382,807	59,529,174	23,858,632	9,999,168	8,975,386	8,886,567	7,809,421

41 Capital management

The Group's objectives when managing capital, which is a broader concept than the 'equity' on the face of the consolidated statement of financial position, are:

- To comply with the capital requirements set by the BCBS (Basel Committee) and the regulators of the banking markets where the entities within the Group operate;
- To safeguard the Group's ability to continue as a going concern so that it can continue to provide returns for shareholders and benefits for other stakeholders; and
- To maintain a strong capital base and capital buffer to support the development of its business.

Regulatory capital

The Central Bank of the U.A.E. sets and monitors capital requirements for the Group as a whole. The parent company and overseas banking operations are directly supervised by their local regulators.

The Central Bank of the U.A.E. adopted the Basel II capital regime in November 2009. The Bank calculates its Capital Adequacy Ratio in line with guidelines issued by the Central Bank of the U.A.E. The minimum capital ratio prescribed by the Central Bank is 12% of Risk Weighted Assets (RWA) calculated as per the guidelines issued by them.

The Group's regulatory capital is analysed into two tiers:

- Tier 1 capital, which includes issued and paid-up share capital, retained earnings, statutory and legal reserves, cumulative translation adjustment and non-controlling interests in the equity of subsidiaries less than wholly owned, after deductions for goodwill and intangible assets, if any.
- o Tier 2 capital, which includes general provisions (Collective allowance for impairment subject to a limit of 1.25% of RWA), qualifying subordinated liabilities and the element of the investment revaluation reserve (up to a maximum of 45% of the excess of market value over the net book value) relating to unrealised gains on investments classified as other financial assets measured at FVTOCI.
- o Deductions from the total of tier 1 capital and tier 2 capital must be made for investments in the insurance subsidiary to prevent the multiple use of the same capital resources in different parts of the Group; however the Regulator may allow use of excess capital (over regulatory limits) invested.

Various limits are applied to elements of the capital base. The qualifying tier 2 capital cannot exceed 67% of Tier 1 capital; and qualifying term subordinated loan capital may not exceed 50 percent of Tier 1 capital. The Tier 1 capital must be a minimum of 8% of RWA.

The Group's assets are risk weighted as to their relative credit, market, and operational risk. Credit risk includes both on and off-balance sheet risks. Market risk is defined as the risk of losses in on and off-balance sheet positions arising from movements in market prices and includes interest rate risk, foreign exchange risk, equity exposure risk, commodity risk, and options risk. Operational risk is defined as the risk of loss resulting from inadequate or failed internal processes, people or systems, or from external events. For U.A.E. Central Bank reporting purposes, the bank is currently following the standardized measurement approach for credit, market and operational risk, as per Pillar 1 of Basel II.

The Group's policy is to maintain a strong capital base so as to maintain market confidence and to sustain future development of the business. The impact of the level of capital on shareholders' return is also recognised and the Group recognises the need to maintain a balance between the higher returns that might be possible with greater gearing and the advantages and security afforded by a sound capital position. Historically the Group has followed a conservative dividend policy to increase capital from internal resources to meet future growth. To further strengthen the capital base and to ensure effective management of capital, the Group issued in the year ended 31 December 2007 medium-term floating rates notes which have been approved by the U.A.E. Central bank to be treated as Tier 2 capital.

The Group and its individually regulated operations have complied with all externally imposed capital requirements throughout the year.

There have been no material changes in the Group's management of capital during the year.

The Group's regulatory capital positions as at 31 December 2012 and 2011 were as follows:

41 Capital management (continued)

Regulatory capital (continued)

		2012	2011
		AED'000	AED'000
Tier 1 capital			
Issued and paid up capital		1,690,770	1,690,770
Statutory and legal reserve		848,385	846,745
General reserve		312,000	312,000
Cumulative translation adjustme	ent	(32,076)	(33,022)
Goodwill		(16,923)	-
Retained earnings		10,579,527	9,792,462
Non-controlling interest		5,826	5,271
Total		13,387,509	12,614,226
Tier 2 capital			
Allowance for collective impairm	ent	972,758	767,639
Investments revaluation reserve		(163,794)	(346,145)
Qualifying subordinated liabilition		845,592	4,634,012
Total		1,654,556	5,055,506
Deduction from capital		(31,825)	(31,825)
Total capital base	(A)	15,010,240	17,637,907
Risk-weighted assets			
Credit risk		71,047,167	71,108,245
Market risk		717,015	309,477
Operational risk		6,056,458	6,472,458
Total risk-weighted assets	(B)	77,820,640	77,890,180
Risk asset ratio	[(A)/(B) x 100]	19.29%	22.64%
Qualifying subordinated liabiliti	is a manuscript the fall arriver		
quamying suborumateu nabinti	les represents the following.		
		2012	2011
		AED'000	AED'000
Γier 2 loan from the Ministry of I	Finance of the U.A.E.		
Fier 2 loan from the Ministry of I [Note 20(a)]	Finance of the U.A.E.	_	3,443,593
[Note 20(a)]		- 1,035,419	
Fier 2 loan from the Ministry of I [Note 20(a)] Medium-term floating rate notes Less: Amortization for the year		- 1,035,419 (189,827)	3,443,593 1,190,419

41 Capital management (continued)

Capital allocation

The allocation of capital between specific operations and activities is, to a large extent, driven by optimisation of the return achieved on the capital allocated. The amount of capital allocated to each operation or activity is based on the inherent risk it carries. The process of allocating capital to specific operations and activities is undertaken independently of those responsible for the operation, by Finance and Risk Groups, and is subject to review by the Bank's Assets and Liabilities Committee (ALCO) as appropriate.

Although maximisation of the return on risk-adjusted capital is the principal basis used in determining how capital is allocated within the Group to particular operations or activities, it is not the sole basis used for decision making. Account also is taken of synergies with other operations and activities, the availability of management and other resources, and the fit of the activity with the Group's longer term strategic objectives. The Group's policies in respect of capital management and allocation are reviewed regularly by the Board of Directors.

42 Risk management

The Group has set up a risk management infrastructure supported by adoption of best practices in the field of risk management to manage and monitor the following major risks arising out of its day to day operations:

- Credit risk management
- Operational risk management
- Market risk management (Interest rate risk and currency risk)
- Liquidity risk management

The Risk Committee, Assets and Liabilities Committee (ALCO) and Investment Committee work under the mandate of the Board of Directors (BOD) to set up risk limits and manage the overall risk in the Group. These committees approve risk management policies of the Group developed by the Risk Management Group.

The Risk Committee has overall responsibility for the oversight of the risk management framework and the risk appetite of the Group. It has established detailed policies and procedures in this regard along with senior management committees to ensure adherence to the approved policies and close monitoring of different risks within the Group. In addition to setting the credit policies of the Group, the Risk Committee also establishes various concentration limits, approves policy exceptions and monitors periodic portfolio reviews to ascertain portfolio quality.

The Risk Management Group function is independent of the business and is led by a qualified Risk Management Head, with enterprise-wide responsibility for the function. The Risk Management Group is responsible for developing credit, market and operational risk policies. Experienced and trained Risk Managers have delegated authority within the risk management framework to approve credit risk transactions and monitor market and operational risks.

The Credit Risk and Control Unit within Risk Management Group is responsible for developing, and periodically validating the Basel II risk models for risk ratings and scoring, including calculating and recalibrating Probability of Default ("PD"), Loss Given Default ("LGD"), and Exposure At Default ("EAD") variables.

The Internal Capital Adequacy Assessment Process (ICAAP) team within Risk Management Group is responsible for calculating the Group's economic capital requirement and managing the Group's Internal Capital Adequacy Assessment Process (ICAAP). This entails monitoring the Group's capital adequacy under a variety of stressed scenarios to assess and report the impact upon the Group's capital buffer (measured as available capital less risk capital demand) and recommending appropriate actions, as required.

The Group has a progressive risk rating system in place, and a conservative policy for early recognition of impairment and for providing for non-performing assets. As part of its analysis of portfolio pressure points, the Group carries out periodic stress testing to its entire portfolio and takes appropriate action to (i) mitigate risks arising out of specific obligors or industries and/or due to global risk events and their implications on the Group's client base, and (ii) determine portfolio direction and resource allocation accordingly.

The Risk Management Group oversees credit, market and operational risks. Different credit underwriting procedures are followed for commercial and institutional lending, and retail lending, as described below.

42 Risk management (continued)

Credit risk management

Credit risk is the potential for financial loss arising from a borrower's or counterparty's inability to meet its obligations.

All credit policies are reviewed and approved by the Group's Risk Committee.

Whenever possible, loans are secured by acceptable forms of collateral in order to mitigate credit risk. The Group further limits risk through diversification of its assets by geography and industry sectors.

Wholesale credit risk management

The Wholesale Credit Risk Management team centrally approves all credit facilities and limits for all corporate, treasury and capital markets, financial institutions and SME clients of the Group. Such approvals are carried out in accordance with the Group's credit policy as set out in the Wholesale Credit Policy Manual. Periodic policy revisions and updates are posted as Policy Bulletins.

All credit lines or facilities extended by the Group are granted subject to prior approval pursuant to a set of delegated credit authority limits as recommended by the Risk Management Head in line with the Wholesale Credit Policy, and approved by the Group's Chief Executive Officer (the "CEO"). At least two signatures are required to approve any credit application. Depending on factors such as the nature of the applicant, magnitude of credit, its risk rating, the client type or a specific policy issue, a third concurring signature may sometimes be required, as defined in the Credit Policy Manual.

All credit applications for commercial and institutional lending are subject to the Group's credit policies, underwriting standards and industry caps (if any) and to regulatory requirements, as applicable from time to time. The Group does not lend to companies operating in industries that are considered by the Group inherently risky and where specialized industry knowledge is required.

Limit setting is based on a combination of factors, including a detailed evaluation of each customer's creditworthiness based on proven performance, industry, management and financial analysis (both historical and projected), risk rating, and analysis of facilities (tenor & types of facilities, pricing, collateral and support).

Credit and Marketing functions are segregated. Furthermore, all credit facilities are independently administered and monitored by the Credit Operations (Administration) Department, which separately reports to Operations & Technology Group.

The Group has established limits for managing transferability and convertibility, together defined as cross-border limits. These limits are regularly reviewed by the Risk Management Group and periodically by the Risk Committee. Individual country limits are set out based on each country's financial strength and stability, using a set of metrics such as external debt, overall fiscal position, exports, imports, foreign exchange reserves and external debt service ratio. These limits are then applied to all international transaction flows where there is a risk of default represented by convertibility and/or transferability restrictions.

Wholesale Credit Risk Management includes Special Assets Management Group that manages credits that are rated as watch list and worse. Special Assets Management Group was established to have a more focused view on all remedial accounts and, on a pro-active basis, identify and take timely actions on potential weak credits.

42 Risk management (continued)

Credit risk management (continued)

Retail credit risk management

Retail credit risk is managed on a product basis. Each retail credit application is considered for approval according to a product program, which is devised in accordance with guidelines set out in the retail credit policy manual approved by the Group's Risk Committee. The evaluation of a customer's creditworthiness is determined on the basis of statistically validated scoring models and policies.

All approval authorities are delegated by the Chief Executive Officer (the "CEO") acting on behalf of the Board of Directors. Different authority levels are specified for approving product programs and exceptions thereto, and individual loans and credits under product programs. Each product program contains detailed credit criteria (such as customer demographics and income eligibility) and regulatory, compliance and documentation requirements, as well as other operating requirements. Credit authority levels range from Level 1 (approval of a credit application meeting all the criteria of an already approved product program) to Level 5 (the highest level where the Risk Committee approval of the specific credit application is necessary).

Credit review procedures

Specialists within the Audit, Review and Compliance group undertake regular reviews of the portfolio. In the wholesale portfolio this involves sampling of assets. In retail the focus is on testing the Risk Management Process including periodic review of retail assets portfolio quality and related provision. The specialists subject the Group's risk assets to an independent quality evaluation on a regular basis in conformity with the guidelines of the Central Bank of U.A.E. and the Group's internal policies in order to assist in the early identification of accrual and potential performance problems, they validate the risk ratings of those commercial and institutional clients and ensure approved credit policies, guidelines and operating procedures across the Group are implemented or highlight identified gaps in their reports.

Loan classification

All commercial and institutional loan facilities of the Group are assigned one of twenty five risk ratings. Non-classified obligors are those rated from 1-22. Obligors at the higher risk end rated 21 and 22 are categorized as "Watch List". Classified exposures fall into 5 categories representing escalating degrees of severity. Assets rated 23 and 24 are categorized as "Specially Mentioned I" and 25 are categorized as "Specially Mentioned II". All Loans and advances rated from 21 to 25 are considered as Grade 4- Watch-List in the note below.

Outside the 25 point scale, there are 4 ratings – Non-Accrual Under Restructuring (NAUR), Sub-standard, Doubtful and Loss, categorized as Non-Performing assets. NAUR rating is assigned to borrowers that are past due by more than 90 days on payment of interest and where negotiation for re-structuring is in progress. Sub-standard loans are assets where the ability to service the debt has been severely impacted and where the principal or interest is past due for over 90 days and there is no immediate prospects of a restructuring. Provisions and loans classification are taken in line with the Central Bank of U.A.E. guidelines.

When interest or principal of a credit is overdue for ninety days or more, interest is suspended and is not credited to consolidated income statement. Once a loan is designated as non-accrual, all previously accrued but uncollected interest is reversed and charged against interest income. Interest accruals are no longer recorded as income, and the amortization into income of deferred loan fees ceases. Collections subsequent to a loan being placed on non-accrual status are applied on a cash basis. Specific allowance for impairment of classified assets is made based on recoverability of exposure and the risk ratings of the assets. Any exception to this policy required the approval of the CRO and is only considered when interest is current and principal is under "good faith" restructuring discussions.

42 Risk management (continued)

Credit risk management (continued)

Impaired loans and securities

Impaired loans and other financial assets are loans and other financial assets for which the Group determines that it will be unable to collect all principal and interest due according to the contractual terms of the loans and other financial assets agreements. These assets are graded Non-Accrual under Restructuring (NAUR), Sub-Standard, Doubtful or Loss in the Group's internal credit risk grading system for wholesale credits. It also includes assets where interest has been suspended or stopped pending conclusion of the re-structuring. Impairment of retail loans is calculated by applying a formulaic approach as per Central Bank guidelines whereby a provision of 25% of loan balance is made when it is past due by more than 90 days and a provision of 50% of loan balance is made when is past due by more than 120 days and less than 180 days. Retail loans are written off at a maximum of 181 days past their due date, based on the characteristics of the underlying product. The only exception to this is mortgages, where provisioning is based on Central Bank guidelines. Notwithstanding for certain high risk mortgages, the entire outstanding is fully provided for at 180 days.

Past due but not impaired loans and securities

Past due but not impaired loans and other financial assets are those loans and other financial assets where contractual interest or principal payments are past due, but the Group believes that impairment is not appropriate on the basis of the level of security or collateral available and/or the stage of collection of amounts owed to the Group.

Allowances for impairment

The Group establishes an allowance for impairment losses that represents its estimate of incurred losses in its loan portfolio. The main components of this allowance are a specific loss component that relates to individually significant exposures, and a collective impairment allowance established for groups of homogeneous assets in respect of losses that have been incurred but have not been identified on loans subject to individual assessment for impairment.

The Group also complies with International Accounting Standards 39 (IAS 39) in accordance with which it assesses the need for any impairment losses on its loans portfolio by calculating the net present value using the original effective interest rate of the expected future cash flows for each loan or its recoverability based on either collateral value or the market value of the asset where such price is available.

Write-off policy

The Group writes off a loan or other financial asset (and any related allowances for impairment losses) when the Group Credit determines that the loans or other financial assets are uncollectible in whole or in part. This determination is reached after considering information such as the occurrence of significant changes in the borrower or issuer's financial position such that the borrower or issuer can no longer pay its obligation in full, or that proceeds from collateral will not be sufficient to pay back the entire exposure. For smaller balance standardized loans, charge off decisions generally are based on a product specific past due status. Assets are written-off against provisions up to the extent of amount considered un-collectible.

42 Risk management (continued)

Credit risk management (continued)

Set out below is an analysis of the gross and net (of allowances for impairment) amounts of impaired assets by risk grade.

	Due from banks		Loans and a	Loans and advances		ncing and ment	Other financial assets	
	2012	2011	2012	2011	2012	2011	2012	2011
	AED'000	AED'000	AED'000	AED'000	AED'000	AED'000	AED'000	AED'000
Impaired								
Non Accrual Under Restructuring	-	-	496,746	1,632,960	130,998	135,010	-	-
Substandard	-	-	859,527	689,899	42,614	23,404	-	-
Doubtful	150,812	607,338	2,055,600	2,263,032	23,228	31,243	15,455	15,455
Loss	-	-	473,258	276,053	44,505	50,310	-	-
Gross amount	150,812	607,338	3,885,131	4,861,944	241,345	239,967	15,455	15,455
Interest/profit suspended	(7,641)	(97,709)	(320,747)	(505,361)	(8,651)	(8,710)	-	-
Specific allowance for impairment	(79,635)	(489,984)	(882,123)	(1,229,465)	(48,087)	(49,881)	-	
	63,536	19,645	2,682,261	3,127,118	184,607	181,376	15,455	15,455
Past due but not impaired								
Past due by less than 90 days	_	-	34,169	47,946	2,886	184,904	_	
Past due beyond 90 days	-	4,660	14,371	263,744	-	, -	_	
Past due retail loans beyond 30 days	-	-	158,314	384,854	13,520	16,710	-	-
	-	4,660	206,854	696,544	16,406	201,614	-	-
Neither past due nor impaired								
Gross amount	10,113,140	10,123,370	34,363,846	29,701,880	5,029,715	4,652,257	4,372,135	7,166,138
Other allowances	-	-	(70,258)	(98,641)	-		<u> </u>	\ -
Collective allowance for impairment	-	-	(998,787)	(760,939)	(6,700)	(6,700)	<u>.</u>	\
	10,113,140	10,123,370	33,294,801	28,842,300	5,023,015	4,645,557	4,372,135	7,166,138
Carrying amount	10,176,676	10,147,675	36,183,916	32,665,962	5,224,028	5,028,547	4,387,590	7,181,593

42 Risk management (continued)

Credit risk management (continued)

Other allowances represent the difference between the carrying amount prior to renegotiating of loans and the net present value of the future cashflows using the original effective interest rate.

The credit quality of the portfolio of loans and advances measured at amortised cost and Islamic financing and investing products at amortised costs that were neither past due nor impaired as at 31 December 2012 and 2011 can be assessed by reference to the Group's standard credit grading system. The following information is based on the system:

	Loans and a	dvances	Islamic financing and investment products		
	2012	2011	2012	2011	
	AED'000	AED'000	AED'000	AED'000	
Grades					
Grade 1 – Low risk	4,671,105	3,202,529	-	284,512	
Grade 2 – Satisfactory risk	22,381,845	19,910,282	3,120,001	2,305,165	
Grade 3 – Fair Risk	2,293,055	2,856,737	1,391,796	439,863	
Grade 4 – Watch List	5,017,841	3,732,332	517,918	1,622,717	
	34,363,846	29,701,880	5,029,715	4,652,257	

Collateral against loans and advances measured at amortised cost is generally held in the form of mortgage interests over property, other registered securities over assets, and guarantees. Estimates of fair value are based on the value of collateral assessed at the time of borrowing, and generally are not updated except when a loan is individually assessed as impaired. Collateral generally is not held over amounts due from banks, except when securities are held as part of reverse repurchase and securities borrowing activity. Collateral usually is not held against other financial assets, and no such collateral was held at 31 December 2012 or 2011.

42 Risk management (continued)

Credit risk management (continued)

The table below details the fair value of the collateral which is updated regularly.

	Loans and ad Islamic fina investment	ncing and	Due from banks		
	2012	2011	2012	2011	
	AED'000	AED'000	AED'000	AED'000	
Against individually impaired loans and					
advances:					
Property	1,824,014	1,269,073	-	-	
Equities	613,514	$641,\!545$	-	-	
Cash	10,969	20,397	-	-	
Others	-	86,922	-	-	
Against loans and advances not impaired:					
Property	11,342,609	9,244,454	-	-	
Equities	1,587,438	967,799	-	-	
Cash	503,985	1,736,750	105,583	86,830	
Others	2,737,201	2,654,792	-	-	
Total	18,619,730	16,621,732	105,583	86,830	

The distributions by geographical concentration of impaired loans and advances measured at amortised cost and impairment allowance for credit losses are as follows:

	U.A.E.	Middle East countries	O.E.C.D.	Other countries	Total	
2012	AED'000	AED'000	AED'000	AED'000	AED'000	
Impaired loans and advances	2,193,256	1,660,246	31,629	-	3,885,131	
Impairment allowance for credit losses inclusive of						
interest in suspense	(781,976)	(405,478)	(15,416)	-	(1,202,870)	
	1,411,280	1,254,768	16,213	-	2,682,261	
2011						
Impaired loans and advances	2,366,289	2,465,806	29,849	<u>-</u>	4,861,944	
Impairment allowance for credit losses inclusive of interest in suspense	(484,189)	(1,233,098)	(17,539)		(1,734,826)	
	1,882,100	1,232,708	12,310	-	3,127,118	

42 Risk management (continued)

Credit risk management (continued)

The distributions by geographical concentration of impaired Islamic financing and investment products measured at amortised cost and impairment allowance for credit losses are as follows:

	U.A.E.	Middle East countries	O.E.C.D.	Other countries	Total
2012	AED'000	AED'000	AED'000	AED'000	AED'000
Impaired Islamic financing and investment products	223,032	18,313	-	-	241,345
Impairment allowance for credit losses inclusive of profit in suspense	(56,738)	-	-	-	(56,738)
	166,294	18,313	-	-	184,607
2011					
Impaired Islamic financing and investment products	221,738	18,229	-	-	239,967
Impairment allowance for credit losses inclusive of profit in					
suspense	(58,591)	-	-	-	(58,591)
	163,147	18,229	-	-	181,376

Operational risk management

Operational risk is the risk of loss resulting from inadequate or failed internal processes, people, systems or external events.

Operational risk is inherent in each of the Group's businesses and support activities. Operational risk can manifest itself in various ways, including errors, fraudulent acts, business interruptions, employee misdeeds, or non-compliance to contract by vendors. These events could result in financial losses and other damage to the Group, including reputational harm.

To monitor and control operational risk, the Group maintains a system of comprehensive policies, procedures and a control framework designed to provide a sound and well-controlled operational environment. The goal is to keep operational risk at appropriate levels, in relation to the Group's financial strength, business characteristics, competitive environment and regulatory environment of the markets in which the Group operates. Notwithstanding these control measures, the Group incurs operational losses.

The Group has established an independent Operational Risk Function under the Risk Management Group; this Function has designed and implemented a detailed Group level Operational Risk Policy, which has since been approved by the Risk Management Committee.

42 Risk management (continued)

Operational risk management (continued)

The Group's operational risk framework is supported by an operational risk software tool customised to meet the Group's specific framework requirements. This helps integrate the individual components of the operational risk management framework into a unified, web-based tool and enhances the capture, reporting and analysis of operational risk data. For purposes of identification, monitoring, reporting and analysis, the Group categorizes operational risk events in line with standard Basel II risk event types.

Risk identification is the recognition of the operational risk events that risk owners and management believe may give rise to operational losses. Post implementation of the operational risk software, the management has required all businesses to utilize the Group's Standard Risk Control Self-Assessment process and supporting architecture as a dynamic risk management tool. The goal of the self-assessment process is for each business to identify the key operational risks specific to its environment and capture the view of the risk owner as to the degree to which it maintains appropriate controls. Action plans are expected to be developed for control issues identified, and businesses are held accountable for tracking and resolving these issues on a timely basis.

Operational risk monitoring

The Group has a process for monitoring operational risk-event data, permitting analysis of errors and losses as well as trends. Such analysis is performed at Group level, Business level and at each product, entity and risk type level, along with capture of loss event data being the experience of the Group in relation to actualization of operational risk events. The data reported enables the Group to back-test against self-assessment results.

Market risk management

Market Risk is the risk that the Group's positions will be adversely affected by changes in the levels or volatilities of market factors such as interest rates, currency rates, equity prices, commodity prices and credit spreads. The Market Risk Management Group is independent of the business. The Head of Market Risk reports to the Head of Risk Management.

Market risk arises from the Group's trading and non-trading activities. The Market Risk Management function addresses risks arising from trading activities. Interest risk exposure arising from non-trading activities is managed by the Assets & Liabilities Committee (ALCO).

Trading risks are concentrated in Treasury and Capital Markets (TCM) and managed by a solid framework of market risk limits that reflect the Group's market risk appetite. Limits are placed on position sizes as well as on factor sensitivities. Positions are monitored daily against the established limits and position monitoring reports are circulated to the Market Risk Management team and the respective Business Heads. In case of a limit exception, corrective action is taken in line with the Market Risk Policy and the concerned trading desk's limits package.

42 Risk management (continued)

Market risk management (continued)

In addition to a Market Risk Limits Package, each trading desk has a Permitted Product List which is a list of products and structures which have been determined to be appropriate for the TCM desk to trade. Any addition to this list is made after approval from the TCM Product Policy Committee which assesses the risks associated with the product and verifies that they can be controlled effectively prior to approving the product.

One of the techniques used to measure risk is Value at Risk (VaR). VaR is an estimate of the potential losses arising in a portfolio over a specified time horizon due to adverse changes in market factors. The management calculates one-day VaR at a 99% confidence interval using Monte Carlo simulations. This means that under normal market conditions, on ninety-nine days in a hundred, the decline in the value of a portfolio will be less than the estimated VaR number. Only on one day in a hundred will it exceed this number. The model is back-tested regularly to ensure that actual losses are in fact below the potential losses estimated by VaR.

Stress testing is conducted by generating extreme, but plausible scenarios, such as significant movements in interest rates, credit spreads, etc. and analyzing their effect on the Group's trading positions.

During the year ended 31 December 2012, VaR was calculated regularly and as of 31 December 2012 the 99% VaR was USD 0.51 million (31 December 2011: USD 0.35 million).

There has been no change to the Group's exposure to market risks or the manner in which these risks are managed and measured.

Interest rate risk management

Interest rate risk arises from the possibility that changes in interest rates will affect the value of financial instruments. The Group is exposed to interest rate risk as a result of mismatches or gaps in the amounts of assets and liabilities.

The Group uses simulation-modelling tools to measure and monitor interest rate sensitivity. The results are analyzed and monitored by Assets and Liabilities Committee ("ALCO"). Since most of the Group's assets and liabilities are floating rate, deposits and loans generally reprice simultaneously providing a natural hedge, which reduces interest rate exposure. Moreover, the majority of the Group's assets and liabilities reprice within one year, thereby further limiting interest rate risk.

The impact of 50 basis points sudden movement in benchmark interest rate on profit over a 12 months period as at 31 December 2012 would have been an decrease in profit by 3.9% (in case of decrease of interest rate) and would have been an increase in profit by 6.3% (in case of increase of interest rate) [2011: -4.07% and +4.18%] respectively.

During the year ended 31 December 2012, the effective interest rate on due from banks and certificates of deposits with central banks was 0.94% (2011: 1.16%), on loans and advances measured at amortised cost 6.62% (2011: 6.24%), on customers' deposits 1.38% (2011: 1.60%) and on due to banks (including repurchase agreements) 0.77% (2011: 0.95%).

The following table depicts the interest rate sensitivity position and interest rate gap position based on contractual repricing arrangement:

42 Risk management (continued)

Market risk management (continued)

Interest rate risk management (continued)

Interest rate repricing analysis:

Interest rate repricing analysi	s:			2012			
				2012		N ! t t	
	Within 3	Over 3 to 6	Over 6 to 12	Over 1 to 5	Over 5	Non-interest bearing	
	months	months	months	years	years	items	Total
	AED'000	AED'000	AED'000	AED'000	AED'000	AED'000	AED'000
Assets							
Cash and balances with							
central banks Deposits and balances due	3,457,528	1,471,000	1,200,000	-	-	4,638,559	10,767,087
rom banks	6,714,505	1,093,069	643,660	77,004	46,143	1,602,295	10,176,676
Other financial assets neasured at fair value	534,660	292,979	171,704	337,623	239,079	1,183,394	2,759,439
oans and advances	994,000	202,010	171,701	001,020	200,010	1,100,004	2,100,400
neasured at amortised cost slamic financing and	15,075,861	4,720,358	1,585,931	7,192,704	7,409,426	199,636	36,183,916
nvestment products measured t amortised cost Other financial assets measured	1,932,767	1,135,731	606,658	874,558	674,314	-	5,224,028
t amortised costs nterest receivable and	3,692,289	538,820	54,384	100,771	-	1,326	4,387,590
other assets	-	-	_	-	-	5,336,691	5,336,69
Goodwill	-	-	-	-	-	26,588	26,58
nvestment properties	-	-	-	-	-	364,245	364,245
Property and equipment	-	-	-	-	-	1,157,040	1,157,040
Cotal assets	31,407,610	9,251,957	4,262,337	8,582,660	8,368,962	14,509,774	76,383,300
Liabilities and equity							
Deposits and balances							
lue to banks	2,815,357	479,679	166,794	128,568		2,392,310	5,982,708
Repurchase agreements	_,010,001	1.0,0.0	100,101	120,000		_,00_,010	3,002,70
vith banks	1,155,369	-		_	-	_	1,155,369
customers' deposits	16,845,013	3,392,284	2,416,364	701,413	-	19,075,581	42,430,65
slamic customers' deposits	3,558,569	180,594	449,259	_	-	833,493	5,021,91
nsurance and life						1 222 222	1 222 22
ssurance funds	-	-	_	_	-	1,228,896	1,228,890
nterest payable and ther liabilities						5,248,958	5,248,95
Medium-term loans	1,494,544	-	_	/ /	<u>-</u>	9,240,390	1,494,54
Equity attributable to	1,434,044	_	_		_	_	1,434,04
hareholders of the Parent	_	_	_	_	_	13,234,812	13,234,81
Von-controlling interest	-	-	-	\-	_	585,443	585,443
2-4-1 1:-1:1:4: d:4	05 000 050	4 050 557	2 020 417	000 001		40 500 400	70 202 204
otal liabilities and equity	25,868,852	4,052,557	3,032,417	829,981	-	42,599,493	76,383,300
On Balance Sheet gap Off Balance Sheet gap	5,538,758 1,837	5,199,400 -	1,229,920	7,752,679 -	8,368,962 (1,837)	(28,089,719)	
Cumulative interest rate ensitivity gap	5,540,595	10,739,995	11,969,915	19,722,594	28,089,719		
	, , , , , ,	, , , , , , , ,	, ,-,-	, , , , , , , , ,	, ,		

Risk management (continued) 42

Market risk management (continued)

Interest rate risk management (continued)

Interest rate repricing analys	is:						
				2011		37	
	Within 3	Over 3 to 6	Over 6 to 12	Over 1 to 5	Over 5	Non-interest bearing	
	months	months	months	years	years	items	Total
	AED'000	AED'000	AED'000	AED'000	AED'000	AED'000	AED'000
Assets							
Cash and balances with							
central banks	3,200,569	6,150,000	368,000	-	-	5,013,231	14,731,800
Deposits and balances due					o = 400		
from banks	5,820,466	703,963	1,096,138	171,725	27,132	2,328,251	10,147,675
Other financial assets measured at fair value	216,609	147 940	120 202	226 055		1 000 500	0 550 700
Loans and advances	210,009	147,249	139,292	226,055	-	1,823,583	2,552,788
measured at amortised cost	12,059,402	670,331	12,903,843	5,655,542	1,375,989	855	32,665,962
Islamic financing and	12,000,102	0.0,001	12,000,010	0,000,012	1,010,000	200	02,000,002
investment products measured at							
amortised cost	1,305,306	92,940	3,184,489	263,649	182,163	-	5,028,547
Other financial assets measured at							
amortised costs	5,010,779	1,460,004	643,102	65,730	-	1,978	7,181,593
Interest receivable and						F 41F 100	F 415 100
other assets	-	-	-	-	-	5,417,102	5,417,102
Investment properties Property and equipment	-	-	-	-	-	318,028 1,197,827	318,028 1,197,827
Troperty and equipment	-	-	-	-	-	1,131,021	1,131,021
Total assets	27,613,131	9,224,487	18,334,864	6,382,701	1,585,284	16,100,855	79,241,322
Liabilities and equity							
Deposits and balances							
due to banks	5,817,878	223,871	140,264	128,520	-	912,837	7,223,370
Repurchase agreements							
with banks	2,505,165	-\	<u>,</u>				2,505,165
Customers' deposits	19,294,916	2,720,648	2,031,186	744,953	133,942	15,251,375	40,177,020
Islamic customers' deposits Insurance and life	4,283,976	341,335	163,923	77,923	-	372,706	5,239,863
assurance funds						972,867	972,867
Interest payable and	-	-	\	_	-	312,001	312,001
other liabilities	-	-	_	_	9,007	5,676,168	5,685,175
Medium-term loans	1,190,419	-	_	\-	3,443,593	-	4,634,012
Equity attributable to							
shareholders of the Parent	-	-	-	-	-	12,262,810	12,262,810
Non-controlling interest	-	-	-	\-	-	541,040	541,040
Total liabilities and equity	33,092,354	3,285,854	2,335,373	951,396	3,586,542	35,989,803	79,241,322
On Balance Sheet gap	(5,479,223)	5,938,633	15,999,491	5,431,305	(2,001,258)	(19,888,948)	_
Off Balance Sheet gap	376,261	885,905	(107,592)	221,882	(1,376,456)	-	-
Cumulative interest rate							
sensitivity gap	(5,102,962)	1,721,576	17,613,475	23,266,662	19,888,948	_	
constituting gap	(0,102,002)	1,121,010	11,010,410	20,200,002	10,000,040	•	

42 Risk management (continued)

Market risk management (continued)

Interest rate risk management (continued)

Interest rate swap contracts used as hedging instruments

Under interest rate swap contracts, the Group agrees to exchange the difference between fixed and floating rate interest amounts calculated on agreed notional principal amounts. Such contracts enable the Group to mitigate the risk of changing interest rates on the fair value of issued fixed rate debt. The fair value of interest rate swaps at the end of the reporting period is determined by discounting the future cash flows using the curves at the end of the reporting period and the credit risk inherent in the contract, and is disclosed below. The average interest rate is based on the outstanding balances at the end of the reporting period.

The following tables detail the notional principal amounts and remaining terms of interest rate swap contracts outstanding at the end of the reporting period.

Fair value hedges:

Notional amount by term maturity

Interest rate swaps	Average contracted fixed interest rate	Positive fair value AED'000	Negative fair value AED'000	Notional amount AED'000	Up to 3 months AED'000	3 – 6 months AED'000	6 – 12 months AED'000	1 year to 5 years AED'000	Over 5 years AED'000
2012	-	-	-	-	-	-	-	-	-
2011	5.25%	5,545	2,862	556,460	-	-	-	123,046	433,414

Interest rate swap contracts exchanging fixed rate interest for floating rate interest are designated and effective as fair value hedges in respect of interest rates. The hedge was effective in hedging the fair value exposure to interest rate movements and as a result the carrying amount of the other financial assets measured at amortized cost were adjusted by AED Nil (2011: AED 2.68 million) which was included in the consolidated income statement at the same time that the fair value of the interest rate swap was included in the consolidated income statement.

42 Risk management (continued)

Market risk management (continued)

Currency risk management

Currency risk represents the risk of change in the value of financial instruments due to changes in foreign exchange rates. Limits on positions by currencies are monitored. The Group's exposures on 31 December are:

		2012		2011			
	Net spot position	Forward position	Total	Net spot position	Forward position	Total	
_	AED'000	AED'000	AED'000	AED'000	AED'000	AED'000	
U.S. Dollars	9,864,279	(1,907,545)	7,956,734	8,582,247	(804,355)	7,777,892	
Qatari Riyals	723,383	$172,\!174$	895,557	940,003	(6,476)	933,527	
Indian Rupees	114,519	(7,719)	106,800	44,918	49,483	94,401	
Pound Sterling	(242,920)	300,786	57,866	(156, 262)	184,884	28,622	
Singapore Dollar	15,369	(18,136)	(2,767)	(1,269)	3	(1,266)	
Egyptian Pound	19,636	(48,882)	(29,246)	(19,068)	$25,\!206$	6,138	
Euro	70,721	(73,674)	(2,953)	(54,170)	61,612	7,442	
Bahrain Dinar	402,779	(41,042)	361,737	286,262	-	286,262	
Saudi Riyal	(375,609)	402,964	27,355	14,153	-	14,153	
Japanese Yen	$4,\!577$	(3,479)	1,098	910	2	912	
Swiss Francs	1,882	(8)	1,874	549	1	550	
Pakistani Rupees	14,176	(14,088)	88	15,224	-	$15,\!224$	
Kuwaiti Dinar	203,216	(13,580)	189,636	(673,381)	663,028	(10,353)	
Canadian Dollars	(58,139)	60,664	$2,\!525$	2,049	(73)	1,976	
Australian Dollars	1,683	(1)	1,682	1,352	(1)	1,351	
Omani Riyal	$10,\!455$	(9,570)	885	1,138	-	1,138	
Other	13,364	(7,083)	6,281	(5,509)	10,388	4,879	
Total	10,783,371	(1,208,219)	9,575,152	8,979,146	183,702	9,162,848	

The exchange rate of AED against US Dollar is pegged since November 1980 and the Group's exposure to currency risk is limited to that extent.

Most of the positions are in currencies that are pegged to the U.A.E. Dirham; therefore, any change in their exchange rates will have insignificant sensitivity on the consolidated income statement or consolidated statement of comprehensive income.

Liquidity risk management

Liquidity Risk is the risk that the Group's entities, in various locations and in various currencies, will be unable to meet a financial commitment to a customer, creditor, or investor when due.

42 Risk management (continued)

Liquidity risk management (continued)

The Group's senior management's focus on liquidity management is to:

- · Better understand the various sources of liquidity risk, particularly under stressed conditions;
- Ensure the Group's short term and long term resilience, as measured by the Basel III proposals, is sufficiently robust to meet realistic adverse scenarios;
- · Develop effective contingency plans to deal with liquidity crises;
- Develop liquidity risk tolerance levels within the Internal Capital Adequacy Assessment Process (ICAAP) framework;
 and
- Demonstrate that the bank can survive the closure of one or more funding markets by ensuring that finance can be readily raised from a variety of sources.

Assets and Liabilities Committee ("ALCO") has a broad range of authority delegated by the Board of Directors to manage the Group's assets and liabilities structure and funding strategy. ALCO meets on a monthly basis or more often as circumstances dictate to review liquidity ratios, asset and liability structure, interest rate and foreign exchange exposures, internal and statutory ratio requirements, funding gaps and general domestic and international economic and financial market conditions. ALCO formulates liquidity risk management guidelines for the Group's operation on the basis of its review.

The members of ALCO are the Chief Executive Officer, the Head of Corporate Affairs, the Head of Retail Banking Group, the Head of Risk Management, the Head of Financial Institutions Group, the Head of International Banking and the Head of Treasury's Capital Markets.

The Group has historically relied on customer deposits for its funding needs. Over the years, the Group has successfully introduced various cash managed products and retail savings' schemes which have enabled it to mobilize low cost, broad base deposits. In order to diversify the funding sources, the Euro Medium Term Notes program was launched in 2004 and, to date; this has outstanding balance of AED 1.5 billion [Note 20(b)] in medium-term loans. In 2007, the Group raised AED 1.8 billion for 5 years through a syndicated borrowing arrangement, which matured in 2012.

To manage liquidity risk tolerance, the Group uses various indicators including the regulatory ratio of utilization of funds to stable resources. Other indicators include loans and advances to customers' deposits and stable funds, liquid assets to customers' deposits and liquid assets to total assets ratios, plus deposit concentration risk indicators. Any breach of any tolerance level needs to be reported to ALCO and remedied within a short period.

The Treasury function in the Group is responsible to manage the liquidity and it follows strict guidelines for deployment of liquid assets within each liquidity bucket. Periodic stress tests are performed to ensure the availability of funds during stressed situations.

Inter-bank borrowing lines and repo facilities with global banks and the Central Bank of U.A.E. are part of the contingency funding options maintained by the Treasury.

The following table summarizes the maturity profile of Group's assets and liabilities based on contractual repayment arrangements. The contractual maturities of assets and liabilities have been determined on the basis of the remaining period at the reporting date to the contractual maturity date:

42 Risk management (continued)

Liquidity risk management (continued)

Maturity profile:

The maturity profile of assets, liabilities and equity as at 31 December 2012 were as follows:

	Within 3 months AED'000	Over 3 to 6 months AED'000	Over 6 to 12 months AED'000	Over 1 to 5 years AED'000	Over 5 years AED'000	Total AED'000
A	111110000	11ED 000	MED 000	11ED 000	11ED 000	11LD 000
Assets						
Cash and balances with central banks	8,096,087	1,471,000	1,200,000	_	_	10,767,087
Deposits and balances due from banks	8,282,270	1,005,770	728,758	113,734		10,176,676
Other financial assets measured at fair value	503,275	292,979	171,704	367,708	1,423,773	2,759,439
Loans and advances measured at amortised						
cost	13,302,158	3,020,602	1,856,589	8,513,963	9,490,604	36,183,916
Islamic financing and investment products						
measured at amortised cost	1,543,992	208,914	598,214	1,914,785	958,123	5,224,028
Other financial assets measured at amortised						
cost	493,622	762,910	580,036	1,355,714	1,195,308	4,387,590
Interest receivable and other assets	1,582,262	3,124,988	$187,\!257$	210,961	231,223	5,336,691
Goodwill	-	-	-	-	26,588	26,588
Investment properties	-	-	-	-	364,245	364,245
Property and equipment	-	-	-	-	1,157,040	1,157,040
Total assets	33,803,666	9,887,163	5,322,558	12,476,865	14,893,048	76,383,300
Liabilities and equity						
Deposits and balances due to banks	5,207,667	479,679	166,794	128,568	_	5,982,708
Repurchase agreements with banks	1,155,369	110,010	100,734	120,900	_	1,155,369
Customers' deposits	35,308,393	3,519,147	2,496,522	850,489	256,104	
Islamic customers' deposits	4,253,094	216,698	552,053	70	200,101	5,021,915
Insurance and life assurance funds		748,813	480,083	_	_	1,228,896
Interest payable and other liabilities	2,908,076	1,272,886	396,154	629,105	42,737	5,248,958
Medium-term loans	·	, , , , , , , , , , , , , , , , , , ,	_		1,494,544	1,494,544
Equity attributable to shareholders of the						
Parent	_/	_	-	_	13,234,812	13,234,812
Non-controlling interest	-	_ '	_	-	585,443	585,443
Total liabilities and equity	48,832,599	6,237,223	4,091,606	1,608,232	15,613,640	76,383,300
Total habilities and equity	40,002,099	0,201,220	4,031,000	1,000,232	15,015,040	70,000,000

42 Risk management (continued)

Liquidity risk management (continued)

Maturity profile: (continued)

The maturity profile of assets, liabilities and equity as at 31 December 2011 were as follows:

	Within 3 months	Over 3 to 6 months	Over 6 to 12 months	Over 1 to 5 years	Over 5 years	Total
	AED'000	AED'000	AED'000	AED'000	AED'000	AED'000
Assets						
Cash and balances with central banks	8,213,801	6,150,000	367,999	-	-	14,731,800
Deposits and balances due from banks	8,337,273	800,183	774,986	192,285	42,948	10,147,675
Other financial assets measured at fair value	288,914	146,250	106,855	136,317	1,874,452	2,552,788
Loans and advances measured at amortised						
cost	13,763,656	1,860,492	3,255,437	9,236,120	4,550,257	32,665,962
Islamic financing and investment products						
measured at amortised cost	3,102,061	514,600	55,223	578,977	777,686	5,028,547
Other financial assets measured at amortised cost	1,094,364	636,194	734,447	2,224,196	2,492,392	7,181,593
Interest receivable and other assets	1,984,265	1,787,046	105,577	789,314	750,900	5,417,102
Investment properties	-	-	-	-	318,028	318,028
Property and equipment	-	-	-	-	1,197,827	1,197,827
Total assets	36,784,334	11,894,765	5,400,524	13,157,209	12,004,490	79,241,322
Liabilities and equity						
Deposits and balances due to banks	6,730,715	243,028	121,107	128,520	_	7,223,370
Repurchase agreements with banks	2,505,165	240,020	121,107	120,020	_	2,505,165
Customers' deposits	34,116,620	2,744,115	2,078,940	1,078,751	158,594	40,177,020
Islamic customers' deposits	4,656,682	341,335	163,923	77,923	100,001	5,239,863
Insurance and life assurance funds	1,000,002	-	649,994	322,873	_	972,867
Interest payable and other liabilities	2,047,132	1,591,930	586,056	898,103	561,954	5,685,175
Medium-term loans	_,0 1,,10_	1,301,030	-	-	4,634,012	4,634,012
Equity attributable to shareholders of the Parent	\ _	\ _		_	12,262,810	12,262,810
Non-controlling interest	\ _	\ _			541,040	541,040
					3 -=,3 10	3 ==, 5 10
Total liabilities and equity	50,056,314	4,920,408	3,600,020	2,506,170	18,158,410	79,241,322

42 Risk management (continued)

Fair value of financial instruments

Fair value is the amount for which an asset could be exchanged, or a liability settled, between knowledgeable willing parties in an arm's length transaction. As such, differences can arise between book values and the fair value estimates. Underlying the definition of fair value is the presumption that the Group is a going concern without any intention or requirement to materially curtail the scale of its operation or to undertake a transaction on adverse terms.

Fair value of financial assets carried at amortised cost

Except as detailed in the following table, the management considers that the carrying amounts of financial assets and financial liabilities measured at amortised cost in the consolidated financial statements approximate their fair values.

	2012		2011		
	Carrying amount	Fair Value	Carrying amount	Fair Value	
	AED'000	AED'000	AED'000	AED'000	
Financial assets					
- Other financial assets measured at amortised cost	4,387,590	4,381,967	7,181,593	6,851,658	
Financial liabilities					
- Medium-term floating rate notes	1,494,544	1,331,518	1,190,419	986,536	

The fair value for other financial assets measured at amortised cost is based on market prices or broker/dealer price quotations. Where this information is not available, fair value is estimated using quoted market prices for securities with similar credit, maturity and yield characteristics.

Medium-term floating rate notes are notes listed in Luxembourg Securities Exchange. The fair value for these notes is determined with reference to quoted market prices.

Valuation techniques and assumptions applied for the purposes of measuring fair value

The fair values of financial assets and financial liabilities are determined as follows.

- The fair values of financial assets and financial liabilities with standard terms and conditions and traded on active liquid markets are determined with reference to quoted market prices (includes listed redeemable notes, bills of exchange, debentures and perpetual notes).
- The fair values of other financial assets and financial liabilities (excluding derivative instruments) are determined in accordance with generally accepted pricing models based on discounted cash flow analysis using prices from observable current market transactions and dealer quotes for similar instruments.
- The fair values of derivative instruments are calculated using quoted prices. Where such prices are not available, a discounted cash flow analysis is performed using the applicable yield curve for the duration of the instruments for non-optional derivatives, and option pricing models for optional derivatives. Foreign currency forward contracts are measured using quoted forward exchange rates and yield curves derived from quoted interest rates matching maturities of the contracts. Interest rate swaps are measured at the present value of future cash flows estimated and discounted based on the applicable yield curves derived from quoted interest rates.

42 Risk management (continued)

Fair value of financial instruments (continued)

Fair value measurements recognised in the consolidated statement of financial position

The following table provides an analysis of financial instruments that are measured subsequent to initial recognition at fair value, grouped into Levels 1 to 3 based on the degree to which the fair value is observable.

- Level 1 fair value measurements are those derived from quoted prices (unadjusted) in active markets for identical assets or liabilities.
- Level 2 fair value measurements are those derived from inputs other than quoted prices included within Level 1 that are observable for the asset or liability, either directly (i.e. as prices) or indirectly (i.e. derived from prices).
- Level 3 fair value measurements are those derived from valuation techniques that include inputs for the asset or liability that are not based on observable market data (unobservable inputs).

	31 December 2012				
	Level 1	Level 2	Level 3	Total	
	AED'000	AED'000	AED'000	AED'000	
Financial assets measured at					
fair value					
Other financial assets measured at FVTPL - Debt securities	78,698	920,645	_	999,343	
- Equities	32,864	<i>52</i> 0,049	622	33,486	
- Mutual and other funds	226,128	535,118	-	761,240	
Other financial assets measured at FVTOCI					
- Equities	325,295	-	316,712	642,00′	
- Mutual and other funds	323,357	-	-	323,357	
Total	986,342	1,455,763	317,334	2,759,439	
Other assets					
Positive fair value of derivatives	111,617	1,109,757	-	1,221,374	
Other liabilities					
Negative fair value of derivatives	105,343	1,009,218	-	1,114,56	
	31 December 2011				
	Level 1	Level 2	Level 3	Tota	
	AED'000	AED'000	AED'000	AED'000	
Financial assets measured at					
fair value					
Other financial assets measured at FVTPL - Debt securities	109,579	430,430		5 40.000	
- Debt securities - Equities	39,699	430,430	652	540,009 40,35	
- Mutual and other funds	169,699	263,965	-	433,66	
	100,000	200,000		133,33	
Other financial assets measured at FVTOCI					
- Equities	871,772	\-	390,794	1,262,56	
- Mutual and other funds	276,198	-	-	276,198	
Total	1,466,947	694,395	391,446	2,552,788	
Other assets					
Positive fair value of derivatives	128,504	1,287,073	-	1,415,57	
Other liabilities					
Negative fair value of derivatives	115,026	1,267,781	-	1,382,80′	

There were no transfers between Level 1 and 2 during the years ended 31 December 2012 and 2011.

42 Risk management (continued)

Fair value of financial instruments (continued)

Reconciliation of Level 3 fair value measurement of other financial assets measured at FVTOCI

	2012	2011
	AED'000	AED'000
A	204 442	40-00-
At 1 January	391,446	$437,\!267$
Purchases	11,321	13,318
Cost of sales	(44,879)	(4,803)
Change in fair value	(40,554)	(54,336)
At 31 December	317,334	391,446

The investments classified under Level 3 category have been fair-valued based on information available for each investment. Based on the information available the valuation has been carried on net asset value or valuation provided by the portfolio managers.

All gain and losses included in consolidated statement of comprehensive income relate to unquoted investments in equity instruments held at the end of the reporting period and are reported as changes of 'investments revaluation reserve'.

Fair value sensitivity analysis

The following table shows the sensitivity of fair values to 10% increase or decrease as at 31 December 2012:

		Reflected in consolidated statement of income		Reflected in consolidated statement of comprehensive income	
	Favourable change	Unfavourable change	Favourable change	Unfavourable change	
	AED'000	AED'000	AED'000	AED'000	
2012					
Other financial assets					
measured at fair value	179,407	(179,407)	96,536	(96,536)	
2011					
Other financial assets					
measured at fair value	101,402	(101,402)	153,876	(153,876)	

Majority of the derivatives financial instruments are back to back; therefore, any change to the fair value of the derivatives resulting from price inputs chances will have insignificant impact on the consolidated income statement or consolidated statement of comprehensive income.

43 Fiduciary activities

Assets held by the Group in trust, in a fiduciary and custodial capacity on behalf of its customers, are not included in these consolidated financial statements. These include assets held in a fiduciary capacity for a related party as of 31 December 2012 of AED 16 million (2011: AED 510 million).

44 Fund management

Makaseb Funds Company BSC and Mashreq Capital (DIFC) Limited (subsidiaries – Note 1) manage a number of funds which are not consolidated in these consolidated financial statements. The funds have no recourse to the general assets of the Group; further the Group has no recourse to the assets of the funds.

45 Foreign restricted assets

Net assets equivalent to AED 80 million as at 31 December 2012 (2011: AED 73 million) maintained by certain branches of the Bank, operating outside the United Arab Emirates, are subject to exchange control regulations of the countries in which these branches operate.

46 Approval of consolidated financial statements

The consolidated financial statements for the year ended 31 December 2012 were approved by the Board of Directors and authorized for issue on 3 February 2013.